

# Microsoft

## Exam Questions PL-600

Microsoft Power Platform Solution Architect



NEW QUESTION 1

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	
Power Apps portals	Workers	
Microsoft 365 Business Voice		

Answer:

Technologies	Group of users	Technology
Microsoft Teams	First Up employees	Microsoft Teams
Power Apps portals	Workers	Microsoft 365 Business Voice
Microsoft 365 Business Voice		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

- ? Connected
- ? Secure
- ? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

**NEW QUESTION 2**

- (Topic 1)

You need to investigate the canvas app functionality issues.

Which two tools can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. App checker
- B. Errors function
- C. Solution checker
- D. Power Platform admin center

**Answer:** AC

**Explanation:**

Scenario: The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.

A: The App checker is now available to help provide a clear list of formula issues in your app, and to provide items to fix to make your app accessible. The App checker is an area that the PowerApps team will continue to invest in, and build on in order help to make debugging, performance and best practice decisions an easier and more guided experience.

C: With the solution checker feature, you can perform a rich static analysis check on your solutions against a set of best practice rules and quickly identify these problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

Reference:

<https://powerapps.microsoft.com/en-us/blog/new-app-checker-helps-you-fix-errors-and-make-accessible-apps/>

**NEW QUESTION 3**

HOTSPOT - (Topic 1)

You need to recommend methods to resolve the organization's issues.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution method
Users cannot see Power BI reports.	<div><div></div><div>Add users to Microsoft 365.</div><div>Assign Power BI licenses to users.</div><div>Configure an on-premises data gateway.</div></div>
Historical data does not appear in reports.	<div><div></div><div>Configure Azure Data Lake.</div><div>Configure a custom connector.</div><div>Configure an on-premises data gateway.</div></div>

Answer:

Issue	Resolution method
Users cannot see Power BI reports.	<div><div></div><div>Add users to Microsoft 365.   Assign Power BI licenses to users. Configure an on-premises data gateway.</div></div>
Historical data does not appear in reports.	<div><div></div><div>Configure Azure Data Lake. Configure a custom connector. Configure an on-premises data gateway.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Add users to Microsoft 365.

Scenario: Users cannot view Power BI reports within the Power Platform apps.

Issue: The people you share with may see a locked tile in a dashboard, or a "Permission required" message when they try to view a report.

Solution: You need to grant them permission to the underlying dataset.

? Go to the All or the Datasets + dataflows tab in your content list.

? Select More options (...) next to a dataset, then select Manage permissions.

? Select Add user.

? Enter the full email addresses for individuals, distribution groups, or security groups.

? Select Grant access.

Box 2: Configure an on-premises data gateway.

Scenario: The company plans to reference historical data in the [on-premises] existing system. The records held in these systems will not be migrated to the new solution except for medication information.

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services. These cloud services include Power BI, PowerApps, Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

#### NEW QUESTION 4

- (Topic 2)

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

A.

one app for each job role

B. one app for each user

C. one app for all employees of the team

D. one app for each team of employees

**Answer:** A

#### **Explanation:**

Scenario: IT staff needs a mobile solution to see IT cases at the top of the menu since this is their primary focus. Managers need to see all customer dashboards at the top of their menu on their mobile device.

#### NEW QUESTION 5

- (Topic 2)

You need to create an Agent security role.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Add security to the seat entity and assign users to the Agents role.
- B. Add security to the Core Records and assign users to the Customer Service Representative role.
- C. Copy the Microsoft Dataverse Basic User role.
- D. Rename the Customer Service Representative role to Agents.
- E. Copy the Customer Service Representative role.
- F. Name the new role Agents.

**Answer:** BEF

**Explanation:**

Scenario: The security rule for agents must contain the privileges in the default Customer Service Representative security role.

Create a security role by Copy Role:

Step 1 (E): Copy the Customer Service Representative role. Step 2 (F): Select the New Role Name.

Step 3: (B): When Copying Role is complete, navigate to each tab, ie Core Records, Business Management, Customization, etc.

Set the privileges on each tab. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-edit-security-role>

**NEW QUESTION 6**

- (Topic 2)

You need to recommend a solution for agents when working with customers to make reservations.

What should you recommend?

- A. task flows
- B. Business Process Flows
- C. workflows
- D. Power Automate

**Answer:** B

**Explanation:**

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

? Agents need a solution to replace paper reservation checklists.

? Agents need dashboards to show a current count of all reservations on the entity.

? Agents need a way to track reservation issues.

? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

#### NEW QUESTION 7

- (Topic 2)

You need to provide the IT specialists with design diagrams. What should you provide?

A. Business process modeler (BPM) B AI Builder

B. Entity relationship diagram (ERD)

C. Dynamics 365 Product Visualize

**Answer:** A

#### Explanation:

Scenario: IT specialists want to design Power BI reports. They need to understand the underlying table relationships of the system.

Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry- standard processes that are described by the American Productivity & Quality Center

(APQC)

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle- services/bpm-overview>

#### NEW QUESTION 8

- (Topic 3)

You need to recommend a method for transferring machine information to Dynamics 365 Field Service.

What should you recommend?

A. Microsoft Dataverse connector

- B. Dual-write
- C. Lifecycle Services

Answer: A

Explanation:

Scenario: Information about each machine produced must be transferred to Dynamics 365 Field Service.  
Use the Microsoft Dataverse connector when connecting to the Microsoft Dataverse used for Microsoft Dynamics 365 Sales, Microsoft Dynamics 365 Customer Service, Microsoft Dynamics 365 Field Service, Microsoft Dynamics 365 Marketing, and Microsoft Dynamics 365 Project Service Automation.  
Reference:  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-dynamics-crmonline>

NEW QUESTION 9

- (Topic 3)  
You need to resolve the issue reported during testing. What should you do?

- A. Create an image data type within the Inspection Order table.
- B. Create a relationship within the Inspection Order table to the originating inspection order.
- C. Create a Quick View form for the inspection order.

Answer: B

Explanation:

Need to store the image in the table.  
Scenario: The company uses photos of employees to generate employee badges. Photos are uploaded into Microsoft 365 user profiles.

NEW QUESTION 10

HOTSPOT - (Topic 3)  
You need to recommend components to meet the re-inspection requirements.  
Which components should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Requirement	Component
Initiate the creation of re-inspection orders.	<div><div></div><div>Dataflow</div><div>Business rule</div><div>Power Automate flow</div></div>
Automatically set overall inspection ratings based on the checklist ratings.	<div><div></div><div>From event</div><div>Business rule</div><div>Custom action</div><div>Rollup data type</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate flow  
Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.  
Box 2: Business rule  
? By combining conditions and actions, you can do any of the following with business rules:  
? Set column values  
? Clear column values  
? Set column requirement levels  
? Show or hide columns  
? Enable or disable columns  
? Validate data and show error messages  
? Create business recommendations based on business intelligence.

NEW QUESTION 10

HOTSPOT - (Topic 3)  
You need to recommend the appropriate components to meet the inspection requirements.  
What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Prevent editing of finalized inspection orders.	<div><div></div><div>Business rule</div><div>Security role</div><div>User permission</div></div>
Prepare documentation for failed inspection steps.	<div><div></div><div>Data flow</div><div>Business rule</div><div>Form property</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Security role

Microsoft Dataverse uses a role-based security model to help secure access to the database.

Scenario:

? You must prevent users from changing inspection order data once an inspection is marked as final.

? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.

Box 2: Data flow

Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.

Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

NEW QUESTION 15

- (Topic 4)

A company has a Power Platform environment that connects to a third-party marketing application.

The company reports that the data in the Power Platform lead table does not match data from the marketing application. Issues include:

? The owner data in the lead table and the third-party application do not match.

? The Topic column has more information than the related record from the marketing application.

? There are differences in how telephone numbers are formatted.

? You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Dataflow
- B. Business rule
- C. Classic workflow
- D. Power Automate cloud flow
- E. Duplicate detection rule

Answer: ABC

Explanation:

A: With advanced data preparation available in Power Apps, you can create a collection of data called a dataflow, which you can then use to connect with business data from various sources, clean the data, transform it, and then load it to Microsoft Dataverse or your organization's Azure Data Lake Gen2 storage account.

B: By combining conditions and actions, you can do any of the following with business rules:

? Set column values

? Clear column values

? Set column requirement levels

? Show or hide columns

? Enable or disable columns

? Validate data and show error messages

? Create business recommendations based on business intelligence.

C: Duplicate detection works by comparing generated match codes of existing records with each new record being created. These match codes are created as each new record is created. Therefore, there is potential for one or more duplicate records to be created if they are processed at the exact same moment. In addition to detecting duplicates as they are created, you should schedule duplicate detection jobs to check for other potential duplicate records.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-and-use-dataflows> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/duplicaterule-entities>

### NEW QUESTION 18

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components	Requirement	Component
Cloud flow	Interact with applications that do not have an API.	
Business process flow	Guide users through business steps in a specific order.	
Robotic process automation	Interact with applications that have an API.	

- A. Mastered  
 B. Not Mastered

**Answer: A**

**Explanation:**

Components	Requirement	Component
Cloud flow	Interact with applications that do not have an API.	Robotic process automation
Business process flow	Guide users through business steps in a specific order.	Business process flow
Robotic process automation	Interact with applications that have an API.	Cloud flow

### NEW QUESTION 20

- (Topic 4)

You are a Power Apps architect for a company. The IT administrator designs a Power Apps app that is ready to be tested. The company uses application lifecycle management (ALM).

Each version and solution component must be tracked as it is tested.

You need to recommend a strategy to deploy solutions for the user acceptance testing environment.

What should you recommend?

- A. Use Package Deployer and deploy a managed solution.  
 B. Use Package Deployer and deploy an unmanaged solution.  
 C. Use Solution Packager and deploy a managed solution.  
 D. Use Solution Packager and deploy an unmanaged solution.

**Answer: D**

**Explanation:**

Solution Packager is a tool that can unpack a compressed solution file into multiple XML files and other files, so they can be easily managed by a source control system.

Unmanaged solution: An open solution with no restrictions on what can be added, removed, or modified. This is recommended during development of a solution.

C: Managed solution

A completed solution ready to be imported into an organization. Once imported, components can't be added or removed, although they can optionally allow further customization. This is recommended when development of the solution is complete.

Reference:

<https://docs.microsoft.com/en-us/power-platform/alm/solution-packager-tool>

### NEW QUESTION 24

- (Topic 4)

You are designing a Power Platform solution for a company. The company issues each employee a tablet device.

The company wants to simplify the opportunity management processes and automate when possible. The company identifies the

following requirements:

? Users must have a visual guide to know which data to enter in each step of the opportunity management process.

? The system must automatically assign the opportunity to a manager for approval

once all data is entered.

? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.

? When a user selects a push notification, the associated opportunity must display.

You need to recommend the Power Platform components that will meet their requirements.

Which three Power Platform components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Business process flows  
 B. Power Apps mobile apps  
 C. Power Virtual Agents chatbots  
 D. Power Automate desktop flows  
 E. Power Automate cloud flows

**Answer: ABE**

**Explanation:**

A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.

B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.

E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

\_ Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification>

### NEW QUESTION 26

- (Topic 4)

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

? Create and qualify leads to contacts

? Generate quotes and convert quotes to orders

? Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

A. Dynamics 365 mobile app and a Power Apps canvas app

B. Dynamics 365 for Phones only

C. Dynamics 365 Customer Service and Dynamics 365 Sales

D. Unified Service Desk

**Answer: A**

### Explanation:

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data- matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer

Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

Reference:  
<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system- barcode-scanning>

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

### NEW QUESTION 30

HOTSPOT - (Topic 4)

You are implementing a Microsoft Power Platform solution for a customer to include data migration from multiple legacy systems. The data includes lead and contact data. The environment includes an assigned security group.

The following issues have occurred during a go-live deployment attempt:

- Lookup values are not populated when data migration is complete.
- Data is being added to the contacts table that is not part of the data migration.
- Various users do not appear in the list of users available for record assignment. You need to resolve the go-live deployment issues.

How should you resolve the issue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Issue	Solution
Lookup values are not populated when data migration is complete.	<div><div>Split the import data into smaller import batches.</div><div>Import the data by using an application user.</div><div>Split the import data into smaller import batches.</div><div>Disable all Power Automate flows, plug-ins, and workflows.</div><div>Run data migration in a specific order.</div></div>
Data is being added to the contacts table that is not part of the data migration.	<div><div>Disable all Power Automate flows, plug-ins, and workflows.</div><div>Disable auditing.</div><div>Import the data by using an application user.</div><div>Disable all Power Automate flows, plug-ins, and workflows.</div><div>Split the import data into smaller import batches.</div></div>
Various users do not appear in the list of users available for record assignment.	<div><div>Add to a security group.</div><div>Add to a security group.</div><div>Add a security role.</div><div>Add a Microsoft 365 role.</div><div>Add a field security profile.</div></div>

A. Mastered

B. Not Mastered

**Answer: A**

### Explanation:

### NEW QUESTION 34

HOTSPOT - (Topic 4)

You design a Power Platform solution for a customer. The solution uses Microsoft Dataverse as the data store. You are managing the go-live process for the solution.

The customer reports the following performance issues:

? Form load time is much slower than it was during testing.

? Overall system performance has been significantly slower that it was during testing.

You need to recommend how to troubleshoot system performance.

Which actions should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

Performance issue	Action
Slow form load times	<div><div></div><div>Review workflows associated with the form events. Review QuickFind properties for the fields on the form. Review the fields that are on the form.</div></div>
Overall slow system performance	<div><div></div><div>Change all security roles from global read permissions to business unit permissions. Review one to many relationships to verify whether cascade settings are necessary. Change security roles from global read access to business unit to provide better performance.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Review the fields that are on the form  
Keep the number of table columns (fields) to a minimum.  
The more table columns (formerly referred to as fields) you have in a form, the more data that needs to be downloaded to view each record.  
Box 2: Review one to many relationships to verify whether cascade settings are necessary.

NEW QUESTION 35

DRAG DROP - (Topic 4)

You are designing a data model for a Microsoft Power Platform solution. The data model must meet the following requirements:

- When an account is assigned to a new salesperson, all opportunities that ate associated with the account must be assigned to the new salesperson.
- When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.

You need to recommend cascading strategies for the data model.

Which cascading strategy should you recommend? To answer, drag the appropriate cascading strategies to the correct requirements. Each cascading strategy may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worthone point.

Cascading strategies	Requirement	Cascading strategy
<div>Cascade All</div>	When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.	<div></div>
<div>Cascade Active</div>	When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.	<div></div>
<div>Cascade User Owned</div>		
<div>Cascade None</div>		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Cascading strategies	Requirement	Cascading strategy
<div>Cascade All</div>	When an account is assigned to a new salesperson, all opportunities that are associated with the account must be assigned to the new salesperson.	<div>Cascade All</div>
<div>Cascade Active</div>	When a salesperson assigns a lead to another salesperson, all phone call activities related to the lead must be assigned to the new salesperson.	<div>Cascade User Owned</div>
<div>Cascade User Owned</div>		
<div>Cascade None</div>		

NEW QUESTION 37

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.  
You must identify and document your organization's business processes to identify opportunities for automaton.  
You need to run task mining in process advisor.

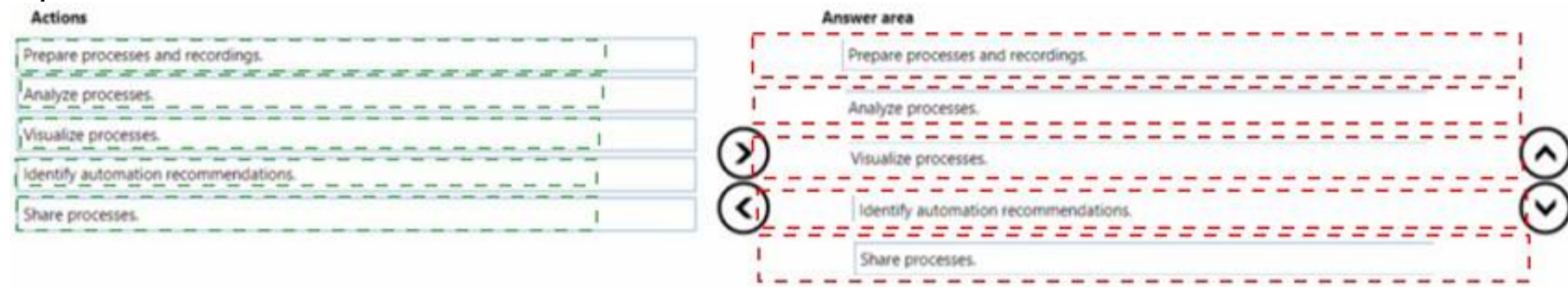
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Prepare processes and recordings.	
Analyze processes.	
Visualize processes.	
Identify automation recommendations.	
Share processes.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



#### NEW QUESTION 41

- (Topic 4)

A company uses Microsoft Power Platform and Dynamics 365 Field Service.

External workers deliver onsite service to customer locations by using the Field Service (Dynamics 365) mobile app.

You need to ensure that external users can only use the app from specific locations. Which solution should you use?

- A. Azure Conditional Access policy
- B. Azure role-based access control (RBAC)
- C. Azure Active Directory security groups
- D. Azure multi-factor authentication (MFA)

**Answer:** A

#### NEW QUESTION 44

- (Topic 4)

A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.

In which three locations should you investigate? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Audit summary view
- B. Solution history
- C. SDK Message Processing Steps
- D. Plug-in trace log
- E. System job run history

**Answer:** ABD

**Explanation:**

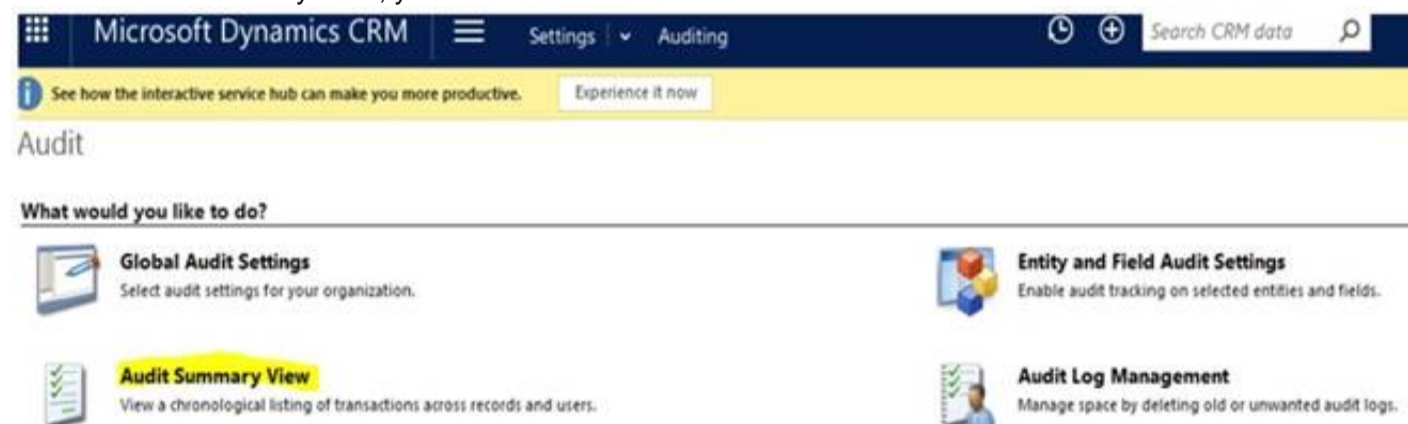
A: How to View Auditing Log Details?

System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:

? Go to Settings > System > Auditing.

? Choose Audit Summary View.

? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.

D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in

Enable trace logging.

This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.

Reference:

<https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing>

#### NEW QUESTION 48

- (Topic 4)

A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.

The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.

You need to design the security to avoid sensitive data from being seen.

Which two actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

**Answer:** AB

**Explanation:**

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.

B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 51**

- (Topic 4)

A company plans to automate business processes by using Power Automate. You identify a subprocess that must be implemented across multiple flows. You need to implement the subprocess so that it is maintainable and easy to navigate. What should you do?

- A. Save a copy of the subprocess and then add any additional actions into the flow.
- B. Initiate the subprocess with an automated trigger.
- C. Copy the actions of the subprocess into the flow by using the clipboard.
- D. Initiate the subprocess with an instant trigger.

**Answer:** B

**NEW QUESTION 52**

DRAG DROP - (Topic 4)

You are designing data loss policies for a Microsoft Power Platform implementation. You have the following requirements:

- Solutions that use the HTTP connector must not include any other connectors.
- Prevent the use of the Microsoft Forms connector.
- Allow the use of the Azure DevOps connector.

You need to determine in which data policy group to add each connector.

Data policy groups	Connector	Data policy group
Business	HTTP connector	
Non-business	Azure DevOps connector	
Blocked	Microsoft Forms connector	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Business

If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow.

Box 2: Non-business

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business.

Box 3: Blocked

Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Data policy group Business blocked

**NEW QUESTION 54**

- (Topic 4)

A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf.

The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution.

You need to recommend a solution to combine the room and shelf fields into a single column during the import process.

Which tool should you recommend?

- A. Power Platform dataflows
- B. Data Import Wizard
- C. import from CSV
- D. Microsoft Excel Online

**Answer:** B

**Explanation:**

Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.

Use transformation mapping to modify data before importing it. For example, split a full name that is contained in the source file into a first name and a last name to match the target columns for a table.

Note:

- ? To implement data import, you typically do the following:
- ? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
- ? Create a data map or use an existing data map.
- ? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
- ? Create a data map or use an existing data map.
- ? Associate an import file with a data map.
- ? Upload the content from a source file to the associated import file.
- ? Parse the import file.
- ? Transform the parsed data.
- ? Upload the transformed data into the target Dataverse server.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data>  
<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation-mappings-import>

**NEW QUESTION 55**

HOTSPOT - (Topic 4)

A company has a Power Platform environment that connects to a third-party marketing application.

The company reports that the data in the Power Platform lead table does not match data from the marketing application.

Issues include:

- \_ The owner data in the lead table and the third-party application do not match.
- \_ The Topic column has more information than the related record from the marketing application.
- \_ There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div></div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div></div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

Answer:

Issue	Solution
Migration processes fail due to operation timeouts.	<div><div></div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a particular order.</div></div>
Records that include lookup columns often fail to load.	<div><div></div><div>Increase multithreading and/or batch size settings.</div><div>Decrease multithreading and/or batch size settings.</div><div>Ensure you are loading data into all tables at the same time.</div><div>Ensure you are loading data into tables in a specific order.</div></div>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Increase multithreading and/or batch size settings Box 2: Ensure you are loading data in a specific order.  
Load the base tables in the hierarchies first.

## NEW QUESTION 60

HOTSPOT - (Topic 4)

An automobile parts manufacturer wants to replace an existing system with a Microsoft Power Platform solution. The company has been experiencing undesired data changes in their current system. The cause of the changes is due to the relationships that are set up between tables in the database that the system uses. The new solution must meet the following requirements:

- Track vehicle manufacturers and models.
- Display a list of all models that a manufacturer produces.

Ensure that each vehicle model can be associated to only one manufacturer.

- Delete all associated models when a user deletes a manufacturer.
- Automatically populate information from the manufacturer when creating a new model from the model list on the manufacturer page.

You need to recommend table relationships to meet the business requirements. Which relationship settings should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Business requirement	Relationship
The system must delete all associated models when a user deletes a manufacturer.	<input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.
The system must auto-populate information from the manufacturer when creating a new model from the model list on the manufacturer page.	<input type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a parental 1:N relationship between manufacturer and model. <input type="checkbox"/> Use a referential 1:N relationship between manufacturer and model. <input checked="" type="checkbox"/> Use field mappings in 1:N relationship between manufacturer and model. <input type="checkbox"/> Use an N:N relationship between manufacturer and model.

## NEW QUESTION 62

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

## NEW QUESTION 66

- (Topic 4)

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

- A. Add the contacts to a static worksheet
- B. Use the Excel Template feature
- C. Use the import from Excel feature.

Answer: B

NEW QUESTION 71

HOTSPOT - (Topic 4)

You are designing a Microsoft Power Platform solution for a national repair service. The service has a 24-hour call center for customers to call and schedule repairs. The solution dispatches a technician to troubleshoot and repair customer issues. Customers sign into a customer portal to view and log information concerning the repairs.

- The repair service contracts with third party technicians for repair jobs The solution must meet the following requirements:
- Dispatch technicians to troubleshoot and repair customer issues
  - Call center must log customer issues.
  - Third -party technicians must be able to access assigned repair service jobs. You need to recommend an authentication strategy.

Which authentication models should you use? To answer, select the appropriate options in the answer area.

Answer Area

User type	Authentication model
Call center employee	Azure AD and a security role
	Azure AD and a web role
	Authenticated user and a security role
	Authenticated user and a web role
Repair service customer	Azure AD and a security role
	Azure AD and a web role
	Authenticated user and a security role
	Authenticated user and a web role
Third-party technician	Azure AD and a security role
	Azure AD and a web role
	Authenticated user and a security role
	Authenticated user and a web role

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

## Answer Area

### User type

### Authentication model

Call center employee

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Repair service customer

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Third-party technician

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

## NEW QUESTION 75

- (Topic 4)

A company is struggling to gather insights from won and lost opportunities.

Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:

? context of other related data.

? Display data to users as charts and tables and provide drill-through capabilities.

You need to recommend a Power Platform tool to help the client visualize the data.

Which two technologies should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power BI
- B. Power Automate
- C. Power Virtual Agents
- D. Power Apps

**Answer:** AD

### Explanation:

A: Power BI is a business analytics service by Microsoft. It aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. It is part of the Microsoft Power Platform.

D: Power BI Apps are an easy way for designers to share different types of content at one time. App designers create the dashboards and reports and bundle them together into an app. The designers then share or publish the app to a location where you, the business user, can access it. Because related dashboards and reports are bundled together, it's easier for you to find and install in both the Power BI service (<https://powerbi.com>) and on your mobile device. After you install an app, you don't have to remember the names of a lot of different dashboards or reports because they're all together in one app, in your browser or on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-apps>

## NEW QUESTION 76

- (Topic 4)

You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons.

The company requires a new system that achieves the following:

? All support issues must come in by email, need to be logged, and assigned to the support group.

? Accounts must synchronize with the parent company Oracle database.

? Reports must be sent to the executives on a weekly basis.

? No custom code will be used in the system.

You need to recommend the components that should be configured.

Which two components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

**Answer:** BD

**Explanation:**

The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.  
Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.  
Reference:  
<https://docs.microsoft.com/en-us/dynamics365/customer-voice/about> <https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow>

**NEW QUESTION 78**

HOTSPOT - (Topic 4)  
A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:  
• Share a canvas app with the auditor team.  
• Ensure account balance values in Power BI are only viewable by the investment team.  
• Streamline user administration and role assignment.  
You need to recommend a security component to use for each requirement.  
Which security components should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

**Answer Area**

Requirement	Security component
Share a canvas app.	<div>Microsoft Entra ID security group</div> <div>Security roles</div> <div>Column-level security</div> <div>Manager hierarchy model</div> <div>Microsoft Entra ID security group</div>
Control account balance visibility.	<div>Report access</div> <div>Report access</div> <div>Column-level security</div> <div>Microsoft Entra ID security group</div>
Streamline user administration and role assignment.	<div>Manager hierarchy model</div> <div>Security roles</div> <div>Column-level security</div> <div>Manager hierarchy model</div> <div>Microsoft Entra ID security group</div>

Answer:

**Answer Area**

Requirement	Security component
Share a canvas app.	<div>Microsoft Entra ID security group</div> <div>Security roles</div> <div>Column-level security</div> <div>Manager hierarchy model</div> <div>Microsoft Entra ID security group</div>
Control account balance visibility.	<div>Report access</div> <div>Report access</div> <div>Column-level security</div> <div>Microsoft Entra ID security group</div>
Streamline user administration and role assignment.	<div>Manager hierarchy model</div> <div>Security roles</div> <div>Column-level security</div> <div>Manager hierarchy model</div> <div>Microsoft Entra ID security group</div>

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 79**

HOTSPOT - (Topic 4)  
You are designing a Microsoft Power Platform solution for a company.  
Which components should you recommend? To answer, select the appropriate options in the answer area.  
NOTE: Each correct selection is worth one point.

## Requirement

## Component

Allow users to change the status of a record only if a custom column named Reason is populated.

	▼
Business rule	
Power Automate flow	
Asynchronous plug-in	
Background workflow	

Prompt users to update each opportunity product record when an opportunity is won or lost.

	▼
JavaScript code	
Real-time workflow	
Power Automate flow	
Asynchronous plug-in	

- A. Mastered
- B. Not Mastered

**Answer:** A

### Explanation:

Box 1: Business rule

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: Power Automate flow

Trigger the Power Automate flow with “When a record is updated”, then add a Condition in the flow and configure it with Status Label equals to Won.

### NEW QUESTION 82

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

### NEW QUESTION 87

DRAG DROP - (Topic 4)

You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.

The solution must meet the following security requirements:

- Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
- Restrict access to specific forms.
- Restrict access to specific tables.

What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Security objects		Restriction	Security object
Security role		Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	
Team		Restrict access to specific forms.	
Security group		Restrict access to specific tables.	
User profile			

**Answer:**

Security objects		Restriction	Security object
Security role		Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.	Team
Team		Restrict access to specific forms.	Security group
Security group		Restrict access to specific tables.	Security role
User profile			

- A. Mastered  
B. Not Mastered

**Answer:** A

#### NEW QUESTION 90

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

? Capture data from a row during deletion to be used in an automated process.

? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Yes

No

Capture data from a row during deletion to be used in an automated process. ☐

☐

Use AI to process forms and automate data entry from paper-based forms. ☐

☐

- A. Mastered  
B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

#### NEW QUESTION 95

- (Topic 4)

You are creating a scope of work document for a solution. You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

- A. Dynamics 365 Customer Service  
B. Power virtual Agents  
C. PowerBI  
D. Dynamics 365 Customer Voice

**Answer:** AB

#### Explanation:

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- ? Track customer issues through cases
- ? Record all interactions related to a case
- ? Share information in the knowledge base
- ? Create queues and route cases to the right channels
- ? Create and track service levels through service-level agreements (SLAs)
- ? Define service terms through entitlements
- ? Manage performance and productivity through reports and dashboards
- ? Create and schedule services
- ? Participate in chats
- ? Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

#### NEW QUESTION 96

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a desktop flow. Create a cloud flow for approval and trigger the desktop flow to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 101

- (Topic 4)

You are designing an integration between an Azure SQL database and a model-driven app-You have the following requirements:

- Audit updates to the data.
- Assign security role access to tables at the user level.
- Assign security role access to tables at the organization level.
- Enable change tracking.
- Add and update data.

You need to implement virtual tables.

Which two requirements can you meet by using virtual tables? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Enable change tracking.
- B. Assign security role access to tables at the user level.
- C. Add and update data.
- D. Assign security role access to tables at the organization level.
- E. Audit updates to the data.

Answer: BD

NEW QUESTION 105

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div><div></div><div>Use virtual tables.</div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>
External system sends data to Dynamics 365 Sales.	<div><div></div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>

Answer:

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div><div></div><div>Use virtual tables.</div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>
External system sends data to Dynamics 365 Sales.	<div><div></div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services. Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

#### NEW QUESTION 108

- (Topic 4)

You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations.

The applications must not experience a loss of functionality or loss of performance due to service protection API limits.

You need to evaluate metrics for the service protection API limits.

Which three metrics should you evaluate? Each correct answer part of the solution. NOTE Each correct selection is worth one point.

- A. Number of concurrent connections per user account.
- B. Number of API requests per web server.
- C. Amount of API calls made within plug-in code.
- D. Amount of execution time that can be used for each connection.
- E. Number of API requests per connection.

**Answer:** ADE

#### NEW QUESTION 110

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