

Isaca

Exam Questions COBIT-2019

COBIT 2019 Foundation



NEW QUESTION 1

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Chief information officer
- B. Executive committee
- C. Chief executive officer

Answer: A

NEW QUESTION 2

Which of the following management objectives is related to optimization of system performance?

- A. Managed I&T management framework
- B. Managed availability and capacity
- C. Managed service agreements

Answer: B

NEW QUESTION 3

Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

- A. Measuring objectives
- B. Initiating improvements
- C. Updating the program

Answer: A

NEW QUESTION 4

Within an organizational structure chart (RACI chart), which role drives a given task or process?

- A. Responsible (R) role
- B. Accountable (A) role
- C. Informed (I) role

Answer: B

NEW QUESTION 5

Which of the following comprises the “information flow” component of a governance system?

- A. People, skills and competencies
- B. Assignment of responsibility and accountability roles
- C. Process practices that include inputs and outputs

Answer: C

NEW QUESTION 6

In the implementation model, when is IT governance implementation risk BEST managed?

- A. Throughout the life cycle
- B. During the planning phase
- C. Just prior to operationalization

Answer: A

NEW QUESTION 7

Which governance component identifies the human resource needs that must be met to achieve governance and management objectives?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Information flow and items

Answer: B

NEW QUESTION 8

When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

- A. job descriptions.
- B. capability levels.
- C. performance metrics.

Answer: B

NEW QUESTION 9

Which element of a business case BEST enables senior leadership to assess the future success of the IT governance program?

- A. Quantified benefits
- B. Qualitative perspective
- C. Investment justification

Answer: C

NEW QUESTION 10

Which of the following would be an appropriate metric to align with a goal of “Delivery of programs on time, on budget, and meeting requirements and quality standards”?

- A. Percent of stakeholders satisfied with program/project quality
- B. Percent of business staff satisfied that IT service delivery meets agreed service levels
- C. Level of user satisfaction with the quality and availability of I&T-related management information

Answer: A

NEW QUESTION 10

Which of the following is a principle of a proper governance framework?

- A. It should be based on a conceptual model.
- B. It should be independent of other standards, frameworks and regulations.
- C. It should be self-contained and not allow for the addition of new content.

Answer: A

NEW QUESTION 11

Within the COBIT goals cascade, stakeholder drivers are transformed into:

- A. the enterprise’s actionable strategy.
- B. business unit performance metrics.
- C. the enterprise’s governance framework.

Answer: A

NEW QUESTION 13

Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Principles, policies and frameworks

Answer: A

NEW QUESTION 16

An enterprise that specializes in software development is designing a new IT governance system as part of a transition from traditional waterfall to a more agile approach. Which step in the design phase would this transition impact the MOST?

- A. Compliance requirements
- B. Implementation method
- C. Sourcing model

Answer: B

NEW QUESTION 20

Which of the following components of governance and management objectives includes the expected capability level?

- A. Process activities
- B. Alignment goals
- C. Organization structure

Answer: A

Explanation:

Capability and maturity levels are assigned to all process activities, enabling clear definition of processes at different levels. This can be effective through a thorough assessment of the enterprise program and capabilities using performance management.

NEW QUESTION 23

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Determining a sourcing model

C. Selecting an implementation method

Answer: C

NEW QUESTION 24

According to the principles for a governance framework, which of the following is a PRIMARY consideration when addressing new issues within a flexible and open framework?

- A. Maintaining integrity and consistency
- B. Aligning with internal IT policies and procedures
- C. Identifying related industry standards

Answer: A

NEW QUESTION 29

Which of the following is a KEY principle of an enterprise governance system?

- A. It should focus on all technology and information processing, regardless of where processing takes place.
- B. It should focus only on technology and information processing that takes place within the IT function.
- C. It should focus only on technology and information processing that takes place in cost centers

Answer: A

Explanation:

A governance system should cover the enterprise end to end, focusing not only on the IT function but on all technology and information processing the enterprise puts in place to achieve its goals, regardless where the processing is located in the enterprise.

NEW QUESTION 34

Which of the following is a key component of a governance system?

- A. Performance metrics
- B. Processes
- C. Legal and regulatory requirements

Answer: B

NEW QUESTION 38

Within the principles for a governance system, the value generated from the use of I&T reflects:

- A. the ratio of costs versus achieved service levels.
- B. a balance among benefits, risk and resources.
- C. maximized financial benefits to the investment portfolio.

Answer: B

Explanation:

The governance system should also to generate value from the use of I&T. To create value, the enterprise must balance benefits, risk, and resources.

NEW QUESTION 41

Which of the following is a CRITICAL requirement when the IT function is strategic and crucial to the success of the business?

- A. Documented IT policies and procedures
- B. High involvement of IT-related roles in organizational structures
- C. Highly capable security-related processes and ensured risk optimization

Answer: A

NEW QUESTION 46

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A. A well-developed business case
- B. Earned value management reporting
- C. Stage gate reviews by a governance team

Answer: A

NEW QUESTION 48

Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

- A. Satisfaction levels of board and executive management with business process capabilities
- B. Ratio of significant incidents that were not identified in risk assessments v
- C. total incidents
- D. Number of business processing hours lost due to unplanned service interruptions

Answer: C

NEW QUESTION 51

The different levels of involvement associated with roles and organizational structure are PRIMARILY divided into:

- A. governance and management levels.
- B. responsibility and accountability levels.
- C. operational and practitioner levels.

Answer: B

NEW QUESTION 53

According to Capability Maturity Model Integration (CMMI), which of the following BEST describes Level 2 within the five maturity levels for processes?

- A. The process achieves its purpose through the application of a basic, yet complete, set of activities that can be characterized as performed.
- B. The process achieves its purpose in a much more organized way using organizational assets, and processes are typically well defined.
- C. The process more or less achieves its purpose through the application of an incomplete set of activities that can be characterized as intuitive and not very organized.

Answer: A

NEW QUESTION 56

After IT department goals have been aligned with enterprise goals, the NEXT step is to link the alignment goals with:

- A. governance and management objectives.
- B. governance and management practices.
- C. governance and management performance metrics.

Answer: A

NEW QUESTION 60

Which of the following BEST describes the “managed innovation” management objective of the COBIT core model?

- A. Optimize available IT capabilities to support the IT strategy and roadmap.
- B. Achieve competitive advantage, improve customer experience and improve operational effectiveness.
- C. Support the digital transformation strategy of the organization and deliver the desired value.

Answer: B

NEW QUESTION 64

Which COBIT domain of management objectives incorporates managed business process controls?

- A. Build, Acquire and Implement (BAI)
- B. Align, Plan and Organize (APO)
- C. Deliver, Service and Support (DSS)

Answer: C

NEW QUESTION 68

The value that I&T delivers should be:

- A. aligned directly with the values on which the business is focused.
- B. focused exclusively on I&T investments that generate financial benefits.
- C. restricted to maintaining and increasing value derived from existing I&T investments.

Answer: C

NEW QUESTION 69

The enterprise goal titled “Optimization of Business Process Costs” is aligned to which balanced scorecard (BSC) dimension?

- A. Growth
- B. Customer
- C. Internal

Answer: C

NEW QUESTION 71

The primary target audience for COBIT is:

- A. anyone responsible for the governance solution.
- B. assurance professionals responsible for evaluating and reporting on the existence of internal controls.
- C. business and IT management responsible for building and deploying I&T solutions.

Answer: C

Explanation:

The course is suitable for business managers, chief executives, IT/IS auditors, internal auditors, information security and IT practitioners, consultants and IT/IS managers requiring an insight into the enterprise governance of IT and who may also be requiring certification as a COBIT 5.

NEW QUESTION 76

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