

# ServiceNow

## Exam Questions CAS-PA

ServiceNow Certified Application Specialist - Performance Analytics Exam



#### NEW QUESTION 1

Which of the following data update settings for single score visualisations shows the timestamp of when the score was last updated?

- A. Show score update time
- B. Real time update
- C. Background refresh interval (minutes)
- D. Follow filters

**Answer:** A

#### Explanation:

??Show score update time?? shows the timestamp of when the score was last updated. ??Follow filters?? set for a workspace page. When enabled, the visualisation displays on a workspace with the filters set by the page. Toggle off to disable a visualisation from accepting any filter input.

??Background refresh interval (minutes)?? shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

??Real time update?? updates score in real-time.

Reference:<https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par-for-workspace/concept/single-score.html>

#### NEW QUESTION 2

What does anti-signal indicate in KPI Signals?

- A. No signal has been detected
- B. Long-term stability
- C. Abnormal variation in the scores of a KPI
- D. A workflow has changed

**Answer:** B

#### Explanation:

Reference:<https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for-workspace/concept/signal-no-signal-anti-signal.html>

#### NEW QUESTION 3

Which of the following can you do when you set a target for an indicator on the Analytics Hub? (Choose three.)

- A. Set the improvement as a percentage.
- B. Set a review date on which to consider updating the target.
- C. Set the threshold as an improvement on the average score.
- D. Set a start date in the future.

**Answer:** ABD

#### Explanation:

You can set target values for indicators. When you set a target for an indicator on the Analytics Hub, you can now do the following:

\* Set a start date in the future.

\* Set a review date on which to consider updating the target.

\* Set the target as an improvement on the average score or on the previous target. You can set the improvement as a percentage.

You can have the targets apply only to specific breakdown elements and time series. The target starts to apply at a selected date and continues to apply until you set the next target.

Reference:<https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/pa-targets.html>

#### NEW QUESTION 4

Which system property enables an administrator to allow specified user roles to select

- A. glide.knowman.search.apply\_role\_based\_security
- B. par\_vis\_config.data\_source.can\_select\_indicator
- C. com.snc.pa.dc.max\_row\_count\_indicator\_source
- D. glide.source\_control.checksum\_required

**Answer:** B

#### Explanation:

par\_vis\_config.data\_source.can\_select\_indicator property specifies roles (comma-separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to.

Type: string

Default value: empty

Location: System Property [sys\_properties] table com.snc.pa.dc.max\_row\_count\_indicator\_source property sets the maximum number of rows allowed to be fetched from an Indicator Source. glide.source\_control.checksum\_required property allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply\_role\_based\_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference:[https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/reference-pages/reference/r\\_AvailableSystemProperties.html](https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/reference-pages/reference/r_AvailableSystemProperties.html)

#### NEW QUESTION 5

Which of the following statements are true about creating User Experience filters? (Choose three.)

- A. Only users with the admin role can create User Experience filters.
- B. For filters to work in workspaces, you must configure an event handler to apply the filters.
- C. The filter you create in the Now Experience UI Builder is available in all workspaces.
- D. A single filter can be used across all visualisations in a workspace.

**Answer:** ABD

**Explanation:**

You can create a single filter for use across all the visualisations in a workspace. Creating User Experience filters requires admin access. The filter you create is available in the workspace in which you created it. For filters to work in workspaces, you must configure an event handler to apply the filters.  
Reference:<https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/workspace/task/create-user-exp-filters.html>

**NEW QUESTION 6**

Which of the following styling options is NOT available with the data visualisation component configuration in workspaces?

- A. Sort on categories in bar, pie, and donut visualisations based on table data sources.
- B. Set default, palette, or single colour options for data display.
- C. Change score sizes of single score visualisations.
- D. Create a newvisualisation type with predefined styling.

**Answer:** D

**Explanation:**

The data visualisation component configuration adds more options and an enhanced user interface. You can configure new visualisations in Workspace from tables and indicators using the Data Visualisation configuration. From the UI Builder, you can add visualisations to your landing page based on Performance Analytics and Reporting data. Configure a new visualisation by dragging the Data Visualisation configuration icon onto the Stage pane. The following styling options are added in the Quebec release:  
\* Show or hide a visualisation component header on a landing page, along with its label and icons.  
\* Change score sizes of single score visualisations.  
\* Set default, palette, or single colour options for data display.  
\* Sort on categories in bar, pie, and donut visualisations based on table data sources.  
\* Define data label positions and show labels that overlap on bar visualisations. Creating a new visualisation type is not an available styling option.  
Reference:<https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/use/par-for-workspace/task/create-visualization.html>

**NEW QUESTION 7**

Which of the following are suggested when you type in a query on Analytics Q&A? (Choose three.)

- A. Recent searches
- B. Tables and columns
- C. Breakdowns
- D. Indicators

**Answer:** ABD

**Explanation:**

When you use Analytics Q&A, the suggestions from previous searches are now shown together with the suggested indicators, tables, and columns. As you type in a query, Analytics Q&A suggests recent searches, indicators, tables, and columns that match what you have typed so far. Only the tables and columns to which you have access are shown. If Analytics Q&A cannot determine which table you want, it shows you up to three likely tables.  
Reference:<https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/analytics-q-and-a.html>

**NEW QUESTION 8**

Which of the following can be used across all the visualisations in a workspace?

- A. Signal
- B. Dashboard Builder
- C. Studio
- D. User Experience filter

**Answer:** D

**Explanation:**

Create a single User Experience filter for use across all the visualisations in a workspace. The filter you create is available in the workspace in which you created it. For filters to work in workspaces, you must configure an event handler to apply the filters.  
Reference:<https://docs.servicenow.com/bundle/quebec-servicenow- platform/page/administer/workspace/task/create-user-exp-filters.html>

**NEW QUESTION 9**

How does KPI Signals support notifications?

- A. By forwarding email notifications
- B. By automated signal detection jobs
- C. Through regular back-ups
- D. By setting auto-reply responses

**Answer:** B

**Explanation:**

To support notifications, the KPI Signals application provides automated signal detection jobs. For formula indicators, you can modify the jobs to line up with the data collection jobs for the contributing indicators. The KPI Signals application includes jobs that detect signals automatically. These jobs run so responsible users can be notified of new signals without opening the

application. The job for signals on formula indicators requires scheduling.

When you view an indicator in KPI Details and open the KPI Signals panel, that indicator is checked for signals. You, therefore, always have the most up-to-date signals. However, the KPI Signals application also has automated signal detection jobs. These jobs send notifications about signals to subscribed users without them having the application open.

Reference:<https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for-workspace/concept/administering-kpi-signals-jobs.html#administering-kpi-signals-jobs&version=quebec>

#### NEW QUESTION 10

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