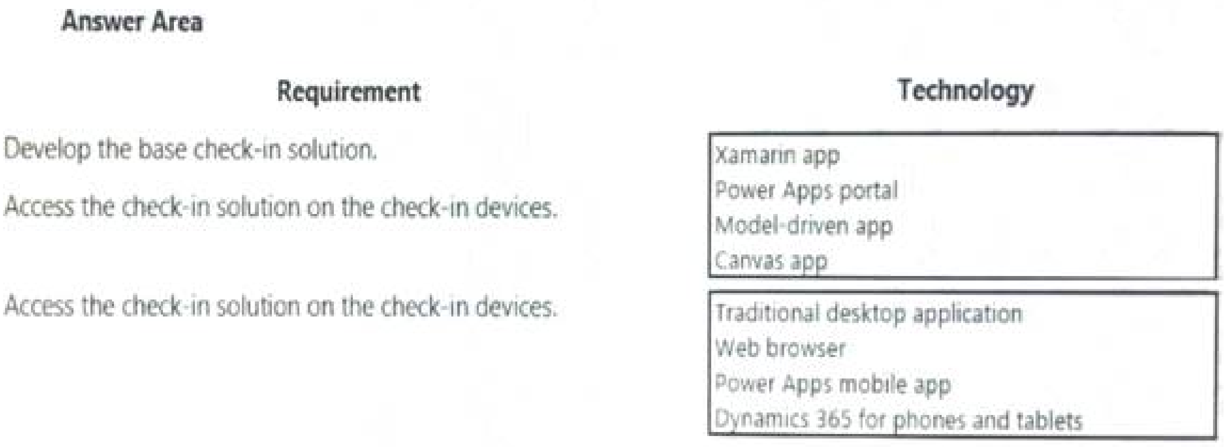
Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

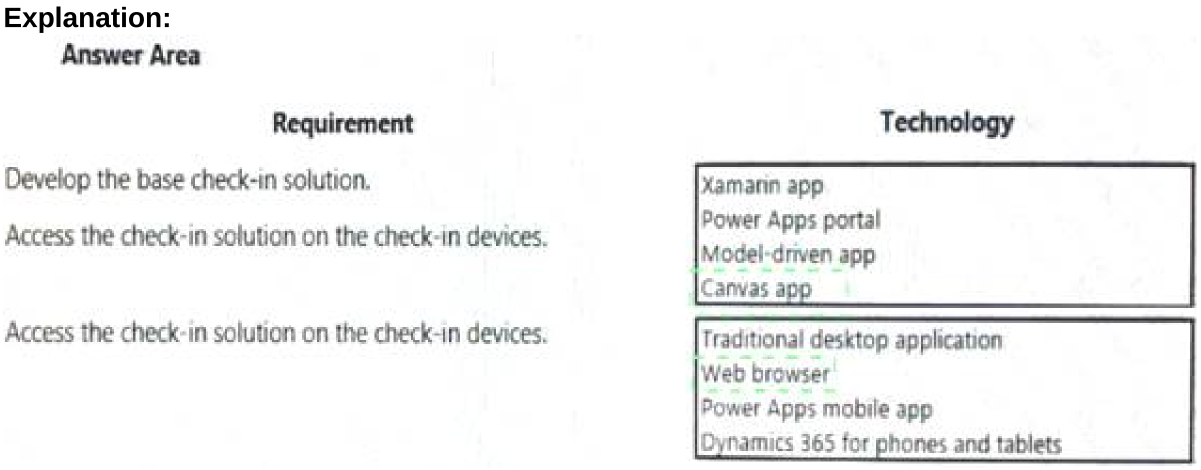
NEW QUESTION 1
- (Exam Topic 1)
You need to design the guest check-in solution.
Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



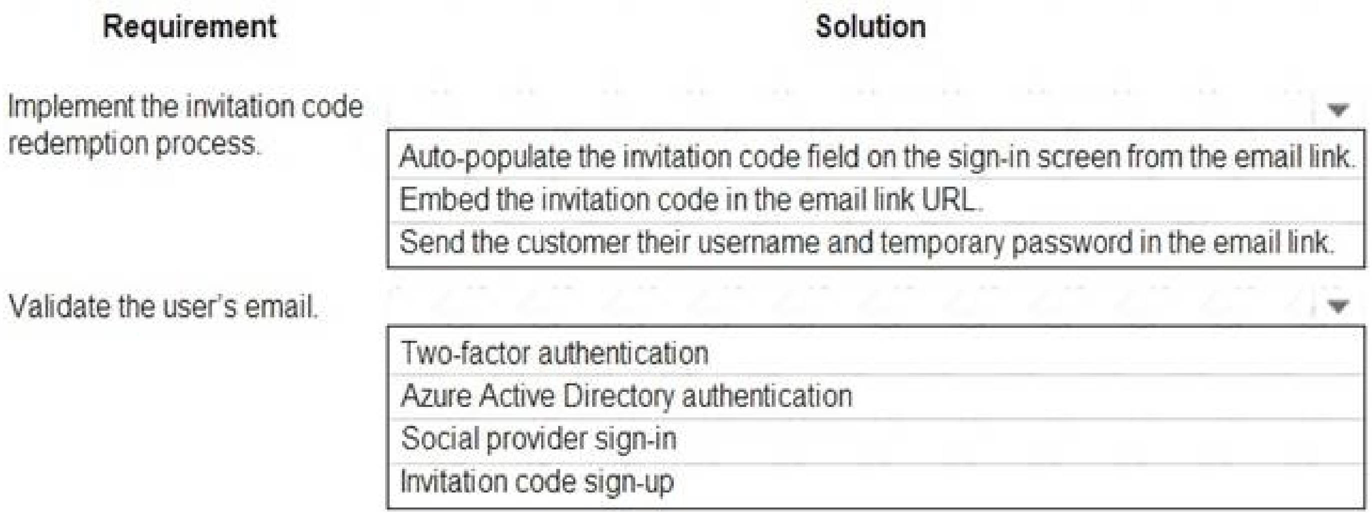
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 2
- (Exam Topic 1)
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

NEW QUESTION 3
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

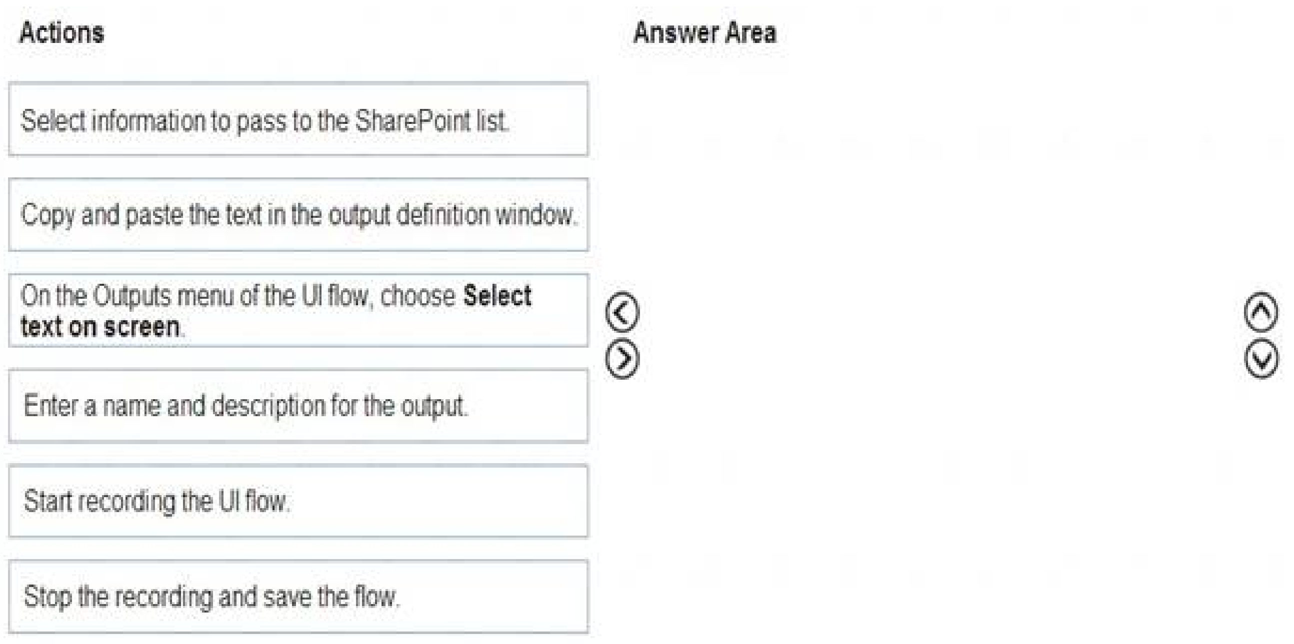
A. Mastered
B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION 4
- (Exam Topic 2)
You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.
You need to prepare data for transfer to a Microsoft SharePoint list.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

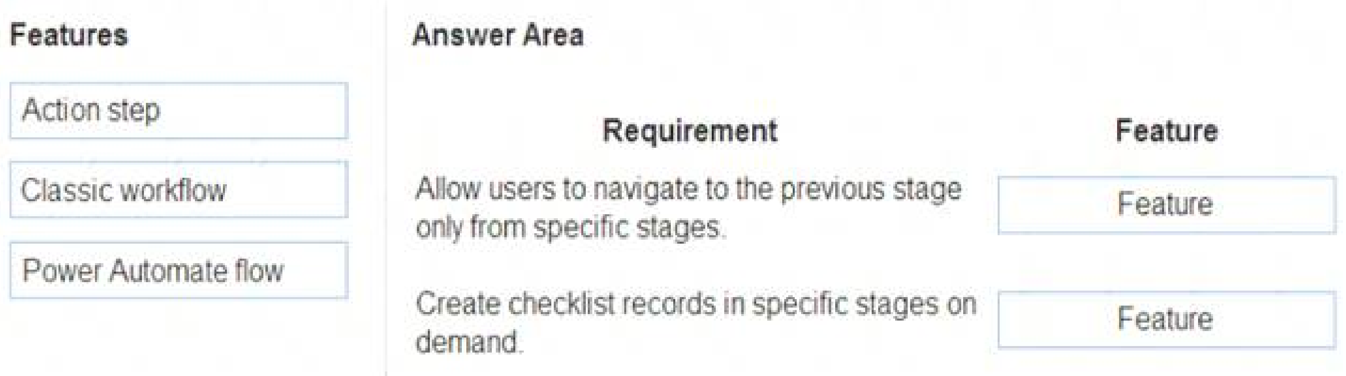


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform

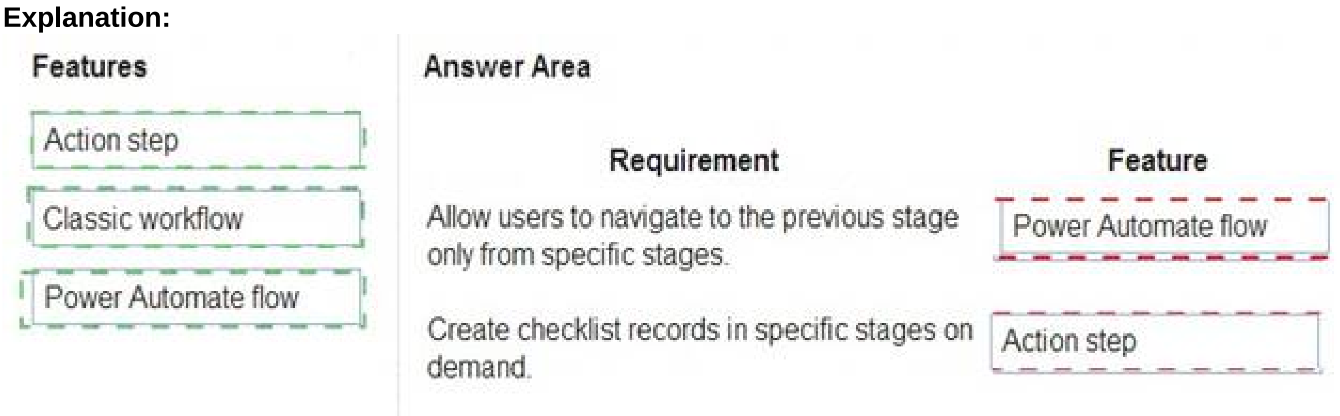
NEW QUESTION 5
- (Exam Topic 2)
You have a business process flow.
You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each
feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



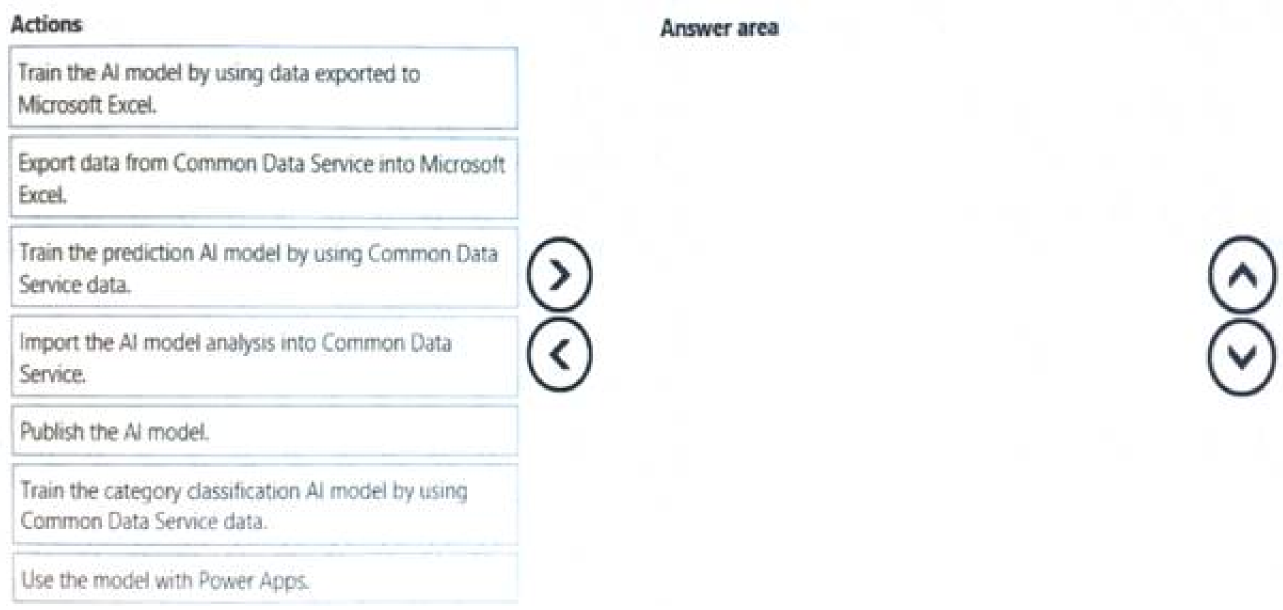
A. Mastered
B. Not Mastered

Answer: A

Explanation:



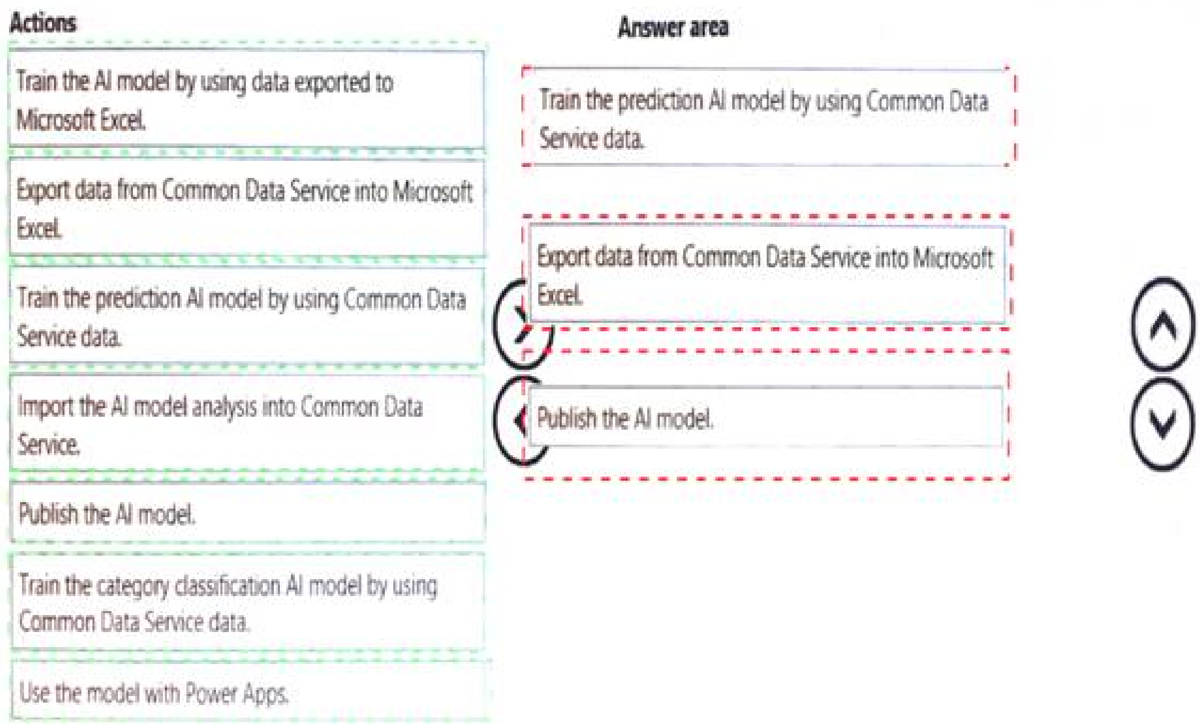
NEW QUESTION 6
- (Exam Topic 2)
A company uses Common Data Service to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 7
- (Exam Topic 2)
A customer tracks events by using a custom entity.
The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.
You need to ensure that all events display by venue in the calendar. To which component should you add a control?

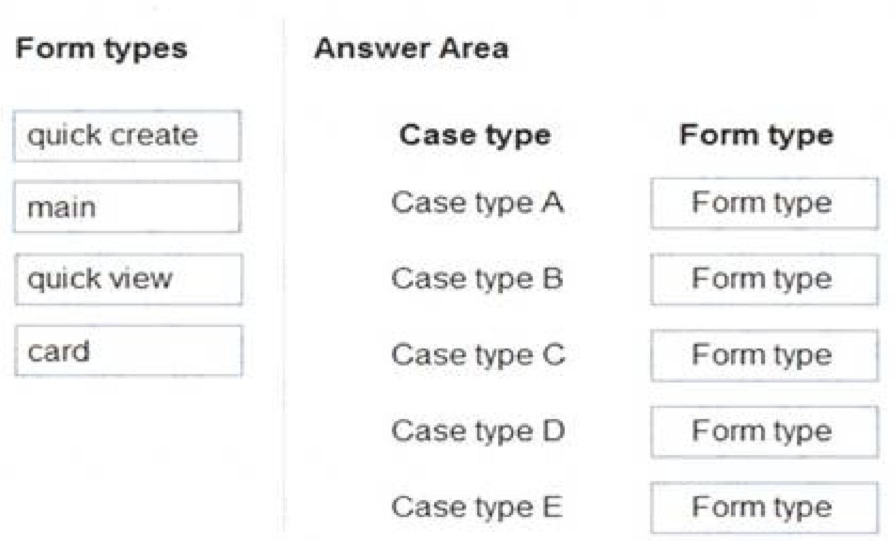
A. Form
B. view
C. Field
D. Chart

Answer: B

NEW QUESTION 8
- (Exam Topic 2)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 9
- (Exam Topic 2)
You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.
You need to configure the relationship behavior type. What should you use?

A. Parental
B. Referential, Restrict Delete
C. Referential
D. Restrict

Answer: A

Explanation:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship

NEW QUESTION 10
- (Exam Topic 2)
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.
You need to import the leads without changing the data from the partner company. What should you do?

A. Create a data map in Data Management.
B. Add a template for Import Data.
C. Use Import Field Translations.
D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads

NEW QUESTION 10
- (Exam Topic 2)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 12
- (Exam Topic 2)
You are designing a Power Virtual Agents chatbot.
You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.
You need to ensure that you can create the chatbot in the environment that you want to use. What should you do?

A. Create an environment in a supported region.
B. Convert the environment to a sandbox environment.

C. Change the region for the environment.

Answer: A

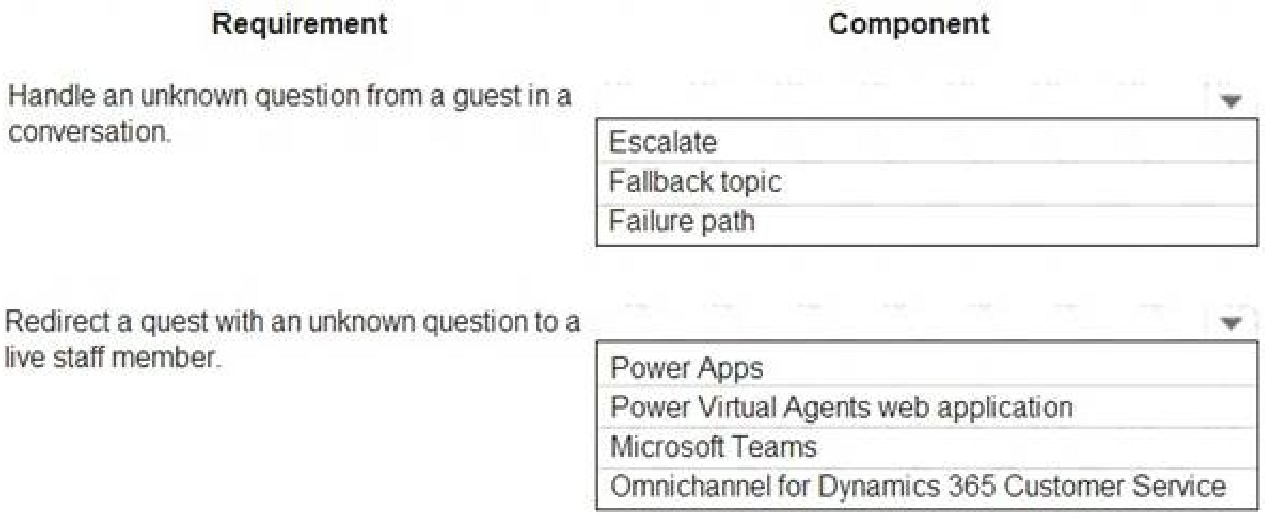
NEW QUESTION 16
- (Exam Topic 2)
You are using Power BI to build a dashboard for a company.
You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100. Employees and external users must not be permitted to share the dashboard with other users.
You need to share the dashboard with the employees and external users.
Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution lis
B. Add all users to the distribution group and use the list to share the dashboard.
C. Sign into the Power BI servic
D. Open the dashboard and select Share.
E. Enter the individual email address of internal and external users.
F. Sign into Power BI Deskto
G. Open the dashboard and select Share.
H. Clear the Allow recipients to share your dashboard (or report) option.
I. Create a distribution grou
J. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

NEW QUESTION 17
- (Exam Topic 2)
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

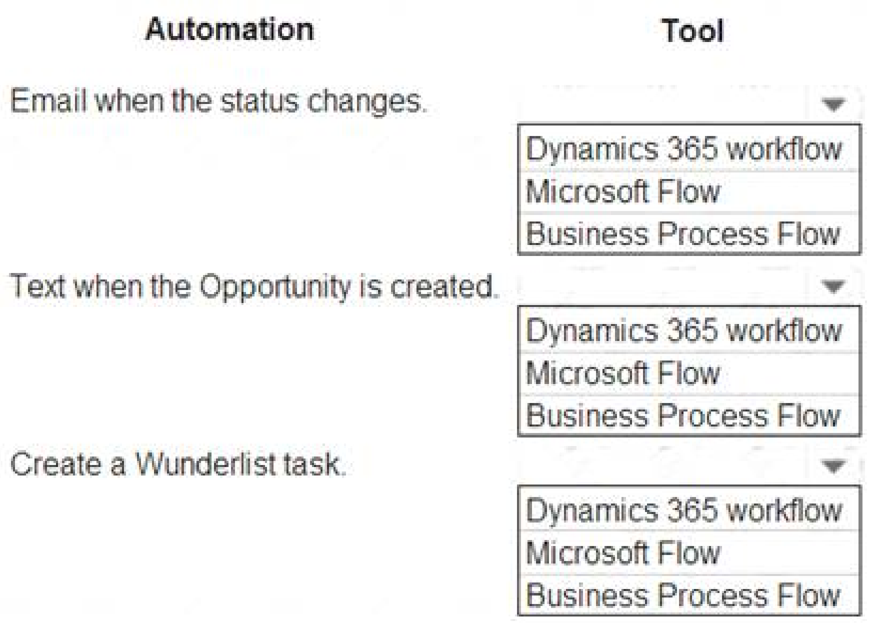


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

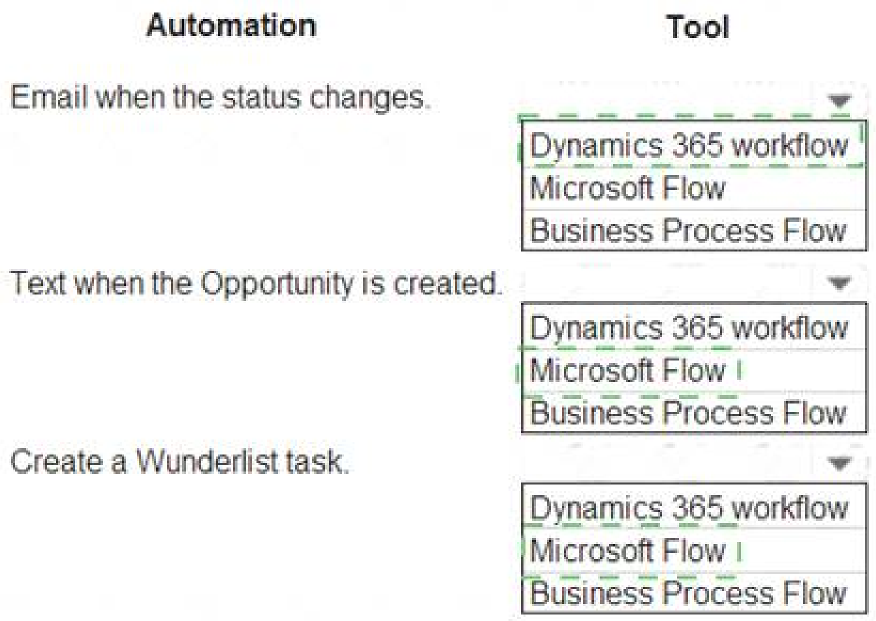
NEW QUESTION 20
- (Exam Topic 2)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

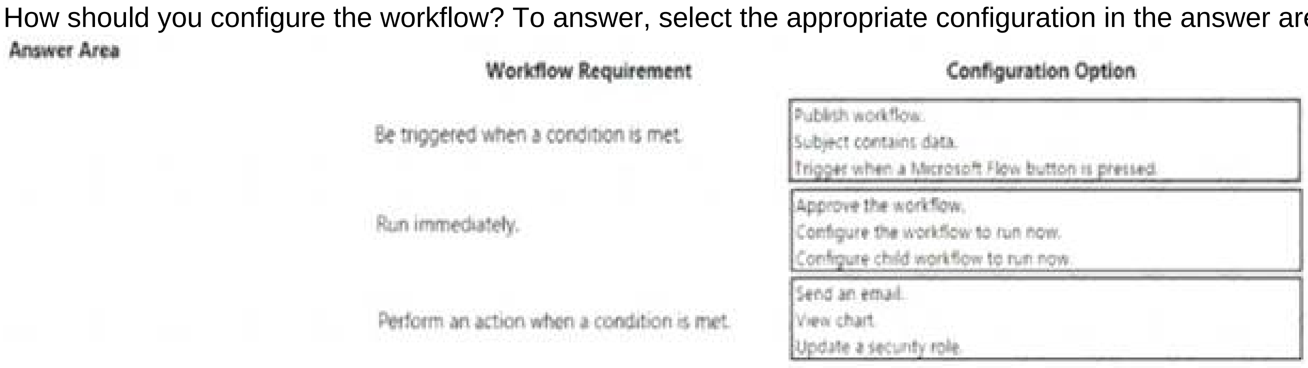


NEW QUESTION 25
- (Exam Topic 2)
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.
You need to configure entity ownership. Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Answer: A

NEW QUESTION 26
- (Exam Topic 2)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

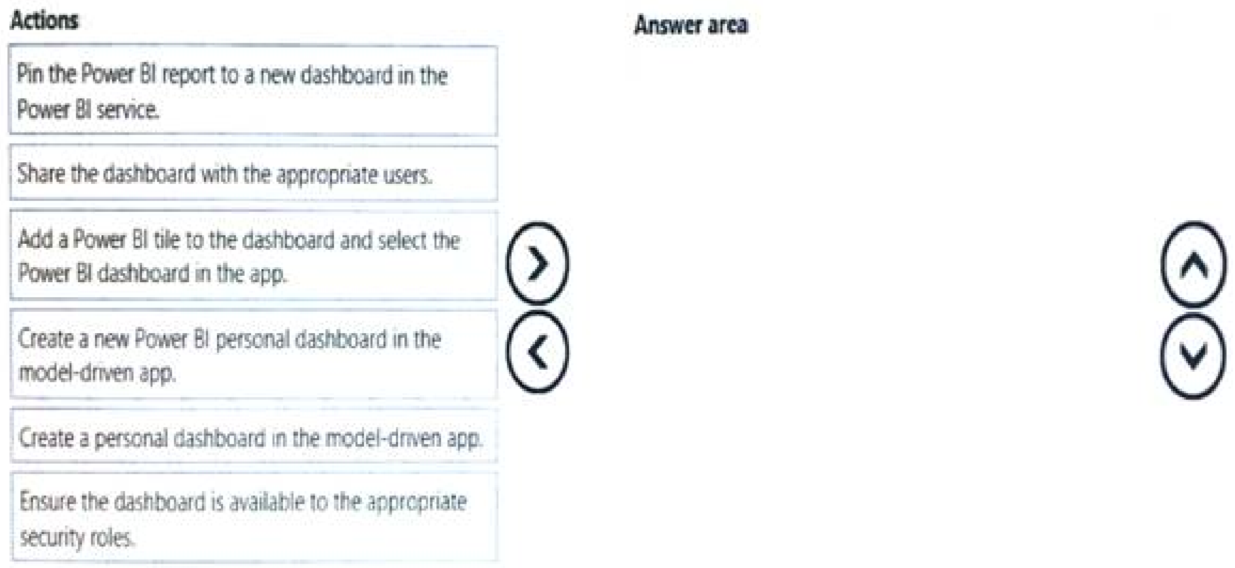


A. Mastered
B. Not Mastered

Answer: A

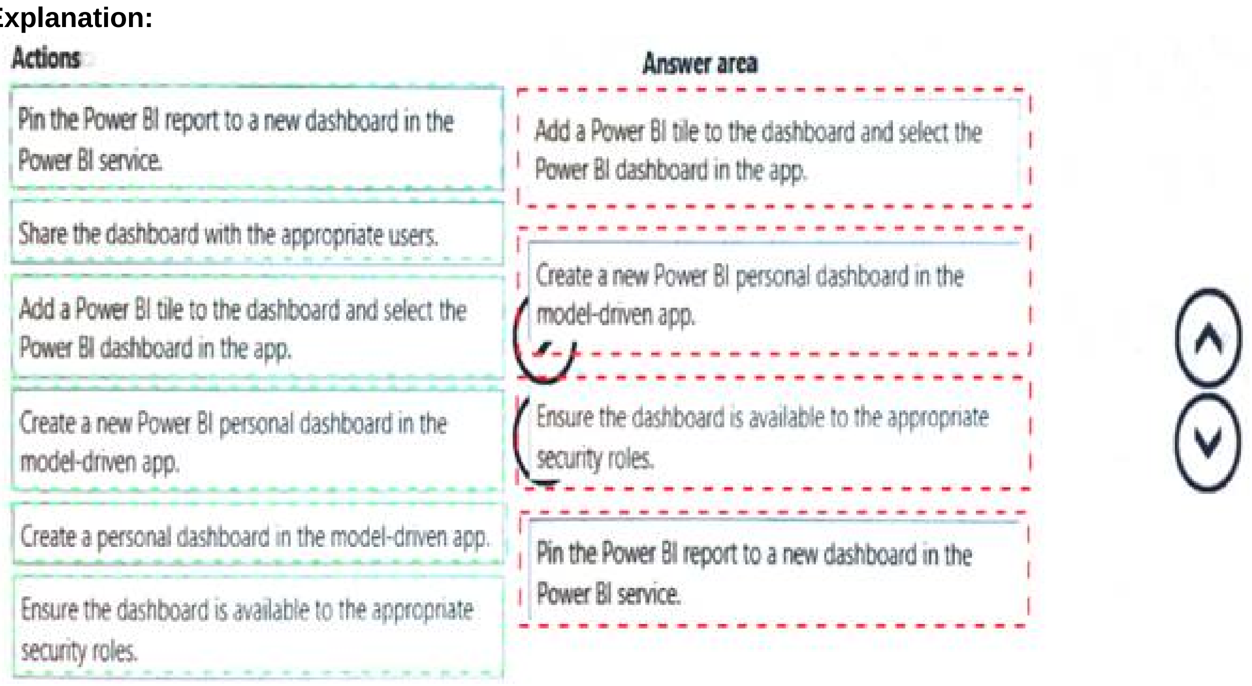
Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 31
- (Exam Topic 2)
You create a report by using Power Bl Desktop and publish the report to the Power Bl service. You enable Power Bl visualization embedding in a model-driven app.
You need to configure the model-driven app to display a Power Bi tile
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:


NEW QUESTION 35
- (Exam Topic 2)
A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern **twenty years old**.	Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	Form processing Text recognition Object detection

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

NEW QUESTION 38
- (Exam Topic 2)
You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app.
You need to ensure that sales team members can access the app.
Where should you configure app permissions?

A. Security Roles
B. Manage Roles
C. Dynamics administration center
D. Dynamics 365 home

Answer: B

Explanation:

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r

NEW QUESTION 39
- (Exam Topic 2)
You are creating a new business process flow to qualify leads.
You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.
Which two steps must you perform? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. Activate the action.
B. Select Run as an on-demand process
C. Add at least one step to the action.
D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:

Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business

NEW QUESTION 42
- (Exam Topic 2)
A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website. What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Answer: D

Explanation:

Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

NEW QUESTION 46
- (Exam Topic 2)
You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.
The canvas app has an issue that must be corrected.
You update the canvas app.
You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

A. Publish the Power BI report from Power BI Desktop.
B. Manually refresh the data source on the published Power BI report.
C. Publish the Power BI report from Power BI Desktop and reshare to any users.
D. Publish the canvas app.

Answer: D

NEW QUESTION 49
- (Exam Topic 2)
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.
You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.
You need to configure the solution.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

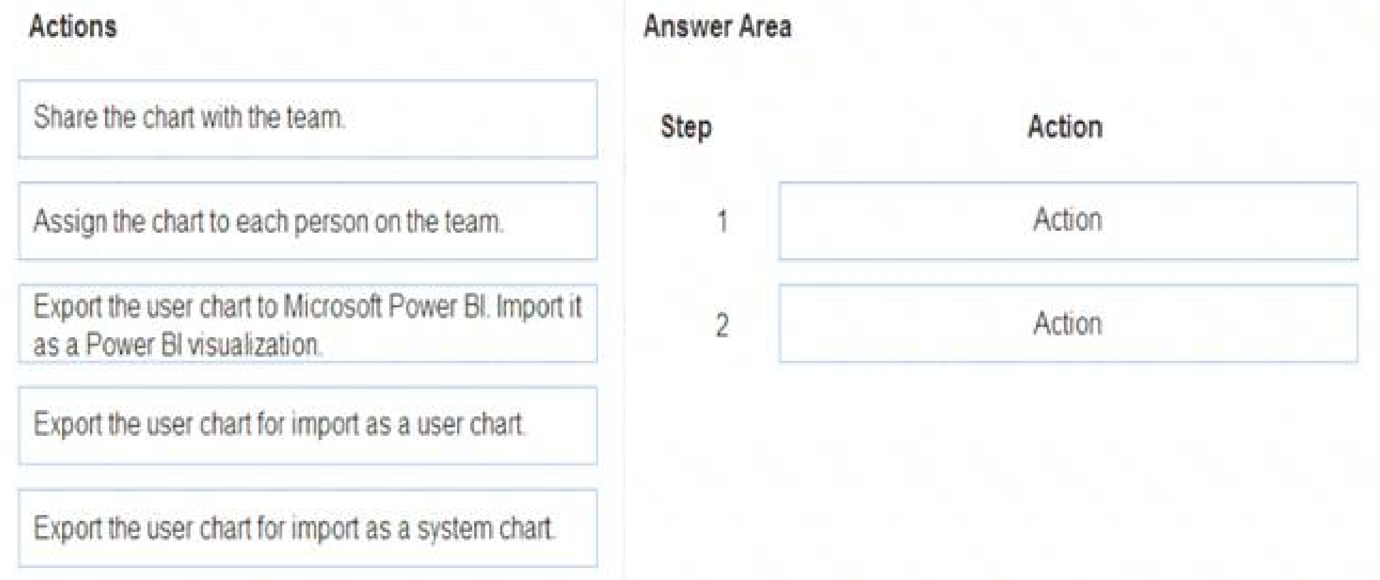
Answer: AB

NEW QUESTION 54
- (Exam Topic 2)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable Outlook integration
Does the solution meet the goal?

A. Yes
B. No

Answer: B

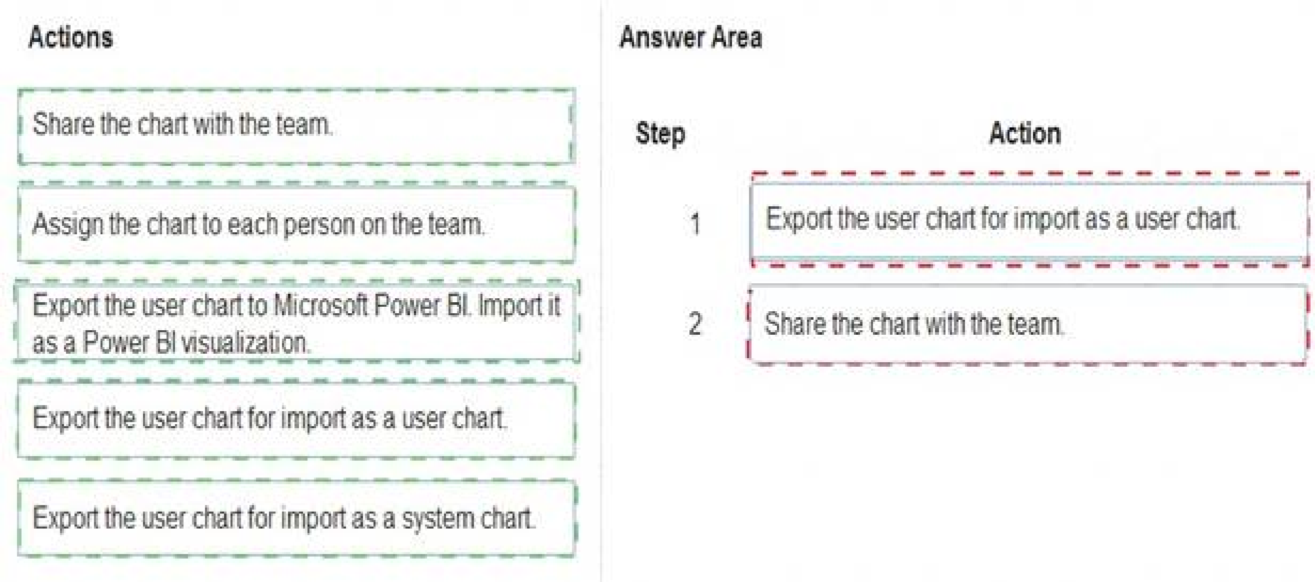
NEW QUESTION 59
- (Exam Topic 2)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



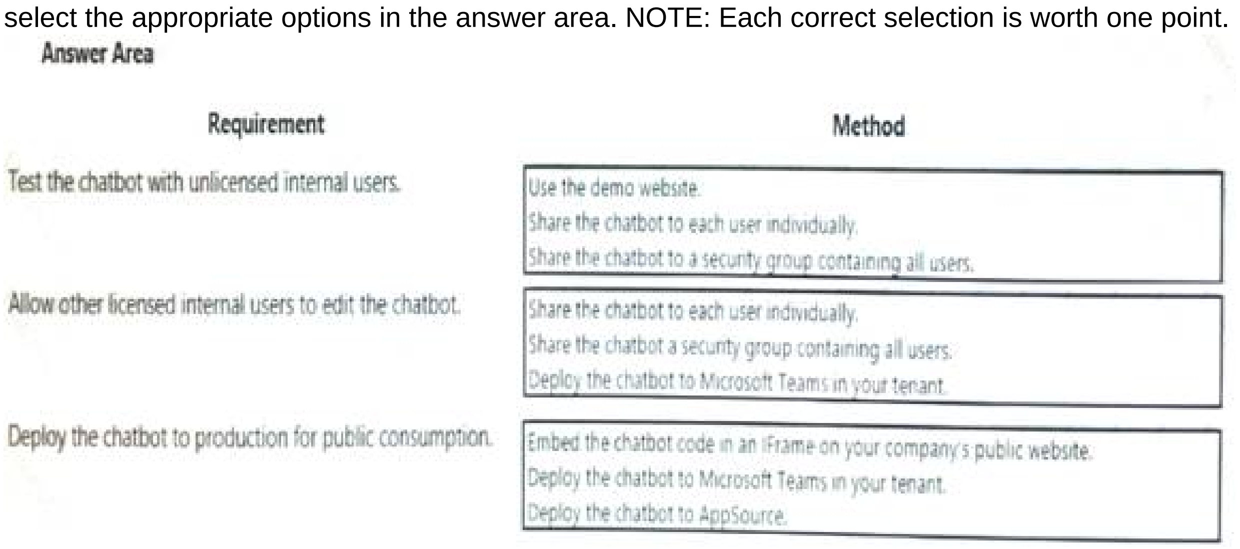
NEW QUESTION 60
- (Exam Topic 2)
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.
B. Set privileges.
C. Add salespeople to an Office 365 security group.
D. Set app security

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

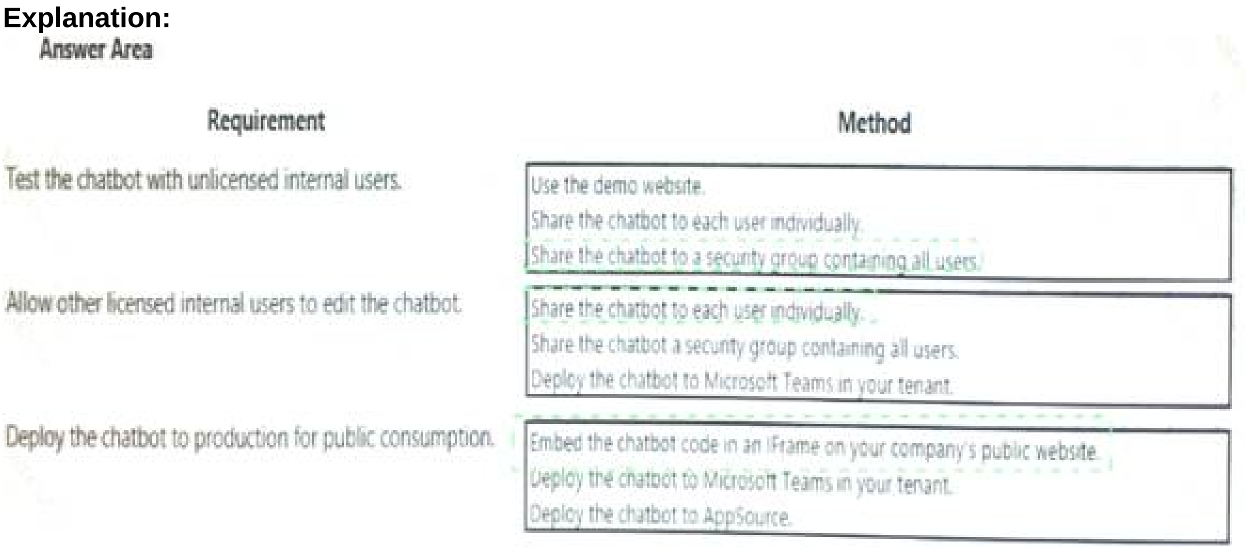
NEW QUESTION 61
- (Exam Topic 2)
You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete.
You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer,
select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 63
- (Exam Topic 2)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 68
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