Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

https://www.2passeasy.com/dumps/MB-920/

NEW QUESTION 1
A company using Dynamics 365 Finance has determined they have been paying for products they did not receive.
You need to recommend a solution to prevent this from happening in the future. What should you recommend?

A. Implement Accounts payable for three-way matching.
B. Activate change management.
C. Implement Accounts receivable for three-way matching.
D. Use the Vendor portal.

Answer: A

NEW QUESTION 2
A company plans to purchase Dynamics 365 Finance.
The company has customers who frequently pay their invoices late or do not pay at all. The company continues to sell to these customers. This creates large write-offs of bad debt.
The company needs to proactively communicate with customers, collect unpaid accounts receivables, and prevent new sales until past due invoices are paid.
You need to recommend solutions to facilitate communication and collections.
Which three options should you recommend? Each answer represents a complete solution. NOTE: Each correct selection is worth one point.

A. Open sales orders report
B. Payment journals
C. Stop customer
D. Customer statements
E. Collection letter

Answer: CDE

NEW QUESTION 3
A construction services firm plans to standardize financial and payroll functions including the capability of adding timesheets to track work and costs for community improvement projects. You need to recommend a solution for the company. What should you recommend?

A. Power Platform
B. Dynamics 365 Project Operations
C. Dynamics 365 Supply Chain Management
D. Dynamics 365 Human Resources

Answer: B

NEW QUESTION 4
An international services company is implementing Dynamics 365 Finance. You need to help the implementation team set up the app.
What must be created and configured first?

A. Business unit
B. Chart of accounts
C. Project
D. Legal entity

Answer: B

NEW QUESTION 5
A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	○	○
You can manage compliance of employees with regional employment standards and required certifications.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 6

A company implements Dynamics 365 Supply Chain Management. The company plans to use maintenance work orders.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Work orders for maintenance of machines can be created automatically.	○	○
Work orders can be created and updated by using a mobile device.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 7
A company is evaluating Dynamics 365 Supply Chain Management.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Dynamics 365 Supply Chain Management has features for batch manufacturing processes.	○	○
A company can manage cost accounting by using Dynamics 365 Supply Chain Management.	○	○
A company can use Dynamics 365 Supply Chain Management to manage customer order issues through social channels.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:
A screenshot of a computer Description automatically generated with medium confidence

NEW QUESTION 8
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	○	○
Project sales orders are automatically created or amended when you save item requirements for a project.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	O	O
Project sales orders are automatically created or amended when you save item requirements for a project.	O	O

NEW QUESTION 9
A company uses Dynamics 365 Finance.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	O	O
You can create a payment proposal to select a set of invoices to pay for a payment batch.	O	O

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	O	O
You can create a payment proposal to select a set of invoices to pay for a payment batch.	O	O

NEW QUESTION 10
A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks.
The company promotes five employees to a newly created position named quality assurance manager.
You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process.
What should you implement? To answer, drag the appropriate features to the correct requirements. Each
feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	Feature
Receive feedback from the employees about their experiences.	Feature

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Features

LinkedIn Learning

Dynamics 365 Human Resources

Answer Area

Requirement	Feature
Take courses about management led by other industry-wide experts.	LinkedIn Learning
Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

NEW QUESTION 10
A company plans to implement Dynamics 365 Project Operations.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	○	○
You can only associate one subproject with each project.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	○	○
You can only associate one subproject with each project.	○	○

NEW QUESTION 14
A company implements the performance management feature in Dynamics 365 Human Resources. Which performance management component can employees create by using the Employee Self-Service
workspace?

A. Goals
B. Workflows
C. Performance reviews
D. Performance Journal

Answer: D

NEW QUESTION 17
A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

NEW QUESTION 18
A company purchases Dynamics 365 finance.
Which two features can the company implement? Each correct selection presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Accounts receivable
B. General ledger
C. Omnichannel
D. Manufacturing
E. Payment fraud prevention

Answer: AB

NEW QUESTION 20
A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:
Calculate aged balances by customer.
Create customer invoices that are not related to sales orders.
You need to explore accounting solutions for these business requirements.
What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Option
Calculate aged balances by customer.	Customer invoices / Credit and collections / Free text invoices
Create customer invoices that are not related to sales orders.	Customer invoices / Credit and collections / Free text invoices

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	Customer invoices **Credit and collections** Free text invoices
Create customer invoices that are not related to sales orders.	Customer invoices Credit and collections **Free text invoices**

NEW QUESTION 25
A company implements Dynamics 365 Finance.
You need to recommend which account types the company should use for main accounts. What should you recommend?
To answer, drag the appropriate general ledger elements to the correct accounts. Each element may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

General ledger elements	Answer Area		
Dimension		**Scenario**	**General ledger element**
Main account		Record the outstanding balance for a mortgage.	General ledger element
Posting group		Document expenses for a department.	General ledger element
		Map purchase order transactions to specific general ledger accounts.	General ledger element

A. Mastered
B. Not Mastered

Answer: A

Explanation:

General ledger elements	Answer Area		
Dimension		**Scenario**	**General ledger element**
Main account		Record the outstanding balance for a mortgage.	Dimension
Posting group		Document expenses for a department.	Main account
		Map purchase order transactions to specific general ledger accounts.	Posting group

NEW QUESTION 27
A company plans to implement Dynamics 365 Supply Chain Management.
Which three actions can vendors perform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Change the inventory cost of items.
B. Submit invoices electronically.
C. Create transfer orders.
D. Approve purchase orders.
E. Respond to a request for quote (RFQ).

Answer: BDE

NEW QUESTION 29
A company manufactures custom medications.

You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound type.
What should you recommend?

A. Dynamics 365 Supply Chain Management
B. Dynamics 365 Product Insights
C. Dynamics 365 Customer Service
D. Dynamics 365 Asset Management

Answer: A

NEW QUESTION 32
A company plans to implement Dynamics 365 Human Resources.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	O	O
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	O	O
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	O	O

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	[O]	O
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	O	[O]
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	[O]	O

NEW QUESTION 37
A company uses Dynamics 365 Finance.
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Account segments can be defined and used in an organization's chart of accounts.	O	O
You must have Project Operations in order to enter timesheets and expenses against a project.	O	O
Budget entries can be created from a Microsoft Excel workbook.	O	O

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Account segments can be defined and used in an organization's chart of accounts.	⊙	○
You must have Project Operations in order to enter timesheets and expenses against a project.	○	⊙
Budget entries can be created from a Microsoft Excel workbook.	⊙	○

NEW QUESTION 40
A company plans to implement enterprise asset management by using Dynamics 365 Supply Chain Management.
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can create work orders from a maintenance schedule.	○	○
You can create maintenance requests by using the Schedule maintenance plans feature.	○	○
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	○	○

NEW QUESTION 42
A customer wants to implement Dynamics 365 Human Resources to manage employee benefits. For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	○	○
Human Resources can manage compensation plans.	○	○
Human Resources can manage work schedules.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	[○]	○
Human Resources can manage compensation plans.	[○]	○
Human Resources can manage work schedules.	○	[○]

NEW QUESTION 43
A company implements Dynamics 365 Finance.
You need to recommend a way for the company to view overdue balances for a group of customers at a point in time.
What should you recommend? To answer, select the appropriate option in the answer area.

You should use [ ] to view balances
for a group of customers at a point in time.

- a customer pool
- aged balances
- aging period definitions

A. Mastered
B. Not Mastered

Answer: A

Explanation:

You should use [ ] to view balances
for a group of customers at a point in time.

- a customer pool
- aged balances
- aging period definitions

NEW QUESTION 44
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