

# Microsoft

## Exam Questions MS-721

Collaboration Communications Systems Engineer



**NEW QUESTION 1**

- (Exam Topic 1)

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass

**Answer: C**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

**NEW QUESTION 2**

- (Exam Topic 1)

You need to assign a license to users to meet the technical requirements.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

```
$Users = Import-CSV ./users.csv
Foreach ($Username in $Users) {
```

	-UserID \$Username -AddLicenses	
<div style="background-color: #f0f0f0; padding: 2px;">▼</div> <ul style="list-style-type: none"> <li>New-MsolLicenseOptions</li> <li>Set-CsOnlineVoiceUser</li> <li>Set-CsUser</li> <li>Set-MgUserLicense</li> </ul>	<div style="background-color: #f0f0f0; padding: 2px;">▼</div> <ul style="list-style-type: none"> <li>MCOEV</li> <li>MCOCAP</li> <li>MCOPSTN1</li> <li>ENTERPRISEPREMIUM</li> </ul>	}

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/microsoft.graph.users.actions/set-mguserlicense?view=gra> <https://docs.microsoft.com/en-us/skypeforbusiness/skype-for-business-and-microsoft-teams-add-on-licensing/as>

**NEW QUESTION 3**

- (Exam Topic 1)

You are replacing the on-site PBX at the Georgia warehouse with Teams. You need to maintain the functionality of the PBX after migrating to Teams.

Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Steps**

- Assign the emergency calling policy to the resource account.
- Assign the emergency calling policy to the Georgia warehouse.
- Associate the PA system with an SBC and assign the PA system an extension of 123456.
- Create an emergency calling policy that has Numbers to dial for emergency calls notifications set to 123456.

**Answer Area**

- Step 1: Configure Direct Routing to the onsite SBC.
- Step 2:
- Step 3: Create a voice route for 123456 to the SBC.
- Step 4:
- Step 5:

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application, chat or text message Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

**NEW QUESTION 4**

- (Exam Topic 1)

You need to connect the analog intercoms to Teams Phone.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create a trusted application endpoint for Teams.
- B. Create a resource account for each intercom.
- C. Register the ATAs with a Teams-certified SBC.
- D. Create a configuration profile for IP phones.
- E. Enable Direct Routing to a Teams-certified SBC.

**Answer:** CE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-analog-devices>

**NEW QUESTION 5**

- (Exam Topic 2)

You need to validate the limited pilot based on the technical requirements. What should you use?

- A. Microsoft 365 network connectivity test tool
- B. self-help diagnostics for Teams
- C. the test -CsTeamsShiftsConnectionValidflte cmdlet
- D. the Teams device usage report in the Microsoft Teams admin center

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/enterprise/assessing-network-connectivity?view=o365-worldwi>

**NEW QUESTION 6**

- (Exam Topic 2)

You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.

Which three licenses should you assign? To answer, select the licenses in the answer area. NOTE: Each correct selection is worth one point.

United States

**Licenses (0)**

- Common Area Phone**  
24 of 25 licenses available
- Communications Credits**  
Unlimited licenses available
- Microsoft 365 Audio Conferencing**  
1378 of 1451 licenses available
- Microsoft 365 Domestic Calling Plan**  
30 of 30 licenses available
- Microsoft 365 Phone System**  
4 of 70 licenses available
- Microsoft 365 Phone System – Virtual User**  
12 of 25 licenses available
- Office 365 E3**  
1 of 2 licenses available

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated  
 Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits>

**NEW QUESTION 7**

- (Exam Topic 3)

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From the Microsoft Team admin center, apply a managed tag to the device.	
From the Microsoft Team admin center, upload the MAC address of the device.	
Instruct the user to enter the verification code on the device.	
Enable the web server on the device and sign in by using a browser.	
From the Microsoft Team admin center, sign in to the device remotely.	
From the Microsoft Team admin center, generate a verification code.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, table Description automatically generated with medium confidence

From the Microsoft Teams admin center, upload the MAC address of the device
From the Microsoft Teams admin center, generate a verification code
Instruct the user to enter the verification code on the device
From the Microsoft Teams admin center, remotely sign-in a user to the device

Reference:  
<https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

**NEW QUESTION 8**

- (Exam Topic 3)

Your company has offices in London and Vancouver

The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.

User1 moves from the London office to the Vancouver office.

You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

- A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- B. Modify the current Usage location for User1.
- C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- D. Add a new emergency location for User1.

**Answer:** D

**Explanation:**

Assign an emergency location

You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.

To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- > In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- > Click Add.
- > Enter a name and description for the location.
- > Select the country or region, and then enter the address.

- > If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- > Click Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

**NEW QUESTION 9**

- (Exam Topic 3)

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

Name	License	Phone number	Reported issue
User1	Office 365 E3 Microsoft 365 Phone System Microsoft 365 Domestic Calling Plan	Unassigned	There is no dial pad in the Teams client.
User2	Office 365 E5 Microsoft 365 Domestic Calling Plan	Assigned	The user cannot dial four-digit numbers but can dial E.164 numbers.
User3	Office 365 E3 Microsoft 365 Domestic Calling Plan	Assigned	The dial pad in the Teams client recently disappeared.

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer Area**

User1:  ▼

- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

User2:  ▼

- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

User3:  ▼

- A calling policy
- A dial plan
- A Microsoft 365 Domestic Calling Plan license
- A Microsoft 365 Phone System license
- A phone number
- An OnPremLineURIvalue

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Graphical user interface, text, application Description automatically generated  
 Table Description automatically generated

**NEW QUESTION 10**

- (Exam Topic 3)

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.
- E. Modify the Direct guest jam settings

**Answer:** BC

**Explanation:**

Reference: <https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing and a legacy PBX.

You need to leverage the a PBX during outbound calls from scheduled Teams meeting. What should you create?

- A. an Audio Conferencing policy
- B. an Audio Conferencing routing policy
- C. a meeting broadcast policy

**Answer:** B

**Explanation:**

Enable the routing of Teams meeting dial-out calls through Direct Routing

Teams meeting dial-out calls are initiated from within a meeting in your organization to PSTN numbers, including call-me-at calls and calls to bring new participants to a meeting.

To enable Teams meeting dial-out routing through Direct Routing to on-network users, you need to create and assign an Audio Conferencing routing policy called "OnlineAudioConferencingRoutingPolicy".

Note:

Direct Routing lets you connect a supported, customer-provided Session Border Controller (SBC) to Phone System. With this capability, you can configure on-premises Public Switched Telephone Network (PSTN) connectivity with Microsoft Teams client, as shown in the following diagram:



Reference:

<https://learn.microsoft.com/en-us/microsoftteams/audio-conferencing-on-network> <https://learn.microsoft.com/en-us/microsoftteams/direct-routing-plan>

**NEW QUESTION 14**

- (Exam Topic 3)

Exhibit

```
AssignedPlan : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType : PureOnlineTeamsOnlyUser
DirSyncEnabled : False
OnPremHostingProvider :
OnPremOptionFlags :
OnPremEnterpriseVoiceEnabled :
OnPremSIPEnabled :
OnPremSipAddress :
OnPremLineURI :
MCOValidationErrors : {}
UserPrincipalName : user1@tailspintoys.com
HostedVoiceMail : True
EnterpriseVoiceEnabled : False
OnPremLineURIManuallySet : False
LineURI :
SipAddress : sip:user1@tailspintoys.com
Enabled : True
VoicePolicy : HybridVoice
TeamsUpgradeEffectiveMode : TeamsOnly
TeamsUpgradeNotificationsEnabled : False
TeamsUpgradePolicy : UpgradeToTeams
HostedVoicemailPolicy : BusinessVoice
OnlineVoiceRoutingPolicy :
HostingProvider : sipfed.online.lync.com
IsByPassValidation : True
IsValid : True
```

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.

A user named User1 reports that she cannot make calls because the dial pad is missing in Teams.

You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.) Which three actions should you perform to ensure that the dial pad appears in the Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign a Microsoft Teams Phone Standard license to User1.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet
- C. Run the set-csPhoneNumberAssignment cmdlet and specify the -PhoneNumber parameter.
- D. Run the set-CsUser cmdlet and specify the -LineURI parameter.
- E. Run the set-csuser cmdlet and set the -enterprisevoiceenabled parameter to \$True.

**Answer:** ABE

#### NEW QUESTION 17

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
- B. a firewall rule that opens a TCP signaling port to Microsoft Teams
- C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
- D. a firewall rule that opens a UDP signaling port to Microsoft Teams
- E. a Teams-certified Session Border Controller (SBC)

**Answer:** BCE

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

#### NEW QUESTION 19

- (Exam Topic 3)

Your company uses Microsoft Skype for Business Server 2015 and Enterprise Voice as the PSTN solution. You plan to migrate all users to Microsoft Teams Calling Plans.

You will decommission Skype for Business Server after the migration is complete.

You need to ensure that all the users retain their current phone number once the migration is complete. The solution must minimize the downtime of PSTN features for each user.

What should you do first?

- A. From the Microsoft 365 admin center, purchase Communications Credits for all the users.
- B. Schedule a port order for the phone numbers of all the users.
- C. From the Microsoft Teams admin center, order phone numbers for all the users.
- D. Migrate all the users to Teams.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 24**

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

**Answer:** A

**NEW QUESTION 26**

- (Exam Topic 3)

You have a Teams Phone deployment.

You are designing a meeting space that contains a Teams certified conference phone. You need to configure the phone to meet the following requirements:

Show the calendar on the display by default Support one-touch join for Teams meetings

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Create and assign a Teams IP phone policy
- B. Assign a Microsoft Teams Rooms Pro license to the phone
- C. Assign a Shared Device license to the phone
- D. Create and assign an Audio Conferencing policy
- E. Enable the Cloud Video Interop for Teams service

**Answer:** BD

**Explanation:**

B: Teams Rooms license service plan comparison

The following table shows the services included in each Teams Rooms license.

	Microsoft Teams Rooms Basic	Microsoft Teams Rooms Pro
<b>Maximum number of licenses</b>	25	Unlimited
<b>Microsoft Teams</b>	✓	✓
<b>Audio Conferencing<sup>1</sup></b>	✓	✓
<b>Whiteboard</b>	✓	✓
<b>Teams Phone</b>		✓
<b>Microsoft Intune<sup>2</sup></b>		✓
<b>Azure Active Directory Premium Plan 1</b>		✓
<b>Skype for Business Plan 2<sup>3</sup></b>		✓

Note: Microsoft Teams Rooms licenses

Microsoft offers two licenses for Teams Rooms systems that participate in Teams meetings and calls: Microsoft Teams Rooms Pro delivers enhanced in-room meeting experiences like intelligent audio and video, front row and large galleries, and dual screen support. The Teams Rooms Pro license also provides advanced management features like remote device management, conditional access policies, and detailed device analytics.

Teams Rooms Pro is a great fit for medium and enterprise organizations, as well as smaller organizations with larger room counts or more advanced needs.

Teams Rooms Pro licenses can be used to license both certified Teams Rooms systems and Teams Panels.

Microsoft Teams Rooms Basic provides core meeting experiences to organizations that purchase a certified Microsoft Teams Rooms system, at no additional cost.

The Teams Rooms Basic license includes scheduling, joining meetings, content sharing, and collaborative white boarding, as well as basic security and management capabilities out-of-the-box.

Incorrect: Not C:

Microsoft Teams Shared Devices licenses aren't supported on and won't work with Teams Rooms devices. Teams Rooms devices should only be assigned Teams Rooms Basic or Teams Rooms Pro licenses.

Not E: Cloud Video Interop (CVI) is a Microsoft Qualified third-party solution that enables third-party meeting rooms (telepresence) and personal video devices (VTCs) to join Microsoft Teams meetings.

With Microsoft Teams, you get rich online content collaboration in meetings that include audio, video, and content sharing.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

**NEW QUESTION 29**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column. Does this meet the goal?

- A. Yes
- B. No

**Answer: A**

#### NEW QUESTION 32

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False. Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

#### NEW QUESTION 37

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -AllowIPVideo parameter to \$False.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

#### Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The CsTeamsMeetingPolicy cmdlets enable administrators to control the type of meetings that users can create or the features that they can access while in a meeting.

The -AllowIPVideo parameter determines whether video is enabled in a user's meetings or calls. Set this to TRUE to allow the user to share their video. Set this to FALSE to prohibit the user from sharing their video.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsmeetingpolicy>

#### NEW QUESTION 42

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.

You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC). Which three actions should you perform? Each correct answer presents part of the solution.

- A. Create a trunk translation rule.
- B. Create an IP phone policy.
- C. Assign a dial plan to the users.
- D. Assign an IP phone policy to the users.
- E. Create a voice normalization rule.
- F. Create a tenant dial plan.

**Answer: CEF**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans> <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

#### NEW QUESTION 45

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have Teams devices located in meeting rooms and public areas. You need to turn on Device lock for the devices.

What should you configure?

- A. a calling policy
- B. a setup policy
- C. a Teams policy
- D. a configuration profile

**Answer: D**

#### Explanation:

#### Microsoft Teams Physical Device Management

NOTE: As at June 2020, there are no options to configure the Device Configuration Profiles by API or PowerShell.

There are a number of Microsoft Teams certified devices on the market from several different manufactures. These devices are listed on the Microsoft Teams Devices Page.

Once a device is logged in and the user setup, the device is registered to the tenant and a policy applied against it from the Configuration Profiles listed in the Microsoft Teams Admin Portal.

These Configuration Profiles allow you to set options like the devices: Timeout and lock status

Language Timezone Time format Screen saver

Network settings; and

To enable or disable the second PC port

If the Microsoft 365 tenant also has Intune setup, then the device is registered to Intune and any compliance policies are applied when the first user logs in.

Different Configuration Profiles can be used to setup phones with common attributes Reference:

<https://sbconnect.com.au/pages/physical-device-management.html>

#### NEW QUESTION 46

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
- B. Set Calling Party Name to the organization name.
- C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- D. Set Replace the caller ID with to Resource account
- E. Set Override the caller ID policy to On.

**Answer:** ADE

#### Explanation:

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- > In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- > Select Add.
- > Enter a name and description for the policy.
- > Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- > Enter a Calling Party Name.
- > Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

\* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

#### NEW QUESTION 48

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.

What should you configure?

- A. a dial plan normalization rule
- B. an emergency calling policy
- C. an emergency call routing policy
- D. an outbound PSTN number translation rule

**Answer:** C

#### NEW QUESTION 49

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You redirect calls for the call queue to a shared voicemail box. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### Explanation:

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 54**

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Grant-CsOnlineVoiceRoutingPolicy
- B. Set-CsOnlineVoiceUser
- C. Set-CsUserPstnSettings
- D. Grant-CsVoicePolicy
- E. Set-CsUser

**Answer:** AE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

**NEW QUESTION 59**

- (Exam Topic 3)

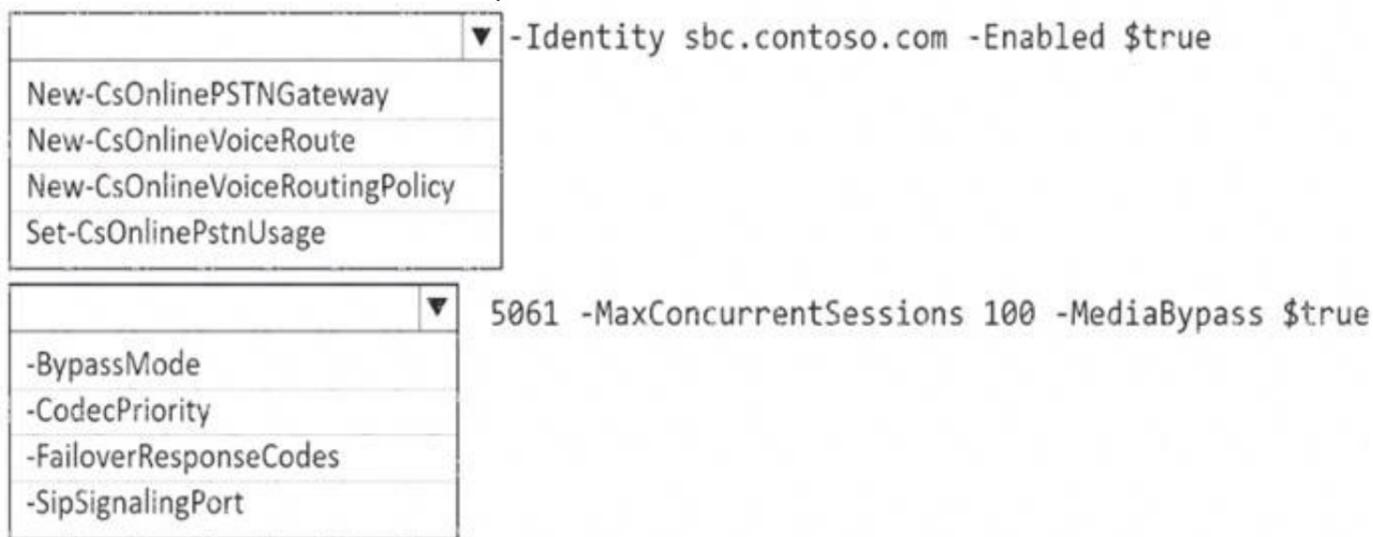
You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing with media bypass.

You need to define a Session Border Controller (SBC) in Teams.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinepstngateway?view=skype-ps>

**NEW QUESTION 61**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure users to include a toll free phone number as part of their meeting invites. Which type of policy should you configure?

- A. voice routing
- B. audio conferencing
- C. customization
- D. meeting

**Answer:** B

**Explanation:**

Initial assignment of phone numbers that are included in the meeting invites for users

The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-in-teams>

**NEW QUESTION 64**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to ensure that incoming calls to a user are forwarded to a phone number of +15552224190 if the calls are NOT answered within 20 seconds.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

\$Upn = (Get-CsOnlineVoiceUser)

▼
Grant-CsDialoutPolicy
Grant-CsIPPhonePolicy
Grant-CsOnlineVoiceRoutingPolicy
Set-CsOnlineAudioConferencingRoutingPolicy

-Identity \$upn -UnansweredTarget "+15552224190"

-UnansweredDelay "00:00:20" -IsUnansweredEnabled \$true

▼	SingleTarget
-ManageSettings	
-PhoneNumberType	
-UnansweredTargetType	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Grant-CsDialoutPolicy

Least bad option perhaps, but it does not seem to be a good answer.

\* Grant-CsDialoutPolicy

Use the Grant-CsDialoutPolicy cmdlet to assign the tenant global, a group of users, or a per-user outbound calling restriction policy to one or more users.

Syntax

Grant-CsDialoutPolicy [[-Identity] <string>]

[[[-PolicyName] <string>] [-PassThru]

[-WhatIf] [-Confirm]

[<CommonParameters>]

Note: Set-CsUserCallingSettings would be a good answer, but it is not an option.

This cmdlet will set the call forwarding, simultaneous ringing and call group settings for the specified user.

-UnansweredTargetType

The unanswered target type. Supported values are Voicemail, SingleTarget, MyDelegates and Group.

SingleTarget is used when forwarding the unanswered call to another user or phone number. MyDelegates is used when forwarding the unanswered call to the users's delegates. Group is used when forwarding the unanswered call to the specified user's call group.

Box 2: -UnansweredTargetType Incorrect:

\* Grant-CsIPPhonePolicy, Skype for Business Server 2019

Use the Grant-CsIPPhonePolicy cmdlet to assign an Internet Protocol (IP) phone policy to a user or a group of users. IP phone policies determine the features of Microsoft Teams, Skype for Business Online, or Skype for Business Server 2019 that are available to users. For example, you might enable the Better Together Over Ethernet feature for some users while disabling it for others.

Syntax

Grant-CsIPPhonePolicy, Skype for Business Server 2019 [[-Identity] <UserIdParameter>]

[-PolicyName] <String> [-Tenant <Guid>]

[-DomainController <Fqdn>] [-PassThru]

[-WhatIf] [-Confirm]

[<CommonParameters>]

\* Grant-CsOnlineVoiceRoutingPolicy

Assigns a per-user online voice routing policy to one user, a group of users, or sets the Global policy instance. Online voice routing policies manage online PSTN usages for Phone System users.

Syntax

Grant-CsOnlineVoiceRoutingPolicy [[-Identity] <string>]

[[[-PolicyName] <string>]

[-PassThru] [-WhatIf]

[-Confirm] [<CommonParameters>]

\* Set-CsOnlineAudioConferencingRoutingPolicy Reference:

<https://learn.microsoft.com/en-us/powershell/module/teams/set-csusercallingsettings> <https://learn.microsoft.com/en-us/powershell/module/skype/grant-csonlinevoicerooutingpolicy>

**NEW QUESTION 69**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains two users named User1 and User2. User1 will be on leave for two weeks.

You need to redirect all calls to the phone number of User1 to the phone number of User2. The solution must minimize administrative effort.

What should you modify for User1?

- A. the voicemail transfer target settings
- B. the call delay and order settings
- C. the call delegation settings
- D. the phone number type

**Answer:** C

**Explanation:**

Use the Teams admin center

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users. To configure immediate call forward settings:

- > In the Teams admin center, go to Users > Manage users and select a user.
- > On the user details page, go to the Voice tab.
- > Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination.

To configure simultaneous ringing, on the same page select Ring the user's devices. In the Also allow drop-down, select the appropriate simultaneous ringing setting.

To configure unanswered settings, on the same page select the appropriate setting in the If unanswered drop-down. In the Ring for this many seconds before redirecting drop-down, specify the number of seconds to wait.

The configuration of call delegation and group call pickup are integrated into the call forward and unanswered settings by selecting the appropriate type. For example, to configure that calls should also ring the user's delegates, on the same page select Call delegation under Also allow. Then add the appropriate delegates by selecting Add people and clicking Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/user-call-settings>

**NEW QUESTION 71**

- (Exam Topic 3)

Normalization rules are configured as shown in the following exhibit.

Rank	Name	Pattern	Translation
1	AU-NewSouthWales-Local	^([2-9]\d{7})\$	+61251
2	AU-TollFree	^(1[38]\d{4,8})\d*\$	+6151
3	AU-Premium	^(19\d{4,8})\$	+6151
4	AU-Mobile	^0([45]\d{8})\$	+6151
5	AU-National	^0([23578]\d{8})\d*(\D+\d+)?\$	+6151

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

**Answer Area**

When dialing 70105000, the phone number will normalize to [answer choice].

▼

+61270105000

+61370105000

+6170105000

+70105000

Phone numbers that begin with 1900 will be evaluated by the [answer choice] normalization rule.

▼

AU-Mobile

AU-National

AU-Premium

AU-TollFree

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: +61270105000

Note:

Teams traverses the list of normalization rules from the top down and uses the first rule that matches the dialed number. If you set up a dial plan so that a dialed number can match more than one normalization rule, make sure the more restrictive rules are sorted above the less restrictive ones.

Box 2: AU-Premium Reference:

<https://learn.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

**NEW QUESTION 75**

- (Exam Topic 3)

You have a global Teams Phone deployment that has local service numbers from multiple offices

You need to ensure that when the users at an office in Sydney create a Teams meeting invite, the invite displays a local conferencing number by default

What should you do?

- A. Create a new Audio Conferencing policy and assign a local service number from the Sydney office.
- B. Assign a local service number from the Sydney office to a resource account
- C. Create a new caller ID policy and assign a local service number from the Sydney office.
- D. Modify the global (org-wide default) Audio Conferencing policy and assign a local service number from the Sydney office.

**Answer:** A

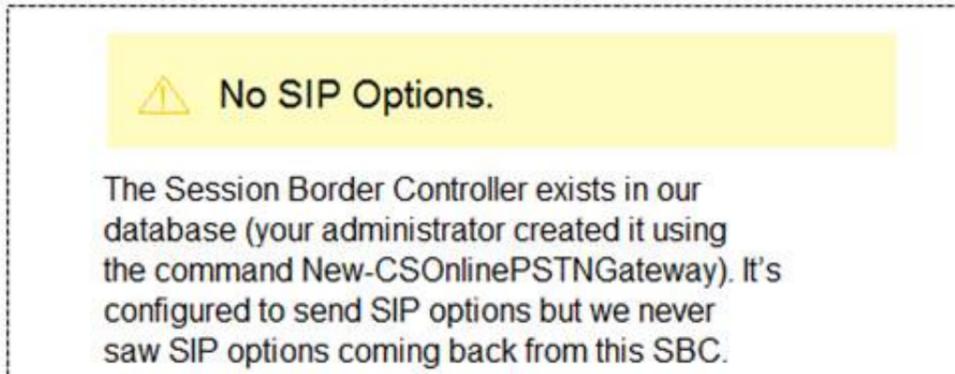
#### NEW QUESTION 77

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

#### NEW QUESTION 78

.....

## **Thank You for Trying Our Product**

### **We offer two products:**

1st - We have Practice Tests Software with Actual Exam Questions

2nd - Questions and Answers in PDF Format

### **MS-721 Practice Exam Features:**

- \* MS-721 Questions and Answers Updated Frequently
- \* MS-721 Practice Questions Verified by Expert Senior Certified Staff
- \* MS-721 Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- \* MS-721 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year

**100% Actual & Verified — Instant Download, Please Click**  
**[Order The MS-721 Practice Test Here](#)**