



Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

NEW QUESTION 1

- (Exam Topic 1)

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
```

	▼	-UserID \$Username -AddLicenses		▼	}
New-MsolLicenseOptions			MCOEV		
Set-CsOnlineVoiceUser			MCOCAP		
Set-CsUser			MCOPSTN1		
Set-MgUserLicense			ENTERPRISEPREMIUM		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users/actions/set-mguserlicense?view=gra> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as>

NEW QUESTION 2

- (Exam Topic 1)

You need to recommend a solution for the new United Kingdom retail site. The solution must meet the technical requirements. Which three actions should you include in the recommendation? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, assign a voice routing policy to the users.
- B. From the Microsoft 365 admin center, modify the office phone numbers of the users.
- C. From the Microsoft Teams admin center, modify the dial-out settings of the users.
- D. From the Microsoft Teams admin center, assign the phone numbers to the users.
- E. From the Microsoft Teams admin center, order five user numbers.
- F. From the Microsoft 365 admin center, create a support ticket to request five phone numbers.
- G. From the Microsoft Teams admin center, assign a calling policy to the users.

Answer: ACE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-phone-numbers-for-your-users>

NEW QUESTION 3

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

Answer: A

Explanation:

Reference:


<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

NEW QUESTION 4

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.

Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States 

Licenses (0)

☐ **Common Area Phone**
24 of 25 licenses available

☐ **Communications Credits**
Unlimited licenses available

☐ **Microsoft 365 Audio Conferencing**
1378 of 1451 licenses available

☐ **Microsoft 365 Domestic Calling Plan**
30 of 30 licenses available

☐ **Microsoft 365 Phone System**
4 of 70 licenses available

☐ **Microsoft 365 Phone System – Virtual User**
12 of 25 licenses available

☐ **Office 365 E3**
1 of 2 licenses available

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

NEW QUESTION 5

- (Exam Topic 2)

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliancc Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

Answer: ABD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

NEW QUESTION 6

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



No SIP Options.

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

NEW QUESTION 7

- (Exam Topic 3)

Exhibit

Phone numbers

To set up calling features for users and services in your organization, you can get new numbers or port existing ones from a service provider. You can assign, unassign, and release phone numbers for people or for services, like audio conferencing, auto attendants, or call queues. [Learn more](#)

Numbers

Order history

+ Add

↓ Port

✎ Edit

📞 Release

✓	Phone number	Number Provider	Location	Number usages ⓘ	Number type ⓘ
	+1 234 555 5331	Microsoft	Akron, United States	User	
	+1 234 555 5332	Microsoft	Akron, United States	User	
	+1 234 555 5333	Microsoft	Akron, United States	User	
✓	+1 234 555 5334	Microsoft	Akron, United States	User	
	+1 234 555 5335	Microsoft	Akron, United States	User	

You are deploying Microsoft Teams Calling Plans. You port all phone numbers to Microsoft Teams Phone as shown in the exhibit (Click the Exhibit tab.) You need to assign. The number -1-234-555-5334 to an auto attendant. What should you do first?

- A. Get an auto attendant toll number.
- B. Assign the number to the resource account of the auto attendant.
- C. Open a Microsoft support case to initiate an inventory type change.
- D. Create a port order for a user number.

Answer: D

NEW QUESTION 8

- (Exam Topic 3)

You have two users named User1 and User2.

You need to configure User2 as a call delegate for Uset1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing cans on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

For User2, set Permission to **Make and receive calls**.

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

NEW QUESTION 9

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

From the Microsoft Team admin center, apply a managed tag to the device.

From the Microsoft Team admin center, upload the MAC address of the device.

Instruct the user to enter the verification code on the device.

Enable the web server on the device and sign in by using a browser.

From the Microsoft Team admin center, sign in to the device remotely.

From the Microsoft Team admin center, generate a verification code.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, table Description automatically generated with medium confidence

- From the Microsoft Teams admin center, upload the MAC address of the device
- From the Microsoft Teams admin center, generate a verification code
- Instruct the user to enter the verification code on the device
- From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:
<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contoso.com.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions

Create a voice route that has a dialed number pattern of `^\+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Actions

Create a voice route that has a dialed number pattern of `^\+1(\d{10})$`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

Create a voice routing policy.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `^\+1(\d{10})$`.

NEW QUESTION 10

- (Exam Topic 3)

You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
C. From the device, instruct a local user to sign in by using the device itself.
D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
E. From the device, instruct a local user to sign in from the web.

Answer: CE

NEW QUESTION 14

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site. The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

Answer: ABC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voice-solution/enterprise-v>

NEW QUESTION 19

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Answer: ABE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

NEW QUESTION 22

- (Exam Topic 3)

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOVaildationError    : {}
VoicePolicy           :
InterpretedUserType    : HybridOnlineTeamsOnlyUser
UserProvisionType      :
TeamsUpgradeEffectiveMode : TeamsOnly
```

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A)
- ```
Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan
```
- B)
- ```
Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting
```
- C)
- ```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
```
- D)
- ```
Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false
```
- E)
- ```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

A. Option A

- B. Option B
- C. Option C
- D. Option D
- E. Option E

**Answer:** CD

#### NEW QUESTION 23

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing and a legacy PBX.

You need to leverage the a PBX during outbound calls from scheduled Teams meeting. What should you create?

- A. an Audio Conferencing policy
- B. an Audio Conferencing routing policy
- C. a meeting broadcast policy

**Answer:** B

#### Explanation:

Enable the routing of Teams meeting dial-out calls through Direct Routing

Teams meeting dial-out calls are initiated from within a meeting in your organization to PSTN numbers, including call-me-at calls and calls to bring new participants to a meeting.

To enable Teams meeting dial-out routing through Direct Routing to on-network users, you need to create and assign an Audio Conferencing routing policy called "OnlineAudioConferencingRoutingPolicy".

Note:

Direct Routing lets you connect a supported, customer-provided Session Border Controller (SBC) to Phone System. With this capability, you can configure on-premises Public Switched Telephone Network (PSTN) connectivity with Microsoft Teams client, as shown in the following diagram:



Reference:

<https://learn.microsoft.com/en-us/microsoftteams/audio-conferencing-on-network> <https://learn.microsoft.com/en-us/microsoftteams/direct-routing-plan>

#### NEW QUESTION 28

- (Exam Topic 3)

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- Can access the Teams directory for dial by name.
- Can be administered remotely.
- Can place and pick up calls.
- Support hot desking.
- Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices
- D. Microsoft-certified headsets
- E. the existing analog handsets

**Answer:** C

#### NEW QUESTION 29

- (Exam Topic 3)

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1. You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.



sbc2.contoso.com

You must use the SBC's FQDN that has the host name registered in DNS. For example, if your organization owns contoso.com then sbc.contoso.com is good name for the SBC. But sbc.contoso.onmicrosoft.com isn't. Learn more

Add a description so you know why it was created

SBC settings

When you are adding this SBC, you can turn on or off the SBC and change settings that are specific to the SBC.

Enabled

Off

SIP signaling port

5067

Send SIP options ⓘ

On

Forward call history

Off

Forward P-Asserted-Identity (PAI) header ⓘ

Off

Concurrent call capacity

24

Failover response codes

408, 503, 504

Failover time (seconds) ⓘ

30

SBC supports PIDF/LO for emergency calls

Off

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect. Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Answer Area

SIP options are NOT received because [answer choice]

SBC2 is disabled

PIDF/LO is disabled

SBC2 does NOT support PAI

a failover response code of 200 must be set

Calls take a long time to connect because [answer choice]

PIDF/LO is disabled

the calls fail over to SBC1

SBC2 does NOT support PAI

a failover response code of 200 must be set

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:  
Box 1: SBC2 is disabled SBC Settings: Enabled Off  
Box 2: the calls fail over to SBC1

NEW QUESTION 31

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.  
What should you configure from the Microsoft Teams admin center?

- A. a customization policy
- B. a configuration profile
- C. a calling policy
- D. a policy package

Answer: B

#### Explanation:

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

\* 1. Turn on Advanced calling in Teams admin center

\* 2. Sign into the Teams admin center with a Microsoft 365 admin account.

\* 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.

\* 4. From the list, select the configuration profile assigned to your common area phone.

\* 5. Under the Calling settings section, find the Advanced calling toggle.

\* 6. Turn on the toggle.

\* 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones>

#### NEW QUESTION 34

- (Exam Topic 3)

Your company hires a new employee in Lisbon.

You assign a Microsoft 365 E3 license to the employee.

The employee must schedule meetings that will include customers in Lisbon. The customers will dial in to the meetings by using PSTN.

You need to ensure that the employee can send meeting invitations that include a dial-in conferencing bridge. The bridge must be set to a local number in Lisbon instead of the company's default dial-in conferencing bridge number.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. From Users in the Microsoft Teams admin center, edit the Audio conferencing settings of the employee.

B. From the Microsoft Teams admin center, modify the settings of the default conferencing bridge.

C. From the Microsoft 365 admin center, assign an Auto Conferencing add-on license to the employee.

D. From the Microsoft 365 admin center, set the usage location of the employee to Portugal.

**Answer: BC**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/audio-conferencing-in-office-365> <https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

#### NEW QUESTION 39

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

|                                    |                     |
|------------------------------------|---------------------|
| Connectivity_TransportBytesSent    | 3324                |
| Connectivity_TransportMode         | 2                   |
| Connectivity_TransportPktsReceived | 18                  |
| Connectivity_TransportPktsSent     | 20                  |
| Connectivity_BaseAddress           | 192.168.1.216:50008 |
| Connectivity_LocalAddress          | 192.168.1.216:50011 |
| Connectivity_LocalSite             | 120.17.163.212:1883 |
| Connectivity_RemoteAddress         | 52.113.88.214:49704 |
| Connectivity_RemoteSite            | 52.113.88.214:49704 |
| IsRetargeted                       | 0                   |

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

## Answer Area

The WAN IP address for the call source is [answer choice].

|                |   |
|----------------|---|
|                | ▼ |
| 52.113.88.214  |   |
| 120.17.163.212 |   |
| 192.168.1.216  |   |

The WAN port for call destinations is [answer choice].

|       |   |
|-------|---|
|       | ▼ |
| 1883  |   |
| 49704 |   |
| 50008 |   |
| 50011 |   |

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

## Answer Area

The WAN IP address for the call source is [answer choice].

|                |   |
|----------------|---|
|                | ▼ |
| 52.113.88.214  |   |
| 120.17.163.212 |   |
| 192.168.1.216  |   |

The WAN port for call destinations is [answer choice].

|       |   |
|-------|---|
|       | ▼ |
| 1883  |   |
| 49704 |   |
| 50008 |   |
| 50011 |   |

## NEW QUESTION 43

- (Exam Topic 3)

You have a Teams Phone deployment that contains an Operator Connect provider in Canada. You implement a common area phone named lobbyphone1. You need to configure lobbyphone1 to meet the following requirements:

- Outgoing calls must be placed only from within Canada.
- Dial out during audio conferencing must be restricted.

How should you complete the command? To answer, select the appropriate options in the answer area.

## Answer Area

|                                                                                                                                                             |                                              |                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>▼</div> <div>Grant-CsDialoutPolicy<br/>Grant-CsIPPhonePolicy<br/>Grant-CsOnlineVoiceRoutingPolicy<br/>Set-CsOnlineAudioConferencingRoutingPolicy</div> | -Identity lobbyphone@contoso.com -PolicyName | <div>▼</div> <div>DialoutCPCandPSTNDomestic<br/>DialoutCPCZoneAPSTNDisabied<br/>DialoutCPCZoneAPSTNDomestic<br/>DialoutCPCDisabledPSTNDomestic</div> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

## Answer Area

|                                                                                                                                                             |                                              |                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>▼</div> <div>Grant-CsDialoutPolicy<br/>Grant-CsIPPhonePolicy<br/>Grant-CsOnlineVoiceRoutingPolicy<br/>Set-CsOnlineAudioConferencingRoutingPolicy</div> | -Identity lobbyphone@contoso.com -PolicyName | <div>▼</div> <div>DialoutCPCandPSTNDomestic<br/>DialoutCPCZoneAPSTNDisabied<br/>DialoutCPCZoneAPSTNDomestic<br/>DialoutCPCDisabledPSTNDomestic</div> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|

## NEW QUESTION 45



- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

➤ Pattern: ^8?(\d{7})\$

➤ Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

## Answer Area

5551212:

|                          |               |
|--------------------------|---------------|
| <input type="checkbox"/> | +1330         |
| <input type="checkbox"/> | +13305551212  |
| <input type="checkbox"/> | +133085551212 |
| <input type="checkbox"/> | 5551212       |
| <input type="checkbox"/> | 85551212      |

85551212:

|                          |               |
|--------------------------|---------------|
| <input type="checkbox"/> | +1330         |
| <input type="checkbox"/> | +13305551212  |
| <input type="checkbox"/> | +133085551212 |
| <input type="checkbox"/> | 5551212       |
| <input type="checkbox"/> | 85551212      |

- A. Mastered  
B. Not Mastered

Answer: A

Explanation:

## Answer Area

5551212:

|                                     |               |
|-------------------------------------|---------------|
| <input type="checkbox"/>            | +1330         |
| <input checked="" type="checkbox"/> | +13305551212  |
| <input type="checkbox"/>            | +133085551212 |
| <input type="checkbox"/>            | 5551212       |
| <input type="checkbox"/>            | 85551212      |

85551212:

|                                     |               |
|-------------------------------------|---------------|
| <input type="checkbox"/>            | +1330         |
| <input type="checkbox"/>            | +13305551212  |
| <input checked="" type="checkbox"/> | +133085551212 |
| <input type="checkbox"/>            | 5551212       |
| <input type="checkbox"/>            | 85551212      |

### NEW QUESTION 50

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You assign a Microsoft 365 E5 license to a user named User1. You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity  
B. Set-CsUser  
C. Set-CsOnlineVoiceUser  
D. Set-CsUserServicesPolicy

Answer: A

### NEW QUESTION 54

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

**Answer: D**

**Explanation:**

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
```

```
<AutoScreenShare>1</AutoScreenShare>
```

```
<HideMeetingName>1</HideMeetingName>
```

```
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
```

```
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

\* Details omitted\*

```
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
```

 Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

**NEW QUESTION 56**

- (Exam Topic 3)

You have a Microsoft Teams deployment.

You plan to use a SkypeSettings.xml file to deploy Teams Rooms.

Which two actions can you perform in the file? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Define the account sign-in credentials.
- B. Allow remote control from personal devices.
- C. Automatically accept proximity-based meeting invitations.
- D. Enable the default video camera.

**Answer: BC**

**Explanation:**

Manage console settings with an XML configuration file

At startup, if a Microsoft Teams Rooms console finds an XML file named SkypeSettings.xml located at

C:\Users\Skype\AppData\Local\Packages\Microsoft.SkypeRoomSystem\_8wekyb3d8bbwe\LocalState, it applies the configuration settings indicated by the XML file then deletes the XML file.

XML elements include:

\* <AllowRoomRemoteEnabled> Boolean

If true, room remote connections are allowed. Enabled by default.

\* <AutoAcceptProximateMeetingInvitations> Boolean

If true, proximity based meetings are automatically accepted. Disabled by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file>

**NEW QUESTION 59**

- (Exam Topic 3)

Your company has a main office in New York and a branch office in Calgary. All offices connect to each other by using a dedicated WAN.

You have a Microsoft Teams Phone deployment.

You need to recommend a Direct Routing solution that meets the following requirements:

- If a Session Border Controller (SBC) fails in the New York office, PSTN services must remain available through a local PSTN egress in New York. The Calgary office must prioritize a local PSTN egress and ensure that PSTN services remain available in the event of a local SBC outage.
- The number of SBCs must be minimized.

What should you recommend for each office? To answer, drag the appropriate components to the correct offices. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area
<div>A cross-site SBC pair</div>	New York: <div>Component</div>
<div>A local redundant SBC pair</div>	Calgary: <div>Component</div>
<div>A single SBC</div>	
<div>PSTN over WAN</div>	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components	Answer Area
<div>A cross-site SBC pair</div>	New York: <div>A local redundant SBC pair</div>
<div>A local redundant SBC pair</div>	Calgary: <div>A single SBC</div>
<div>A single SBC</div>	
<div>PSTN over WAN</div>	

NEW QUESTION 63

- (Exam Topic 3)

You have a Microsoft Teams Phone employment mat contains a Session Border Controller (SBC named SBC1.contoso.com. Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC. Teams is configured to use dial plans that normalize any four-digit calls to E-164. You have the following translation rule.

Answer Area
<div><div><div>Set-CsHybridPSTNAppliance</div><div>Set-CsHybridPSTNSite</div><div>Set-CsOnlinePSTNGateway</div><div>Set-CsOnlinePSTNUsage</div></div><div>-identity SBC1.contoso.com</div><div><div>"rule1"</div><div><div>-InboundPstnNumberTranslationRules</div><div>-InboundTeamsNumberTranslationRules</div><div>-OutboundPstnNumberTranslationRules</div><div>-OutboundTeamsNumberTranslationRules</div></div></div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area
<div><div><div>Set-CsHybridPSTNAppliance</div><div>Set-CsHybridPSTNSite</div><div>Set-CsOnlinePSTNGateway</div><div>Set-CsOnlinePSTNUsage</div></div><div>-identity SBC1.contoso.com</div><div><div>"rule1"</div><div><div>-InboundPstnNumberTranslationRules</div><div>-InboundTeamsNumberTranslationRules</div><div>-OutboundPstnNumberTranslationRules</div><div>-OutboundTeamsNumberTranslationRules</div></div></div></div>

NEW QUESTION 68

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing with media bypass. You need to define a Session Border Controller (SBC) in Teams. How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

<div><div>New-CsOnlinePSTNGateway</div><div>New-CsOnlineVoiceRoute</div><div>New-CsOnlineVoiceRoutingPolicy</div><div>Set-CsOnlinePstnUsage</div></div>	<div>-Identity sbc.contoso.com -Enabled \$true</div>
<div><div>-BypassMode</div><div>-CodecPriority</div><div>-FailoverResponseCodes</div><div>-SipSignalingPort</div></div>	<div>5061 -MaxConcurrentSessions 100 -MediaBypass \$true</div>



- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinepstngateway?view=skype-ps>

**NEW QUESTION 71**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues  
B. call forwarding  
C. group call pickup  
D. call delegation  
E. call park

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

**NEW QUESTION 76**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a PBX that connects to the PSTN by using an E1/T1 Primary Rate interface (PRI). You plan to migrate to Direct Routing by using the existing PSTN services.

What should you install upstream of the PBX?

- A. a physical Session Border Controller (SBC)  
B. an FXO SIP Analog Telephony Adapter (ATA)  
C. a virtual Session Border Controller (SBC)  
D. a Session Border Controller (SBC) in Azure

**Answer:** A

**NEW QUESTION 81**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that incoming calls to a user are forwarded to a phone number of +15552224190 if the calls are NOT answered within 20 seconds.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

```
$Upn = (Get-CsOnlineVoiceUser)
```

```
-Identity $upn -UnansweredTarget "+15552224190"
```

- Grant-CsDialoutPolicy
- Grant-CsIPPhonePolicy
- Grant-CsOnlineVoiceRoutingPolicy
- Set-CsOnlineAudioConferencingRoutingPolicy

```
-UnansweredDelay "00:00:20" -IsUnansweredEnabled $true
```

- SingleTarget
- ManageSettings
- PhoneNumberType
- UnansweredTargetType

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Grant-CsDialoutPolicy

Least bad option perhaps, but it does not seem to be a good answer.

\* Grant-CsDialoutPolicy

Use the Grant-CsDialoutPolicy cmdlet to assign the tenant global, a group of users, or a per-user outbound calling restriction policy to one or more users.

Syntax

```
Grant-CsDialoutPolicy [[-Identity] <string>]
```

```
[[[-PolicyName] <string>] [-PassThru]
```

```
[-WhatIf] [-Confirm]
```

```
[<CommonParameters>]
```

Note: Set-CsUserCallingSettings would be a good answer, but it is not an option.

This cmdlet will set the call forwarding, simultaneous ringing and call group settings for the specified user.

-UnansweredTargetType

The unanswered target type. Supported values are Voicemail, SingleTarget, MyDelegates and Group.

SingleTarget is used when forwarding the unanswered call to another user or phone number. MyDelegates is used when forwarding the unanswered call to the users's delegates. Group is used when forwarding the unanswered call to the specified user's call group.

Box 2: -UnansweredTargetType Incorrect:

\* Grant-CsIPPhonePolicy, Skype for Business Server 2019

Use the Grant-CsIPPhonePolicy cmdlet to assign an Internet Protocol (IP) phone policy to a user or a group of users. IP phone policies determine the features of Microsoft Teams, Skype for Business Online, or Skype for Business Server 2019 that are available to users. For example, you might enable the Better Together Over Ethernet feature for some users while disabling it for others.

Syntax

```
Grant-CsIPPhonePolicy, Skype for Business Server 2019 [[-Identity] <UserIdParameter>]
```

```
[-PolicyName] <String> [-Tenant <Guid>]
```

```
[-DomainController <Fqdn>] [-PassThru]
```

```
[-WhatIf] [-Confirm]
```

```
[<CommonParameters>]
```

\* Grant-CsOnlineVoiceRoutingPolicy

Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.

Syntax

```
Grant-CsOnlineVoiceRoutingPolicy [[-Identity] <string>]
```

```
[[[-PolicyName] <string>]
```

```
[-PassThru] [-WhatIf]
```

```
[-Confirm] [<CommonParameters>]
```

\* Set-CsOnlineAudioConferencingRoutingPolicy Reference:

<https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings> <https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoicerooutingpolicy>

## NEW QUESTION 85

- (Exam Topic 3)

Your company has a main office in Dallas.

The company has a Microsoft Teams Phone deployment.

Currently, the default audio conferencing bridge is set to a phone number that has a Miami area code. In the Microsoft Teams admin center, you get a number in the Dallas area code.

You need to assign the new Dallas number as the default audio conferencing bridge. What should you configure in the Microsoft Teams admin center?

- A. the Conference bridges node under Meetings
- B. the Networks & locations node under Locations
- C. the Phone numbers node under Voice
- D. the Auto attendants node under Voice

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/change-the-phone-numbers-on-your-audio-conferencing-bridg>

## NEW QUESTION 89

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

## NEW QUESTION 94

- (Exam Topic 3)

You have a Microsoft Teams deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point

- A. highly available Session Border Controllers (SBCs)

- B. calling policies
- C. PSTN usages
- D. voice routing policies
- E. tenant dial plans

**Answer:** ACD

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

**NEW QUESTION 95**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks. You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort. What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

**Answer:** C

**Explanation:**

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

- In the Teams admin center, go to Users > Manage users and select a user.
- On the user details page, go to the Voice tab.
- Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

**NEW QUESTION 97**

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users in both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Deploy one Session Border Controller (SBC) to each office
- B. Configure the SBCs as a high-availability pair.
- C. Deploy a highly available Session Border Controller (SBC) pair to each office.
- D. Configure voice routing policies for each office.
- E. Configure a single voice routing policy for all users.

**Answer:** AC

**NEW QUESTION 99**

- (Exam Topic 3)

You have a Teams Phone deployment. The deployment has a single Session Border Controller (SBC) that uses Direct Routing.

Users report that outbound PSTN calls fail.

You need to identify the quantity of specific SBC SIP errors. What should you review in the Microsoft Teams admin center?

- A. Endpoint Reports in Microsoft Call Quality Dashboard
- B. the network effectiveness ratio on the usage tab for the SBC
- C. the Jitter tab in Network parameters
- D. Quality of Experience Reports in Microsoft Call Quality Dashboard

**Answer:** A

**NEW QUESTION 100**

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default

What should you do?



- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

Answer: A

NEW QUESTION 101

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment.  
You have a cloud-only user named user1@contoso.com.  
You need to enable a Direct Routing phone number for user1@contoso.com.  
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 106

- (Exam Topic 3)  
Your company has offices throughout the United States.  
The company is opening a new office in Scranton. The office will occupy two floors in the same building. You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.  
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.  
NOTE: Each correct selection is worth one point.

Values	Answer Area
New-CsEmergencyNumber	<input type="text"/> -Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	<input type="text"/> -CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
Set-CsNetworkSite	
Set-CsOnlineLisLocation	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinelocation?view=skype-ps> <https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinelocation?view=skype-ps>

**NEW QUESTION 108**

- (Exam Topic 3)

You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in>

**NEW QUESTION 109**

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