

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

<https://www.2passeasy.com/dumps/PL-200/>



NEW QUESTION 1

- (Exam Topic 2)

You need to implement the requirement for the VP of sales. What should you do?

- A. Use a test account with a base security role with QV security added.
- B. Add the System Administrator security role to your user account.
- C. Use a test account with only QV security added.
- D. Add QV security to your user account.

Answer: A

Explanation:

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.

To set up the base security role for the first time

- > create a new empty security role.
- > add the minimum privileges required to access the system.
- > add the privileges required for the basic functionalities.
- > test the role with the test user account.
- > add the permissions to the entities that all users can access (e.g. reference data).

Reference: <https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html>

NEW QUESTION 2

- (Exam Topic 2)

You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

Answer: CE

Explanation:

C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished.
- Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 3

- (Exam Topic 3)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.

You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship> A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION 4

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose Select text on screen .	
Enter a name and description for the output.	
Start recording the UI flow.	
Stop the recording and save the flow.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

NEW QUESTION 5

- (Exam Topic 3)

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle.

After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

- > Bicycle type
- > Tire brand
- > Special equipment

Users must be able to perform the following types of searches:

- > Search for all customers who have a bicycle type of Contoso and live in Florida.

- > Search all tables for any record that contains the word broken.
- > You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Search types	Answer Area	Requirements	Search type
Dataverse search		Customer with bicycle type of Contoso and lives in Florida	
Quick find		Includes the word broken across tables	
Advanced find			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: <https://docs.microsoft.com/en-us/power-apps/user/quick-find> <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization>

NEW QUESTION 6

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team. What should you do?

- A. Share the chart with the team.
- B. Assign the chart to each person on the team.
- C. Export the user chart to Power BI
- D. Import the chart as a Power BI visualization.
- E. Export the user chart for import as a user chart.

Answer: A

NEW QUESTION 7

- (Exam Topic 3)

You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL Database.

Multiple groups of employees will use the report.

You need to ensure that each group of employees can see only data that pertains to their group. What should you do?

- A. Create and assign file security profiles.
- B. Create and assign Common Data Service security roles.
- C. Create and assign roles by using row-level security.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION 8

- (Exam Topic 3)

You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app. What should you do?

- A. Share the app with a security group by using the Maker portal.
- B. Share the app with a security group in Teams.
- C. Request that a tenant administrator pin the app to the app bar in Teams.
- D. Publish the app by using the Maker portal.
- E. Share the app with individual users by using the Maker portal.

Answer: C

Explanation:

When you create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams, the app needs to be added to the app bar in Teams before it can be accessed by users. This can only be done by a tenant administrator. To ensure that users can access the app, you would need to request that the tenant

administrator pin the app to the app bar in Teams.
Sharing the app with a security group by using the Maker portal (A) or in Teams (B) would allow users in that group to access the app, but they would still need to be able to find and open the app.
Here are some references from Microsoft that may be helpful in understanding how to make Power Apps app available in Teams:

- > Microsoft docs: Add a Power Apps app to a Microsoft Teams channel
- > Microsoft docs: Pin a Power Apps app to the app bar in Microsoft Teams
- > Microsoft docs: Distribute Power Apps for Microsoft Teams

NEW QUESTION 9

- (Exam Topic 3)
A company uses a canvas app.
Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over \$1 million.
You need to configure an approval process without using code. What should you create?

- A. Column Expression
- B. Power Automate cloud flow
- C. Azure Service Bus service
- D. Power Apps component framework (PCF) control

Answer: B

NEW QUESTION 10

- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to determine the age group.
Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 10

- (Exam Topic 3)
You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.
The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

- It must be in the local language.
- Only fulltime employees may access the chatbot. You need to configure the chatbot.

Which action should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Configuration
Chatbot in local language	<div>Create one chatbot that manages all three languages.</div> <div>Create one chatbot that manages all three languages.</div> <div>Create one chatbot and add it to three Teams channels that are configured for the local language.</div> <div>Create three chatbots, one for each language.</div>
Employee access	<div>Publish the chatbot in Teams.</div> <div>Share the chatbot with the fulltime employees.</div> <div>Publish the chatbot to the mobile app channel.</div> <div>Add the chatbot to Appsource.</div> <div>Publish the chatbot in Teams.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Configuration
Chatbot in local language	<div>Create one chatbot that manages all three languages. Create one chatbot that manages all three languages. Create one chatbot and add it to three Teams channels that are configured for the local language. Create three chatbots, one for each language.</div>
Employee access	<div>Publish the chatbot in Teams. Share the chatbot with the fulltime employees. Publish the chatbot to the mobile app channel. Add the chatbot to Appsource. Publish the chatbot in Teams.</div>

NEW QUESTION 11

- (Exam Topic 3)

You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies. You need to determine why you cannot deactivate the currency. What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes> <https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

NEW QUESTION 12

- (Exam Topic 3)

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question. "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	<div>Trigger phrase Trigger phrase Question Message Action</div>
Bot provides choices.	<div>Question Action Question Message Variable</div>
Responses are temporarily saved.	<div>Identifier Action Variable Trigger Identifier</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	<div>Trigger phrase</div> <div>Trigger phrase</div> <div>Question</div> <div>Message</div> <div>Action</div>
Bot provides choices.	<div>Question</div> <div>Action</div> <div>Question</div> <div>Message</div> <div>Variable</div>
Responses are temporarily saved.	<div>Identifier</div> <div>Action</div> <div>Variable</div> <div>Trigger</div> <div>Identifier</div>

NEW QUESTION 15

- (Exam Topic 3)

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete. The changes must meet the following requirements:

- Must be clearly identified so that they are not confused with system components and components from other solutions.
- Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Create a new unmanaged solution and select the correct publisher.

Create a new publisher.

Select a managed solution and add the correct publisher.

Add the table with all components to the solution.

Choose an existing publisher.

Add the table to the solution and add the new column.

Run the solution checker on the solution.

Answer area

>

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- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Step 1: Create a new publisher Solution publisher

Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.

Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution

Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.

Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution

Use solution checker to validate your model-driven apps in Power Apps.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm> <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker>

NEW QUESTION 20

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
B. No

Answer: B

Explanation:

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

NEW QUESTION 21

- (Exam Topic 3)

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import. Which option should you configure?

- A. Enable the Templates for Data Import option.
- B. Enable the When a record is created or updated option.
- C. Disable the Allow Duplicates option.
- D. Enable the During data import option.

Answer: D

Explanation:

When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule>
- > <https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection>

NEW QUESTION 24

- (Exam Topic 3)

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate
- B. UpdateContext
- C. Set
- D. Collect
- E. SaveData

Answer: BC

Explanation:

* B. UpdateContext function can be used to create a variable that is only available to the current screen. This function takes in an object that defines the variable and its initial value, and updates the context of the current screen with that variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-updatecontext>

* C. Set function can be used to assign a value to a variable. The Set function sets a variable to a specified value, which is useful when you need to update the value of a variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set>

NEW QUESTION 25

- (Exam Topic 3)

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

- > Updated to add the logo
- > Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configurations

Edit the theme in System settings and upload a jpg file.

Replace an existing UI item's hexadecimal number.

Upload the theme elements as new web resources.

Use the component library.

Answer Area

Requirement

Update logo.

Change model-driven app colors.

Configuration

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Upload the theme elements as new web resources.

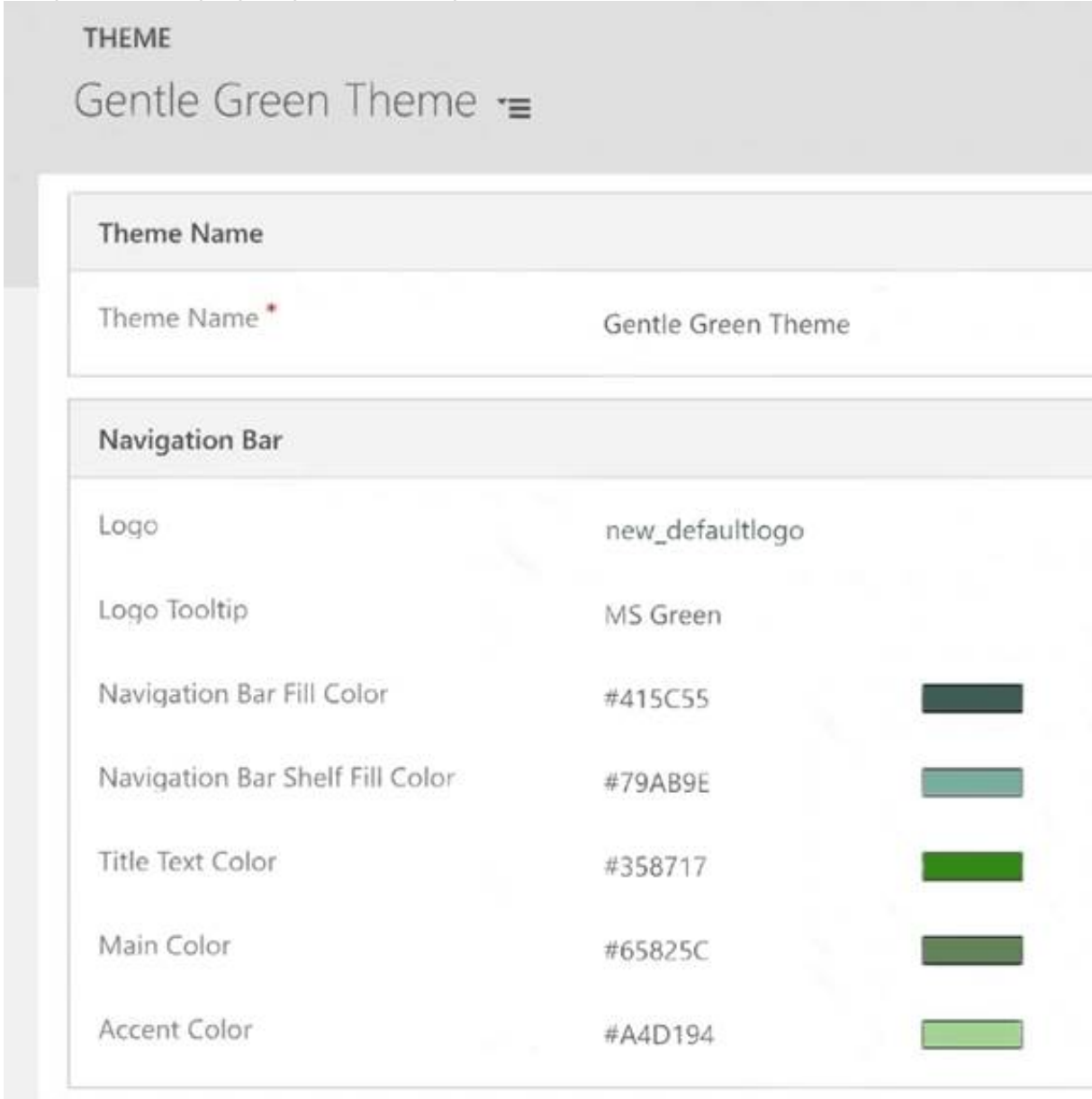
Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

- > Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
- > Select Customizations, and then select Themes.
- > Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
- > Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.

For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.



Reference:
<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

NEW QUESTION 27

- (Exam Topic 3)

A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.

Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Action	Component
Enable the fields for record-level security.	<div><div>Azure Data Lake Gen2</div><div>Azure SQL</div><div>Power Apps app designer</div><div>Microsoft Power Platform admin center</div></div>
Set the security settings for the sales associates to view only.	<div><div>Azure Active Directory group team</div><div>Dataverse table</div><div>Field Security Profiles</div><div>User</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 32

- (Exam Topic 3)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 34

- (Exam Topic 3)

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. UI Flows application
- B. Selenium IDE
- C. Latest version of Microsoft Edge
- D. On-premises data gateway
- E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

NEW QUESTION 37

- (Exam Topic 3)

A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:

- The bot must provide address information for the company.
- The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

- A. Skill
- B. Composer
- C. Template
- D. Channel

Answer: D

Explanation:

To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations.

You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Channels" tab, where you can add the channels which you want the bot to be available on.

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/channels-overview>

NEW QUESTION 40

- (Exam Topic 3)

The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	<div><div></div><div>System Settings Personal Settings Customize the System Microsoft 365 Compliance</div></div>
View the user audit logs.	<div><div></div><div>Advanced Find Individual record User Summary report Microsoft 365 Compliance</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

NEW QUESTION 43

- (Exam Topic 3)

You ate a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that ate handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component type
Add a tag chart by using opened cases.	<div>System chart</div> <div>Personal chart</div> <div>Area chart</div>
Add a stacked column chart shared with your team.	<div>System chart</div> <div>Personal chart</div> <div>Area chart</div>
Add a Microsoft Power BI visualization.	<div>System chart</div> <div>Personal chart</div> <div>Area chart</div>
Add a chart from a view that a user creates.	<div>System chart</div> <div>Personal chart</div> <div>Area chart</div>
Add a doughnut chart that shows cases by owner.	<div>System chart</div> <div>Personal chart</div> <div>Area chart</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

System Personal Personal
Personal System
<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

NEW QUESTION 47

- (Exam Topic 3)

A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the data. The company requires that the contacts be added to Dataverse automatically every day

You need to identify which tools are required to create and perform the import. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Tool
Create the import.	<div>Import Wizard</div> <div>Data map</div> <div>Dataflow</div> <div>Import from Excel</div> <div>Import Wizard</div>
Perform the import.	<div>Power Query</div> <div>Connections</div> <div>Custom connectors</div> <div>Power Apps</div> <div>Power Query</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Create the import.

Tool

Import Wizard
 Data map
 Dataflow
 Import from Excel
 Import Wizard
 Power Query
 Connections
 Custom connectors
 Power Apps
 Power Query

Perform the import.

NEW QUESTION 51

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address. Which type of variable should you create?

- A. session
- B. topic
- C. bot
- D. slot

Answer: C

Explanation:

By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION 54

- (Exam Topic 3)

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.

The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.

You need to present a list of products so that users can select the correct product. What should you create?

- A. Table
- B. Variable
- C. Slot filling
- D. Entity

Answer: C

Explanation:

Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 59

- (Exam Topic 3)

You are using the Data import wizard to import records into the account table from a CSV file. The CSV-to-table mapping is as following:

- Name column represents the account and maps to the Account column.
- TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records. What should you do?

- A. Map Parent Name in the CSV file to the Parent Account column
- B. Select Account as lookup criteria
- C. Lookup the record IDs Of the records in the ParentAccount column
- D. Add the record IDs new column in the fil
- E. Map the new column to the ParentAccount column.
- F. Map Parent Name in the file to the Parent Account column
- G. Select Parent Account as lookup criteria
- H. Create an alternate key the account table by using the Account Name column
- I. DO not map parent Name in file.

Answer: C

Explanation:

Add a new column for the self-referential mapping.

Reference: <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data>

NEW QUESTION 60

- (Exam Topic 3)

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (YTD) totals. You need to configure the flow.

Which feature should you use?

- A. Parallel branch
- B. Loop
- C. Condition
- D. Wait

Answer: B

Explanation:

In order to send a daily email that contains a list of year-to-date (YTD) totals, you would need to use a loop in the Power Automate cloud flow. A loop allows you to repeat a specific set of actions until a certain condition is met. In this case, the loop would be used to iterate through the data for each day, accumulating the totals for the year-to-date (YTD) and then sending the email at the end of the loop with the accumulated totals.

Here are some references from Microsoft that may be helpful in understanding how to use loops in Power Automate:

- > Microsoft docs: Loops in Power Automate
- > Microsoft docs: Repeating a flow with a loop
- > Microsoft docs: Using the do-until loop in Power Automate

NEW QUESTION 65

- (Exam Topic 3)

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement

Action

Add the new FAQ solution to the communication solution for the first time.

Import an existing app.
Create a new app.
Import a new page.
Import bot.

Configure the FAQ solution in Microsoft Teams.

Configure the FAQbot.
Import a chatbot.
Create a new chatbot.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement

Action

Add the new FAQ solution to the communication solution for the first time.

Import an existing app.
Create a new app.
Import a new page.
Import bot.

Configure the FAQ solution in Microsoft Teams.

Configure the FAQbot.
Import a chatbot.
Create a new chatbot.

NEW QUESTION 70

- (Exam Topic 3)

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website. What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. IFrame

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

NEW QUESTION 75

- (Exam Topic 3)

You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.

New forms must not be created in order for updates to the functionality to work correctly. You need to package the new functionality for distribution.

What should you do?

- A. Use a patch solution and disable the ability to create new forms for the table.
- B. Use a managed solution and include only the needed form.
- C. Use an unmanaged solution and include only the needed form.
- D. Use a managed solution and disable the ability to create new forms for the table.

Answer: B

Explanation:

Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact. Additionally:

You can't edit components directly within a managed solution.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 77

- (Exam Topic 3)

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	<div><div></div><div>Roles</div><div>Groups</div><div>Licenses</div><div>Access rights</div></div>
Dynamics 365 Sandbox instance	<div><div></div><div>Roles</div><div>Groups</div><div>Access rights</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 78

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div>▼</div> <div>System chart</div> <div>Personal dashboard</div> <div>Area chart</div>
Add a stacked column chart shared with your team.	<div>▼</div> <div>System chart</div> <div>Personal dashboard</div> <div>Area chart</div>
Add a Microsoft Power BI visualization.	<div>▼</div> <div>System chart</div> <div>Personal dashboard</div> <div>Area chart</div>
Add a chart from a view that a user creates.	<div>▼</div> <div>System chart</div> <div>Personal dashboard</div> <div>Area chart</div>
Add a doughnut chart that shows cases by owner.	<div>▼</div> <div>System chart</div> <div>Personal dashboard</div> <div>Area chart</div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

NEW QUESTION 83

- (Exam Topic 3)

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse

Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Requirement	Action
Dataverse table type to create for the referenced customer data.	<div>Create a virtual table.</div> <div>Create an activity table.</div> <div>Create a user-owned table.</div> <div>Create an organization-owned table.</div>
Protect sensitive customer data for specific fields.	<div>Create an alternate key.</div> <div>Create a secured column.</div> <div>Implement input method editor (IME) mode.</div> <div>Set the value of the visible property of the fields to false.</div>

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Dataverse table type to create for the referenced customer data.	<div>Create a virtual table. Create an activity table. Create a user-owned table. Create an organization-owned table.</div>
Protect sensitive customer data for specific fields.	<div>Create an alternate key. Create a secured column. Implement input method editor (IME) mode. Set the value of the visible property of the fields to false.</div>

NEW QUESTION 88

- (Exam Topic 3)
You have a business process flow.
You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Features	Answer Area	
<div>Action step</div> <div>Classic workflow</div> <div>Power Automate flow</div>	Requirement	Feature
	Allow users to navigate to the previous stage only from specific stages.	Feature
	Create checklist records in specific stages on demand.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	
<div>Action step</div> <div>Classic workflow</div> <div>Power Automate flow</div>	Requirement	Feature
	Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
	Create checklist records in specific stages on demand.	Action step

NEW QUESTION 93

- (Exam Topic 3)
You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

Answer: AE

Explanation:

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.

Reference: <https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security>

NEW QUESTION 96

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

Answer: B

Explanation:

After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName

bot.UserId

Reference:

<https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power>

NEW QUESTION 97

- (Exam Topic 3)

The business team provides the following list of features that they would like you to implement:

- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	<div>Yes</div> <div>No</div>
Configure a business rule to show an error meessage.	<div>Yes</div> <div>No</div>
Edit values in calculated fields	<div>Yes</div> <div>No</div>
Edit the Address composite field.	<div>Yes</div> <div>No</div>
use the editable grid on mobile phones.	<div>Yes</div> <div>No</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Group by or sort columns in the current view.	<div>Yes</div> <div>No</div>
Configure a business rule to show an error meessage.	<div>Yes</div> <div>No</div>
Edit values in calculated fields	<div>Yes</div> <div>No</div>
Edit the Address composite field.	<div>Yes</div> <div>No</div>
use the editable grid on mobile phones.	<div>Yes</div> <div>No</div>

NEW QUESTION 99

- (Exam Topic 3)

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Sign in to the Business platform admin center and create a new project and connection set.

Create a trigger to search for the new posts with the hashtag.

Create an action to send a mobile notification.

Sign in to Power Automate and create a new blank flow.

Create a trigger to send a mobile notification.

Select the social media connector, generate an authentication key from the service, and enter the key for the connection.

Create an action to search for the new posts with the hashtag.

Select the social media connector and enter the user credentials for the connection.

Answer Area



- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Actions

Sign in to the Business platform admin center and create a new project and connection set.

Create a trigger to search for the new posts with the hashtag.

Create an action to send a mobile notification.

Sign in to Power Automate and create a new blank flow.

Create a trigger to send a mobile notification.

Select the social media connector, generate an authentication key from the service, and enter the key for the connection.

Create an action to search for the new posts with the hashtag.

Select the social media connector and enter the user credentials for the connection.

Answer Area

Sign in to Power Automate and create a new blank flow.

Select the social media connector and enter the user credentials for the connection.



Create an action to search for the new posts with the hashtag.



Create a trigger to send a mobile notification.

NEW QUESTION 103

- (Exam Topic 3)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products. The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
 B. Custom entities
 C. Topics
 D. Multiple choice options

Answer: A

NEW QUESTION 106

- (Exam Topic 3)

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Processes	Answer Area	Requirement	Process
Cloud flow		Prevent users from saving a record.	
Classic workflow		Query and update records.	
Business process flow			

- A. Mastered
 B. Not Mastered

Answer: A

Explanation:

Processes	Answer Area	Requirement	Process
Cloud flow		Prevent users from saving a record.	Business process flow
Classic workflow		Query and update records.	Cloud flow
Business process flow			

NEW QUESTION 108

- (Exam Topic 3)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
 B. Deactivate BPFA.
 C. Use a business rule to prevent users from switching to BPFA.
 D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 112

- (Exam Topic 3)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.
 B. Add a template for Import Data.
 C. Use Import Field Translations.
 D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

NEW QUESTION 114

- (Exam Topic 3)

A company uses a model-driven app for customer support. The company has the following requirements for the app:

- Send an email in real-time to customers when they enter their email address.
- Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.

You need to configure the model-driven app. Which components should you use?

Components

Power Apps component framework (PCF) control

Classic workflow

Power Automate flow

JavaScript

Answer Area

Requirement

Send email to customer when email address entered.

Send email at the same time every day.

Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

Power Apps component framework (PCF) control

Classic workflow

Power Automate flow

JavaScript

Answer Area

Requirement

Send email to customer when email address entered.

Send email at the same time every day.

Component

Classic workflow

Power Automate flow

NEW QUESTION 119

- (Exam Topic 3)

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	<div><div>Add a Kanban control.</div><div>Add a Timeline control.</div><div>Add an Editable Grid control.</div><div>Add a Calendar control.</div></div>
Show each salesperson their opportunities in Calendar and Kanban view.	<div><div>Add both controls to a custom view.</div><div>Add both controls to the My Opportunities view.</div><div>Add one control to All Opportunities and a custom view.</div><div>Add one control to My Opportunities and a custom view.</div></div>
Show each salesperson the number of open opportunities by stage in a standard view.	<div><div>Use the List view.</div><div>Use the Timeline control.</div><div>Use the Kanban control.</div><div>Use the chart pane on the view.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated
Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

➤ Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

➤ If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod>

NEW QUESTION 121

- (Exam Topic 3)

You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library.

You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution.

You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments.

You need to package the solution for deployment

What are two ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a new JavaScript web resource by using the code from the third-party library
- B. Add the new JavaScript web resource along with MyBusinessLogic to the solution.
- C. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.
- D. Add the code from the third-party JavaScript library to MyBusinessLogic
- E. Add MyBusinessLogic to the solution.
- F. Add only the third-party JavaScript web resource to the solution.

Answer: AC

Explanation:

Web resources in model-driven apps.

Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address.

Capabilities of web resources.

Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats.

Reference: <https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web-resources>

NEW QUESTION 125

- (Exam Topic 3)

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Features	Requirement	Feature
Table	Add alternate phone number.	
View	List of customers without alternate phone number.	
Column		
Relationship		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 130

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 133

- (Exam Topic 3)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION 136

- (Exam Topic 3)

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content

What is the cause of the user s problems?

- A. The Power BI dashboard is not shared.
- B. The Power BI interactions property on the Power BI tiles is set to Off.
- C. The Power BI connection is not shared.
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: A

Explanation:

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile.

To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can share the dashboard with other users by following these steps:

- > Click the "Share" button in the top-right corner of the dashboard.
- > In the "Share" pane that appears, enter the email addresses of the users that you want to share the dashboard with.
- > Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the dashboard.
- > Click the "Share" button to share the dashboard with the users. Additionally, there are other factors that could cause user's problems:
- > B. The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user's won't be able to interact with the visuals.

- C. The Power BI connection is not shared. In that case, the user's won't have the access to the data source
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user's won't see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

References:

- <https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard>
- <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/embed-power-bi>
- <https://docs.microsoft.com/en-us/power-bi/service-embed-content/embed-in-powerapps>

NEW QUESTION 138

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