1z0-1071 Dumps

Oracle Cloud Platform Digital Assistant 2019 Associate

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NEW QUESTION 1
In a validation loop, users are repeatedly asked to enter the same information, thereby preventing them from transitioning to a different dialoq flow state in a conversation.
What is causing the validation loop?

A. The dialog flow state uses an input component that references a nonentity type variabl
B. The same dialog flow state is referenced in the next transition.
C. The nlpResultvariable property of the input component points to "iResult", which is a variable of type "nlpresuit".
D. The keepTurn property of the input component is set to true and the maxPrompts property is set to a value greater than 0.
E. The input component associated with a state references a variable of an entity type and the maxPrompts property is not set.

Answer: C

NEW QUESTION 2
Error handlers can be defined in different locations with different scopes Which statement is FALSE regarding the placement of error handlers?

A. An error handler can be defined globally for a skill using the defaultTransition error transition.
B. An error handler can be defined as a transition on any dialog flow state in a skill.
C. The system error handler is called in case of an error when no error handling is defined on the current dialog flow state or as a default transition.
D. You can define a system-wide custom error handler on the digital assistant level.

Answer: A

NEW QUESTION 3
You install Oracle Bost Node SDK from GitHub to develop a new custom component service.
Which command, when issued on a command line or terminal window, creates a new custom component service project in the current directory?

A. bots-node-sdk service
B. bots-node-sdk service init
C. bots-node-sdk npm install
D. bots-node-sdk init

Answer: D

Explanation:
Create the Custom Component PackageUse the SDK's command line interface (CLI) to create the necessary files and directory structure.
To create the package folder, and the necessary contents, type the following command in a terminal window: bots-node-sdk init <top-level folder path>
https://docs.cloud.oracle.com/en-us/iaas/digital-assistant/doc/backend-integration1.html

NEW QUESTION 4
Which two statements describe what happens when a System.DatectLanguages component is used in a dialog flow?

A. The system.DetectLanguage component sets the profile.languageTag variable to the language code of the detected user language.
B. The syste
C. DetectLanguage component sets the autoTranslate variable to the language code of the detected user language.
D. A system.DetectLanguage component state causes an exception if no translation service is configured for a skill.
E. The system.DetectLanguage component sets the profile.locale variable to the language code of the detected user language.
F. The system.DetectLanguage component does not detect English because it is the default language.

Answer: AD

NEW QUESTION 5
To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:
    component: "System.Webview"
    properties:
        service: "oracletravelweb"
        sourceVariableList: "origin,destination"
        variable: "webviewresponse"
        prompt: "Press 'Open Oracle Travel' to complete your reservation"
        linkLabel: "Open Oracle Travel"
        cancelLabel: "Cancel"
    transitions:
        next: "evaluateWebviewResponse"
        actions:
            textReceived: "onCancel"
            cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

A. Bot designer is responsible to manually add the webview.onDone parameter to the payload.
B. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.
C. The webview.onDone parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
D. The POST payload is a JSON object that contains an array of key-value pairs.
E. There is no such webview.onDone property passed to the payload.

Answer: ACD

NEW QUESTION 6
What statement correctly describes the Authentication Service ion Oracle Digital Assistant?

A. The Authentication Service authenticates users to Oracle Identity Cloud Servic
B. It provides customizable login screens that are displayed in the context of a user-bot conversation.
C. The Authentication Service holds the identity provider configuration that is used at run time in Oracle Digital Assistant to retrieve an access token that authorizes REST service calls.
D. The Authentication Service authenticates Oracle Digital Assistant users to a social media identity provider (for example, Facebook) and associates social media accounts with accounts stored in the Oracle Identity Cloud Service.
E. The Authentication Service allows bot designers to configure a custom webhook to authenticate and authorize users using the System.OauthAccountLink component.

Answer: D

NEW QUESTION 7
Which two features of Oracle Digital Assistant should you use to allow a skill to specifically classify the user message "What's my balance in savings?" and to identify the type of account?

A. an entity that defines account types (with values such as "checking" or "savings")
B. an intent that is been trained with utterances such as "check balance", "What is my current balance?", and "How much money do I have?"
C. an input form rendered by a webview that is hosted within a Digital Assistant
D. dialog flows with a system.Text component to read the user input
E. a resource bundle populated with phrases such as "check balance", "What is my current balance?", and "How much money do I have?"

Answer: BE

NEW QUESTION 8
Which two statements about skills are true?

A. Customers can only chat with skill when those skills managed by a digital assistant.
B. Skills can access back-end services.
C. Skills have dialog flows that you may configure to create conversation.
D. Skills always use natural languages processing (NLP).

Answer: AB

NEW QUESTION 9
Which statement is true regarding the default implementation of out-of-order messages?

A. Navigation remains in the current state.
B. All variables referenced by the out-of-order-message action are cleared.
C. There is no default implementation for out-of-order messages.
D. In the default implementation, when an out-of-order message is detected the navigation continues with the state name associated with the out-of-order message action.

Answer: C

NEW QUESTION 10
Which is a FALSE statement about empty transitions?

A. Empty transitions can lead to unexpected navigation.
B. You should define a next transition on every state.
C. Empty transitions occur when using the next transition element.
D. Avoiding empty transitions will prevent many unexpected dialog flows.

Answer: C

NEW QUESTION 10
You have a skill and want it to prompt users for their name. The name should then be used in the welcome message at the beginning of each bot-user session.
Your user interface guidelines require that each part of the name begin with a capital letter (for example, John or Deo John Willin Doe).
Which two BotML code examples print the username correctly of the name is provided as"jOhn William doe" or "JOHN doe"?
A)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?cap_first}"
```

B)

```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?starts_with('capitalize')}"
```

C)
```
printName:
  component: "System.Output"
  properties:
    text: "Welcome <#list name.value?split(' ') as item>${item?capitalize} </#list>"
```

D)
```
printName:
  component: "System.Output"
  properties:
    text: "Welcome ${name.value?capitalize}"
```

E)
```
printName:
  component: "System.Output"
  properties:
    text: "Welcome  <#list name.value?join(' ') as item>${item?lower_case?cap_first} </#list>"
```

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

Answer: CD

NEW QUESTION 14
Which statement about digital assistants is FALSE?

A. A digital assistant can be used to manage a set of skills, including skills that you create yourself and skills that you have added from the Skill
B. A digital assistant ensures that a user completes a conversation in one skill before allowing that user to trigger the intent of a different skill
C. A digital assistant can communicate with customers through different messaging platforms.
D. A connection to a back-end service is through a custom component that is used by a skill, rather than one that is used by a digital assistant.

Answer: B

NEW QUESTION 18
ting your skill with certain phrases, you notice that two intents within the skill consistently come out as the top two resolved ones and within a few points of each other.
Given the small and unpredictable nature of which intent was top, which strategy would be the easiest to employ to ensure that the user is able to choose the correct Intent?

A. Keep adding training data until you get a predictable result every time.
B. Change the Confidence Threshold during your testing until the correct intent always wins.
C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
D. Change the Confidence Win Margin so that both intents are offered to the user.
E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.

Answer: E

NEW QUESTION 23
What is the purpose of the training models within Oracle Digital Assistant?

A. build a complete semantic language model allowing a skill to understand 98% of user input in the trained language
B. automatically crowdsource sample data to which user input is matched
C. automatically create n number of classifications where n is a parameter defined for each skill
D. allow a skill to classify user input to defined intents

Answer: D

NEW QUESTION 27
What is the primary purpose of a user channel in Oracle Digital Assistant?

A. It provides the primary mechanism for embedding skills within a digital assistant.
B. It provides a simple way to expose PL/SQL packages as REST data services.
C. It provides a simple way to connect and adapt messages between a skill or digital assistant and a messenger client.
D. It provides a generic mobile app or web app that you can directly embed in any messenger client.

E. It provides a simple way to connect custom components with back-end systems.

Answer: B

NEW QUESTION 28
At the end of its execution, a custom component processes the following lines of code, with the conversation variable being the reference to the custom component SDK.
conversation.reply("HelloWorld*); conversation. keepTurn (true) ; done () ; Which statement correctly describes what this code does?

A. The code prints "HelloWorld" as a message and waits for user input.
B. The code prints "HelloWorld" as a message and triggers dialog flow navigation to the next state.
C. The code prints "HelloWorld" multiple times until an infinite loop gets detected by the dialog flow engine.
D. The code prints the "HelloWorld" message in response to the next user message.
E. The code triggers dialog flow navigation to a state, which has its name mapped to the current dialog flow state's HelloWorld action transition.

Answer: D

NEW QUESTION 29
How does a digital assistant determine which skill to route user input to?

A. It evaluates all of the user input against one consolidated training model based on the utterances for each skill to determine the candidate skill
B. Then, it evaluates against the training models for the candidate skills and resolves to the intent with the highest confidence score.
C. It evaluates all of the user input against the individual training models for each skill, and then it routes to the intent with the highest confidence score.
D. It evaluates all of the user input against one consolidated training model that combines all of the intents, and then it routes to the intent with the highest confidence score.
E. It routes to the skill that is activated most often.
F. It always routes to the currently active skill.

Answer: C

NEW QUESTION 34
You want the flow to navigate to the cancel transition immediately after the maximum number of failed attempts are exceeded in the System.ResolveEntities Components.
Which option must you use?

A. Set cancelPolicy to "immediate".
B. There is no such option in system.ResolveEntitis
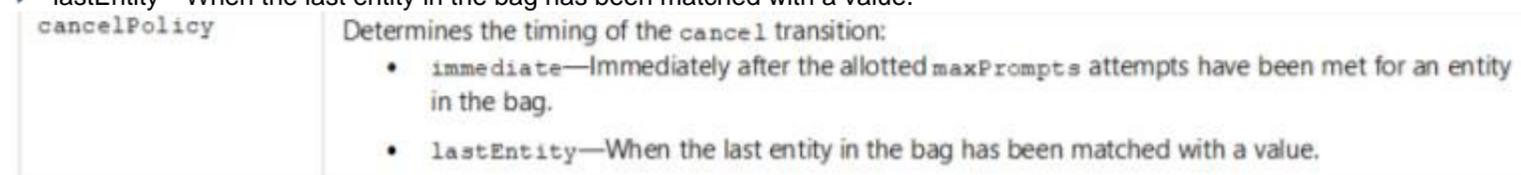C. Set cancelPolicy to "true" .
D. Set cancelPolicy to "lastEntity" .

Answer: A

Explanation:
https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-u cancelPolicy
Determines the timing of the cancel transition:
≫ immediate—Immediately after the allotted maxPrompts attempts have been met for an entity in the ba
≫ lastEntity—When the last entity in the bag has been matched with a value.

NEW QUESTION 35
Oracle Digital Assistant supports several messenger-specific channel types, such as iOS, Android, Web, and Facebook. If your messenger client is nc supported, what is the simplest way to connect your skill or digital assistant to the client?

A. Use a custom component to extend a supported channel type.
B. Implement the channel using a Webhook.
C. You can't connect to a unsupported messenger clien
D. You can only connect channels to the supported clients.
E. Ensure that your skill only outputs text and not Images or visual components such as card
F. Then use the standard Web channel, which you can use for text-only conversations.

Answer: B

NEW QUESTION 40
The agentActions property in the System.AgentInitiation component:

A. Defines the states to which agents can optionally transfer a user when the agent ends the chat.
B. Sets the message to be displayed when an agent is first connected to a chat session.
C. Sets the message to be displayed if an agent refuses a chat request.
D. Sets the agent's post-chat configuration (for example, "ready", "wrap", and so on).

Answer: A

NEW QUESTION 43

For Agent Integration, you want the bot-user conversation history to become available to the called human agent. Select the configuration option you need to set to make this happen.

A. Set a custom property on the Service Cloud instance accessed by Oracle Digital Assistant.
B. Set the "convHistory" variable in the System.Agentinitiation component.
C. This is controlled from Service Cloud and has to be turned on by setting a custom property.
D. In the skill settings, switch the Skill Conversation logging option to "On".

Answer: A

NEW QUESTION 44

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant's Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

A. The digital assistant displays a prompt and a card which can be configured to show examples of what the skill can do.
B. Nothin
C. You need to explicitly define a help state in the pizza skill.
D. The digital assistant displays the information contained in the Description field of the skill.
E. The digital assistant displays a dialog to confirm if the user wants hel
F. If the user selects "yes", the skill returns to the system, intent and awaits user input.
G. The current conversation stops and the skill returns to the system, intent and awaits user input.

Answer: D

NEW QUESTION 45

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