

# ISC2

## Exam Questions CCSP

Certified Cloud Security Professional



#### NEW QUESTION 1

- (Exam Topic 4)

All of the following are techniques to enhance the portability of cloud data, in order to minimize the potential of vendor lock-in except:

- A. Ensure there are no physical limitations to moving
- B. Use DRM and DLP solutions widely throughout the cloud operation
- C. Ensure favorable contract terms to support portability
- D. Avoid proprietary data formats

**Answer:** B

**Explanation:**

DRM and DLP are used for increased authentication/access control and egress monitoring, respectively, and would actually decrease portability instead of enhancing it.

#### NEW QUESTION 2

- (Exam Topic 4)

The cloud customer will have the most control of their data and systems, and the cloud provider will have the least amount of responsibility, in which cloud computing arrangement?

- A. IaaS
- B. SaaS
- C. Community cloud
- D. PaaS

**Answer:** A

**Explanation:**

IaaS entails the cloud customer installing and maintaining the OS, programs, and data; PaaS has the customer installing programs and data; in SaaS, the customer only uploads data. In a community cloud, data and device owners are distributed.

#### NEW QUESTION 3

- (Exam Topic 4)

APIs are defined as which of the following?

- A. A set of protocols, and tools for building software applications to access a web-based software application or tool
- B. A set of routines, standards, protocols, and tools for building software applications to access a web-based software application or tool
- C. A set of standards for building software applications to access a web-based software application or tool
- D. A set of routines and tools for building software applications to access web-based software applications

**Answer:** B

**Explanation:**

All the answers are true, but B is the most complete.

#### NEW QUESTION 4

- (Exam Topic 4)

Which of the following is the best example of a key component of regulated PII?

- A. Audit rights of subcontractors
- B. Items that should be implemented
- C. PCI DSS
- D. Mandatory breach reporting

**Answer:** D

**Explanation:**

Mandatory breach reporting is the best example of regulated PII components. The rest are generally considered components of contractual PII.

#### NEW QUESTION 5

- (Exam Topic 4)

Which ITIL component is an ongoing, iterative process of tracking all deployed and configured resources that an organization uses and depends on, whether they are hosted in a traditional data center or a cloud?

- A. Problem management
- B. Continuity management
- C. Availability management
- D. Configuration management

**Answer:** D

**Explanation:**

Configuration management tracks and maintains detailed information about all IT components within an organization. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur.

**NEW QUESTION 6**

- (Exam Topic 4)

What type of masking would you employ to produce a separate data set for testing purposes based on production data without any sensitive information?

- A. Dynamic
- B. Tokenized
- C. Replicated
- D. Static

**Answer:** D

**Explanation:**

Static masking involves taking a data set and replacing sensitive fields and values with non-sensitive or garbage data. This is done to enable testing of an application against data that resembles production data, both in size and format, but without containing anything sensitive. Dynamic masking involves the live and transactional masking of data while an application is using it. Tokenized would refer to tokenization, which is the replacing of sensitive data with a key value that can later be matched back to the original value, and although it could be used as part of the production of test data, it does not refer to the overall process. Replicated is provided as an erroneous answer, as replicated data would be identical in value and would not accomplish the production of a test set.

**NEW QUESTION 7**

- (Exam Topic 4)

With the rapid emergence of cloud computing, very few regulations were in place that pertained to it specifically, and organizations often had to resort to using a collection of regulations that were not specific to cloud in order to drive audits and policies.

Which standard from the ISO/IEC was designed specifically for cloud computing?

- A. ISO/IEC 27001
- B. ISO/IEC 19889
- C. ISO/IEC 27001:2015
- D. ISO/IEC 27018

**Answer:** D

**Explanation:**

ISO/IEC 27018 was implemented to address the protection of personal and sensitive information within a cloud environment. ISO/IEC 27001 and its later 27001:2015 revision are both general-purpose data security standards. ISO/IEC 19889 is an erroneous answer.

**NEW QUESTION 8**

- (Exam Topic 4)

Data labels could include all the following, except:

- A. Data value
- B. Data of scheduled destruction
- C. Date data was created
- D. Data owner

**Answer:** A

**Explanation:**

All the others might be included in data labels, but we don't usually include data value, since it is prone to change frequently, and because it might not be information we want to disclose to anyone who does not have need to know.

**NEW QUESTION 9**

- (Exam Topic 4)

In addition to battery backup, a UPS can offer which capability?

- A. Breach alert
- B. Confidentiality
- C. Communication redundancy
- D. Line conditioning

**Answer:** D

**Explanation:**

A UPS can provide line conditioning, adjusting power so that it is optimized for the devices it serves and smoothing any power fluctuations; it does not offer any of the other listed functions.

**NEW QUESTION 10**

- (Exam Topic 4)

Cryptographic keys for encrypted data stored in the cloud should be \_\_\_\_\_.

- A. Not stored with the cloud provider.
- B. Generated with redundancy
- C. At least 128 bits long
- D. Split into groups

**Answer:** A

**Explanation:**

Cryptographic keys should not be stored along with the data they secure, regardless of key length. We don't split crypto keys or generate redundant keys (doing so would violate the principle of secrecy necessary for keys to serve their purpose).

#### NEW QUESTION 10

- (Exam Topic 4)

Which of the following best describes the Organizational Normative Framework (ONF)?

- A. A set of application security, and best practices, catalogued and leveraged by the organization
- B. A container for components of an application's security, best practices catalogued and leveraged by the organization
- C. A framework of containers for some of the components of application security, best practices, catalogued and leveraged by the organization
- D. A framework of containers for all components of application security, best practices, catalogued and leveraged by the organization.

**Answer:** D

#### Explanation:

Option B is incorrect, because it refers to a specific applications security elements, meaning it is about an ANF, not the ONF. C is true, but not as complete as D, making D the better choice. C suggests that the framework contains only "some" of the components, which is why B (which describes "all" components) is better

#### NEW QUESTION 12

- (Exam Topic 4)

Which of the following is NOT a component of access control?

- A. Accounting
- B. Federation
- C. Authorization
- D. Authentication

**Answer:** B

#### Explanation:

Federation is not a component of access control. Instead, it is used to allow users possessing credentials from other authorities and systems to access services outside of their domain. This allows for access and trust without the need to create additional, local credentials. Access control encompasses not only the key concepts of authorization and authentication, but also accounting. Accounting consists of collecting and maintaining logs for both authentication and authorization for operational and regulatory requirements.

#### NEW QUESTION 14

- (Exam Topic 4)

Cloud systems are increasingly used for BCDR solutions for organizations. What aspect of cloud computing makes their use for BCDR the most attractive?

- A. On-demand self-service
- B. Measured service
- C. Portability
- D. Broad network access

**Answer:** B

#### Explanation:

Business continuity and disaster recovery (BCDR) solutions largely sit idle until they are actually needed. This traditionally has led to increased costs for an organization because physical hardware must be purchased and operational but is not used. By using a cloud system, an organization will only pay for systems when they are being used and only for the duration of use, thus eliminating the need for extra hardware and costs. Portability is the ability to easily move services among different cloud providers. Broad network access allows access to users and staff from anywhere and from different clients, and although this would be important for a BCDR situation, it is not the best answer in this case. On-demand self-service allows users to provision services automatically and when needed, and although this too would be important for BCDR situations, it is not the best answer because it does not address costs or the biggest benefits to an organization.

#### NEW QUESTION 17

- (Exam Topic 4)

Which data sanitation method is also commonly referred to as "zeroing"?

- A. Overwriting
- B. Nullification
- C. Blanking
- D. Deleting

**Answer:** A

#### Explanation:

The zeroing of data--or the writing of null values or arbitrary data to ensure deletion has been fully completed--is officially referred to as overwriting. Nullification, deleting, and blanking are provided as distractor terms.

#### NEW QUESTION 20

- (Exam Topic 4)

DLP solutions can aid in deterring loss due to which of the following?

- A. Inadvertent disclosure
- B. Natural disaster
- C. Randomization
- D. Device failure

**Answer:** A

**Explanation:**

DLP solutions may protect against inadvertent disclosure. Randomization is a technique for obscuring data, not a risk to data. DLP tools will not protect against risks from natural disasters, or against impacts due to device failure.

**NEW QUESTION 24**

- (Exam Topic 4)

What is the experimental technology that might lead to the possibility of processing encrypted data without having to decrypt it first?

- A. One-time pads
- B. Link encryption
- C. Homomorphic encryption
- D. AES

**Answer:** C

**Explanation:**

AES is an encryption standard. Link encryption is a method for protecting communications traffic. One-time pads are an encryption method.

**NEW QUESTION 28**

- (Exam Topic 4)

What type of solution is at the core of virtually all directory services?

- A. WS
- B. LDAP
- C. ADFS
- D. PKI

**Answer:** B

**Explanation:**

The Lightweight Directory Access Protocol (LDAP) forms the basis of virtually all directory services, regardless of the specific vendor or software package. WS is a protocol for information exchange between two systems and does not actually store the data. ADFS is a Windows component for enabling single sign-on for the operating system and applications, but it relies on data from an LDAP server. PKI is used for managing and issuing security certificates.

**NEW QUESTION 30**

- (Exam Topic 4)

The WS-Security standards are built around all of the following standards except which one?

- A. SAML
- B. WDSL
- C. XML
- D. SOAP

**Answer:** A

**Explanation:**

The WS-Security specifications, as well as the WS-Federation system, are built upon XML, WDSL, and SOAP. SAML is a very similar protocol that is used as an alternative to WS.XML, WDSL, and SOAP are all integral to the WS-Security specifications.

**NEW QUESTION 34**

- (Exam Topic 4)

Which component of ITIL involves handling anything that can impact services for either internal or public users?

- A. Incident management
- B. Deployment management
- C. Problem management
- D. Change management

**Answer:** A

**Explanation:**

Incident management is focused on limiting the impact of disruptions to an organization's services or operations, as well as returning their state to full operational status as soon as possible. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur. Deployment management is a subcomponent of change management and is where the actual code or configuration change is put into place. Change management involves the processes and procedures that allow an organization to make changes to its IT systems and services in a controlled manner.

**NEW QUESTION 35**

- (Exam Topic 4)

Which of the following technologies is NOT commonly used for accessing systems and services in a cloud environment in a secure manner?

- A. KVM
- B. HTTPS
- C. VPN
- D. TLS

**Answer:** A

**Explanation:**

A keyboard-video-mouse (KVM) system is commonly used for directly accessing server terminals in a data center. It is not a method that would be possible within a cloud environment, primarily due to the use virtualized systems, but also because only the cloud provider's staff would be allowed the physical access to hardware systems that's provided by a KVM. Hypertext Transfer Protocol Secure (HTTPS), virtual private network (VPN), and Transport Layer Security (TLS) are all technologies and protocols that are widely used with cloud implementations for secure access to systems and services.

**NEW QUESTION 40**

- (Exam Topic 4)

DLP solutions can aid in deterring loss due to which of the following?

- A. Device failure
- B. Randomization
- C. Inadvertent disclosure
- D. Natural disaster

**Answer:** C

**Explanation:**

DLP solutions may protect against inadvertent disclosure. Randomization is a technique for obscuring data, not a risk to data. DLP tools will not protect against risks from natural disasters, or against impacts due to device failure.

**NEW QUESTION 42**

- (Exam Topic 4)

All the following are data analytics modes, except:

- A. Datamining
- B. Agile business intelligence
- C. Refractory iterations
- D. Real-time analytics

**Answer:** C

**Explanation:**

All the others are data analytics methods, but “refractory iterations” is a nonsense term thrown in as a red herring.

**NEW QUESTION 47**

- (Exam Topic 4)

Which of the following jurisdictions lacks a comprehensive national policy on data privacy and the protection of personally identifiable information (PII)?

- A. European Union
- B. Asian-Pacific Economic Cooperation
- C. United States
- D. Russia

**Answer:** C

**Explanation:**

The United States has a myriad of regulations focused on specific types of data, such as healthcare and financial, but lacks an overall comprehensive privacy law on the national level. The European Union, the Asian-Pacific Economic Cooperation, and Russia all have national privacy protections and regulations for the handling the PII data of their citizens.

**NEW QUESTION 52**

- (Exam Topic 4)

An audit scope statement defines the limits and outcomes from an audit.

Which of the following would NOT be included as part of an audit scope statement?

- A. Reports
- B. Certification
- C. Billing
- D. Exclusions

**Answer:** C

**Explanation:**

Billing for an audit, or other cost-related items, would not be part of an audit scope statement and would instead be handled prior to the actual audit as part of the contract between the organization and auditors. Reports, exclusions to the scope of the audit, and required certifications on behalf of the systems or auditors are all crucial elements of an audit scope statement.

**NEW QUESTION 56**

- (Exam Topic 4)

Which of the following is a management role, versus a technical role, as it pertains to data management and oversight?

- A. Data owner
- B. Data processor



- C. Database administrator
- D. Data custodian

**Answer:** A

**Explanation:**

Data owner is a management role that's responsible for all aspects of how data is used and protected. The database administrator, data custodian, and data processor are all technical roles that involve the actual use and consumption of data, or the implementation of security controls and policies with the data.

**NEW QUESTION 57**

- (Exam Topic 4)

Which of the following are attributes of cloud computing?

- A. Minimal management effort and shared resources
- B. High cost and unique resources
- C. Rapid provisioning and slow release of resources
- D. Limited access and service provider interaction

**Answer:** A

**Explanation:**

Cloud computing is a model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction.

**NEW QUESTION 58**

- (Exam Topic 4)

Which component of ITIL involves planning for the restoration of services after an unexpected outage or incident?

- A. Continuity management
- B. Problem management
- C. Configuration management
- D. Availability management

**Answer:** A

**Explanation:**

Continuity management (or business continuity management) is focused on planning for the successful restoration of systems or services after an unexpected outage, incident, or disaster. Problem management is focused on identifying and mitigating known problems and deficiencies before they occur. Availability management is focused on making sure system resources, processes, personnel, and toolsets are properly allocated and secured to meet SLA requirements. Configuration management tracks and maintains detailed information about all IT components within an organization.

**NEW QUESTION 59**

- (Exam Topic 4)

What is one of the reasons a baseline might be changed?

- A. Numerous change requests
- B. To reduce redundancy
- C. Natural disaster
- D. Power fluctuation

**Answer:** A

**Explanation:**

If the CMB is receiving numerous change requests to the point where the amount of requests would drop by modifying the baseline, then that is a good reason to change the baseline. None of the other reasons should involve the baseline at all.

**NEW QUESTION 64**

- (Exam Topic 4)

What does static application security testing (SAST) offer as a tool to the testers that makes it unique compared to other common security testing methodologies?

- A. Live testing
- B. Source code access
- C. Production system scanning
- D. Injection attempts

**Answer:** B

**Explanation:**

Static application security testing (SAST) is conducted against offline systems with previous knowledge of them, including their source code. Live testing is not part of static testing but rather is associated with dynamic testing. Production system scanning is not appropriate because static testing is done against offline systems. Injection attempts are done with many different types of testing and are not unique to one particular type. It is therefore not the best answer to the question.

**NEW QUESTION 68**

- (Exam Topic 4)

What's a potential problem when object storage versus volume storage is used within IaaS for application use and dependency?

- A. Object storage is only optimized for small files.

- B. Object storage is its own system, and data consistency depends on replication.
- C. Object storage may have availability issues.
- D. Object storage is dependent on access control from the host server.

**Answer:** B

**Explanation:**

Object storage runs on its own independent systems, which have their own redundancy and distribution. To ensure data consistency, sufficient time is needed for objects to fully replicate to all potential locations before being accessed. Object storage is optimized for high availability and will not be any less reliable than any other virtual machine within a cloud environment. It is hosted on a separate system that does not have dependencies in local host servers for access control, and it is optimized for files of all different sizes and uses.

**NEW QUESTION 69**

- (Exam Topic 4)

Because of multitenancy, specific risks in the public cloud that don't exist in the other cloud service models include all the following except:

- A. DoS/DDoS
- B. Information bleed
- C. Risk of loss/disclosure due to legal seizures
- D. Escalation of privilege

**Answer:** A

**Explanation:**

DoS/DDoS threats and risks are not unique to the public cloud model.

**NEW QUESTION 70**

- (Exam Topic 4)

When an organization is considering a cloud environment for hosting BCDR solutions, which of the following would be the greatest concern?

- A. Self-service
- B. Resource pooling
- C. Availability
- D. Location

**Answer:** D

**Explanation:**

If an organization wants to use a cloud service for BCDR, the location of the cloud hosting becomes a very important security consideration due to regulations and jurisdiction, which could be dramatically different from the organization's normal hosting locations. Availability is a hallmark of any cloud service provider, and likely will not be a prime consideration when an organization is considering using a cloud for BCDR; the same goes for self-service options. Resource pooling is common among all cloud systems and would not be a concern when an organization is dealing with the provisioning of resources during a disaster.

**NEW QUESTION 75**

- (Exam Topic 4)

Because cloud providers will not give detailed information out about their infrastructures and practices to the general public, they will often use established auditing reports to ensure public trust, where the reputation of the auditors serves for assurance.

Which type of audit reports can be used for general public trust assurances?

- A. SOC 2
- B. SAS-70
- C. SOC 3
- D. SOC 1

**Answer:** C

**Explanation:**

SOC Type 3 audit reports are very similar to SOC Type 2, with the exception that they are intended for general release and public audiences. SAS-70 audits have been deprecated. SOC Type 1 audit reports have a narrow scope and are intended for very limited release, whereas SOC Type 2 audit reports are intended for wider audiences but not general release.

**NEW QUESTION 77**

- (Exam Topic 4)

You need to gain approval to begin moving your company's data and systems into a cloud environment. However, your CEO has mandated the ability to easily remove your IT assets from the cloud provider as a precondition.

Which of the following cloud concepts would this pertain to?

- A. Removability
- B. Extraction
- C. Portability
- D. Reversibility

**Answer:** D

**Explanation:**

Reversibility is the cloud concept involving the ability for a cloud customer to remove all of its data and IT assets from a cloud provider. Also, processes and agreements would be in place with the cloud provider that ensure all removals have been completed fully within the agreed upon timeframe. Portability refers to the ability to easily move between different cloud providers and not be locked into a specific one. Removability and extraction are both provided as terms similar to



reversibility, but neither is the official term or concept.

**NEW QUESTION 80**

- (Exam Topic 4)

In attempting to provide a layered defense, the security practitioner should convince senior management to include security controls of which type?

- A. Physical
- B. All of the above
- C. technological
- D. Administrative

**Answer:** B

**Explanation:**

Layered defense calls for a diverse approach to security.

**NEW QUESTION 85**

- (Exam Topic 4)

What is a key capability or characteristic of PaaS?

- A. Support for a homogenous environment
- B. Support for a single programming language
- C. Ability to reduce lock-in
- D. Ability to manually scale

**Answer:** C

**Explanation:**

PaaS should have the following key capabilities and characteristics:

- Support multiple languages and frameworks: PaaS should support multiple programming languages and frameworks, thus enabling the developers to code in whichever language they prefer or the design requirements specify. In recent times, significant strides and efforts have been taken to ensure that open source stacks are both supported and utilized, thus reducing “lock-in” or issues with interoperability when changing CSPs.
- Multiple hosting environments: The ability to support a wide variety of underlying hosting environments for the platform is key to meeting customer requirements and demands. Whether public cloud, private cloud, local hypervisor, or bare metal, supporting multiple hosting environments allows the application developer or administrator to migrate the application when and as required. This can also be used as a form of contingency and continuity and to ensure the ongoing availability.
- Flexibility: Traditionally, platform providers provided features and requirements that they felt suited the client requirements, along with what suited their service offering and positioned them as the provider of choice, with limited options for the customers to move easily. This has changed drastically, with extensibility and flexibility now afforded to meeting the needs and requirements of developer audiences. This has been heavily influenced by open source, which allows relevant plug-ins to be quickly and efficiently introduced into the platform.
- Allow choice and reduce lock-in: PaaS learns from previous horror stories and restrictions, proprietary meant red tape, barriers, and restrictions on what developers could do when it came to migration or adding features and components to the platform. Although the requirement to code to specific APIs was made available by the providers, they could run their apps in various environments based on commonality and standard API structures, ensuring a level of consistency and quality for customers and users.
- Ability to auto-scale: This enables the application to seamlessly scale up and down as required to accommodate the cyclical demands of users. The platform will allocate resources and assign these to the application as required. This serves as a key driver for any seasonal organizations that experience spikes and drops in usage.

**NEW QUESTION 90**

- (Exam Topic 4)

Which of the following could be used as a second component of multifactor authentication if a user has an RSA token?

- A. Access card
- B. USB thumb drive
- C. Retina scan
- D. RFID

**Answer:** C

**Explanation:**

A retina scan could be used in conjunction with an RSA token because it is a biometric factor, and thus a different type of factor. An access card, RFID, and USB thumb drive are all items in possession of a user, the same as an RSA token, and as such would not be appropriate.

**NEW QUESTION 91**

- (Exam Topic 4)

What concept does the A represent within the DREAD model?

- A. Affected users
- B. Authorization
- C. Authentication
- D. Affinity

**Answer:** A

**Explanation:**

The concept of affected users measures the percentage of users who would be impacted by a successful exploit. Scoring ranges from 0, which would impact no users, to 10, which would impact all users. None of the other options provided is the correct term.

#### NEW QUESTION 96

- (Exam Topic 4)

The application normative framework is best described as which of the following?

- A. A superset of the ONF
- B. A stand-alone framework for storing security practices for the ONF
- C. The complete ONF
- D. A subnet of the ONF

**Answer:** D

#### Explanation:

Remember, there is a one-to-many ratio of ONF to ANF; each organization has one ONF and many ANFs (one for each application in the organization). Therefore, the ANF is a subset of the ONF.

#### NEW QUESTION 98

- (Exam Topic 4)

When a system needs to be exposed to the public Internet, what type of secure system would be used to perform only the desired operations?

- A. Firewall
- B. Proxy
- C. Honeypot
- D. Bastion

**Answer:** D

#### Explanation:

A bastion is a system that is exposed to the public Internet to perform a specific function, but it is highly restricted and secured to just that function. Any nonessential services and access are removed from the bastion so that security countermeasures and monitoring can be focused just on the bastion's specific duties. A honeypot is a system designed to look like a production system to entice attackers, but it does not contain any real data. It is used for learning about types of attacks and enabling countermeasures for them. A firewall is used within a network to limit access between IP addresses and ports. A proxy server provides additional security to and rulesets for network traffic that is allowed to pass through it to a service destination.

#### NEW QUESTION 101

- (Exam Topic 4)

What is the experimental technology that might lead to the possibility of processing encrypted data without having to decrypt it first?

- A. AES
- B. Link encryption
- C. One-time pads
- D. Homomorphic encryption

**Answer:** D

#### Explanation:

AES is an encryption standard. Link encryption is a method for protecting communications traffic. One-time pads are an encryption method.

#### NEW QUESTION 104

- (Exam Topic 4)

Which protocol, as a part of TLS, handles negotiating and establishing a connection between two parties?

- A. Record
- B. Binding
- C. Negotiation
- D. Handshake

**Answer:** D

#### Explanation:

The TLS handshake protocol is what negotiates and establishes the TLS connection between two parties and enables a secure communications channel to then handle data transmissions. The TLS record protocol is the actual secure communications method for transmitting data; it's responsible for the encryption and authentication of packets throughout their transmission between the parties, and in some cases it also performs compression. Negotiation and binding are not protocols under TLS.

#### NEW QUESTION 105

- (Exam Topic 4)

Apart from using encryption at the file system level, what technology is the most widely used to protect data stored in an object storage system?

- A. TLS
- B. HTTPS
- C. VPN
- D. IRM

**Answer:** D

#### Explanation:

Information rights management (IRM) technologies allow security controls and policies to be enforced on a data object regardless of where it resides. They also allow for extended controls such as expirations and copying restrictions, which are not available through traditional control mechanisms. Hypertext Transfer

Protocol Secure (HTTPS), virtual private network (VPN), and Transport Layer Security (TLS) are all technologies and protocols that are widely used with cloud implementations for secure access to systems and services and likely will be used in conjunction with other object data protection strategies.

#### NEW QUESTION 106

- (Exam Topic 4)

Which of the following are considered to be the building blocks of cloud computing?

- A. CPU, RAM, storage, and networking
- B. Data, CPU, RAM, and access control
- C. Data, access control, virtualization, and services
- D. Storage, networking, printing, and virtualization

**Answer:** A

#### NEW QUESTION 109

- (Exam Topic 4)

Security is a critical yet often overlooked consideration for BCDR planning. At which stage of the planning process should security be involved?

- A. Scope definition
- B. Requirements gathering
- C. Analysis
- D. Risk assessment

**Answer:** A

#### Explanation:

Defining the scope of the plan is the very first step in the overall process. Security should be included from the very earliest stages and throughout the entire process. Bringing in security at a later stage can lead to additional costs and time delays to compensate for gaps in planning. Risk assessment, requirements gathering, and analysis are all later steps in the process, and adding in security at any of those points can potentially cause increased costs and time delays.

#### NEW QUESTION 110

- (Exam Topic 4)

Best practices for key management include all of the following, except:

- A. Ensure multifactor authentication
- B. Pass keys out of band
- C. Have key recovery processes
- D. Maintain key security

**Answer:** A

#### Explanation:

We should do all of these except for requiring multifactor authentication, which is pointless in key management.

#### NEW QUESTION 115

- (Exam Topic 4)

DLP can be combined with what other security technology to enhance data controls?

- A. SIEM
- B. Hypervisors
- C. DRM
- D. Kerberos

**Answer:** C

#### Explanation:

DLP can be combined with DRM to protect intellectual property; both are designed to deal with data that falls into special categories. SIEMs are used for monitoring event logs, not live data movement. Kerberos is an authentication mechanism. Hypervisors are used for virtualization.

#### NEW QUESTION 117

- (Exam Topic 4)

Which aspect of data poses the biggest challenge to using automated tools for data discovery and programmatic data classification?

- A. Quantity
- B. Language
- C. Quality
- D. Number of sources

**Answer:** C

#### Explanation:

The biggest challenge for properly using any programmatic tools in data discovery is the actual quality of the data, including the data being uniform and well structured, labels being properly applied, and other similar facets. Without data being organized in such a manner, it is extremely difficult for programmatic tools to automatically synthesize and make determinations from it. The overall quantity of data, as well as the number of sources, does not pose an enormous challenge for data discovery programs, other than requiring a longer time to process the data. The language of the data itself should not matter to a program that is designed to process it, as long as the data is well formed and consistent.

#### NEW QUESTION 121

- (Exam Topic 4)

Which type of testing uses the same strategies and toolsets that hackers would use?

- A. Static
- B. Malicious
- C. Penetration
- D. Dynamic

**Answer:** C

#### Explanation:

Penetration testing involves using the same strategies and toolsets that hackers would use against a system to discovery potential vulnerabilities. Although the term malicious captures much of the intent of penetration testing from the perspective of an attacker, it is not the best answer. Static and dynamic are two types of system testing--where static is done offline and with knowledge of the system, and dynamic is done on a live system without any previous knowledge is associated--but neither describes the type of testing being asked for in the question.

#### NEW QUESTION 126

- (Exam Topic 4)

The goals of SIEM solution implementation include all of the following, except:

- A. Dashboarding
- B. Performance enhancement
- C. Trend analysis
- D. Centralization of log streams

**Answer:** B

#### Explanation:

SIEM does not intend to provide any enhancement of performance; in fact, a SIEM solution may decrease performance because of additional overhead. All the rest are goals of SIEM implementations.

#### NEW QUESTION 129

- (Exam Topic 4)

Which of the following would be considered an example of insufficient due diligence leading to security or operational problems when moving to a cloud?

- A. Monitoring
- B. Use of a remote key management system
- C. Programming languages used
- D. Reliance on physical network controls

**Answer:** D

#### Explanation:

Many organizations in a traditional data center make heavy use of physical network controls for security. Although this is a perfectly acceptable best practice in a traditional data center, this reliance is not something that will port to a cloud environment. The failure of an organization to properly understand and adapt to the difference in network controls when moving to a cloud will likely leave an application with security holes and vulnerabilities. The use of a remote key management system, monitoring, or certain programming languages would not constitute insufficient due diligence by itself.

#### NEW QUESTION 130

- (Exam Topic 4)

Which of the following components are part of what a CCSP should review when looking at contracting with a cloud service provider?

- A. Redundant uplink grafts
- B. Background checks for the provider's personnel
- C. The physical layout of the datacenter
- D. Use of subcontractors

**Answer:** D

#### Explanation:

The use of subcontractors can add risk to the supply chain and should be considered; trusting the provider's management of their vendors and suppliers (including subcontractors) is important to trusting the provider. Conversely, the customer is not likely to be allowed to review the physical design of the datacenter (or, indeed, even know the exact location of the datacenter) or the personnel security specifics for the provider's staff. "Redundant uplink grafts" is a nonsense term used as a distractor.

#### NEW QUESTION 133

- (Exam Topic 4)

Which of the following is the dominant driver behind the regulations to which a system or application must adhere?

- A. Data source
- B. Locality
- C. Contract
- D. SLA

**Answer:** B

#### Explanation:

The locality--or physical location and jurisdiction where the system or data resides--is the dominant driver of regulations. This may be based on the type of data contained within the application or the way in which the data is used. The contract and SLA both articulate requirements for regulatory compliance and the responsibilities for the cloud provider and cloud customer, but neither artifact defines the actual requirements. Instead, the contract and SLA merely form the official documentation between the cloud provider and cloud customer. The source of the data may place contractual requirements or best practice guidelines on its usage, but ultimately jurisdiction has legal force and greater authority.

#### NEW QUESTION 138

- (Exam Topic 4)

User access to the cloud environment can be administered in all of the following ways except:

- A. Provider provides administration on behalf the customer
- B. Customer directly administers access
- C. Third party provides administration on behalf of the customer
- D. Customer provides administration on behalf of the provider

**Answer: D**

#### Explanation:

The customer does not administer on behalf of the provider. All the rest are possible options.

#### NEW QUESTION 141

- (Exam Topic 4)

BCDR strategies typically do not involve the entire operations of an organization, but only those deemed critical to their business. Which concept pertains to the amount of data and services needed to reach the predetermined level of operations?

- A. SRE
- B. RPO
- C. RSL
- D. RTO

**Answer: B**

#### Explanation:

The recovery point objective (RPO) sets and defines the amount of data an organization must have available or accessible to reach the predetermined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. SRE is provided as an erroneous response.

#### NEW QUESTION 143

- (Exam Topic 4)

Which of the following best describes the purpose and scope of ISO/IEC 27034-1?

- A. Describes international privacy standards for cloud computing
- B. Serves as a newer replacement for NIST 800-52 r4
- C. Provides an overview of network and infrastructure security designed to secure cloud applications.
- D. Provides an overview of application security that introduces definitive concepts, principles, and processes involved in application security.

**Answer: D**

#### NEW QUESTION 145

- (Exam Topic 4)

Which of the following is not an example of a highly regulated environment?

- A. Financial services
- B. Healthcare
- C. Public companies
- D. Wholesale or distribution

**Answer: D**

#### Explanation:

Wholesalers or distributors are generally not regulated, although the products they sell may be.

#### NEW QUESTION 149

- (Exam Topic 4)

BCDR strategies do not typically involve the entire operations of an organization, but only those deemed critical to their business. Which concept pertains to the amount of services that need to be recovered to meet BCDR objectives?

- A. RSL
- B. RTO
- C. RPO
- D. SRE

**Answer: A**

#### Explanation:

The recovery service level (RSL) measures the percentage of operations that would be recovered during a BCDR situation. The recovery point objective (RPO)



sets and defines the amount of data an organization must have available or accessible to reach the determined level of operations necessary during a BCDR situation. The recovery time objective (RTO) measures the amount of time necessary to recover operations to meet the BCDR plan. SRE is provided as an erroneous response.

**NEW QUESTION 153**

- (Exam Topic 4)

Legal controls refer to which of the following?

- A. ISO 27001
- B. PCI DSS
- C. NIST 800-53r4
- D. Controls designed to comply with laws and regulations related to the cloud environment

**Answer:** D

**Explanation:**

Legal controls are those controls that are designed to comply with laws and regulations whether they be local or international.

**NEW QUESTION 156**

- (Exam Topic 4)

What is the cloud service model in which the customer is responsible for administration of the OS?

- A. QaaS
- B. SaaS
- C. PaaS
- D. IaaS

**Answer:** D

**Explanation:**

In IaaS, the cloud provider only owns the hardware and supplies the utilities. The customer is responsible for the OS, programs, and data. In PaaS and SaaS, the provider also owns the OS. There is no QaaS. That is a red herring.

**NEW QUESTION 159**

- (Exam Topic 4)

What must SOAP rely on for security since it does not provide security as a built-in capability?

- A. Encryption
- B. Tokenization
- C. TLS
- D. SSL

**Answer:** A

**Explanation:**

Simple Object Access Protocol (SOAP) uses Extensible Markup Language (XML) for data passing, and it must rely on the encryption of those data packages for security. TLS and SSL (before it was deprecated) represent two common approaches to using encryption for protection of data transmissions. However, they are only two possible options and do not encapsulate the overall concept the question is looking for. Tokenization, which involves the replacement of sensitive data with opaque values, would not be appropriate for use with SOAP because the actual data is needed by the services.

**NEW QUESTION 163**

- (Exam Topic 4)

What is the concept of isolating an application from the underlying operating system for testing purposes?

- A. Abstracting
- B. Application virtualization
- C. Hosting
- D. Sandboxing

**Answer:** B

**Explanation:**

Application virtualization is a software implementation that allows applications and programs to run in an isolated environment rather than directly interacting with the operating system. Sandboxing refers to segregating information or processes for security or testing purposes, but it's not directly related to isolation from the underlying operating system. Abstracting sounds similar to the correct term but is not pertinent to the question, and hosting is provided as an erroneous answer.

**NEW QUESTION 166**

- (Exam Topic 4)

The BC/DR kit should include all of the following except:

- A. Annotated asset inventory
- B. Flashlight
- C. Hard drives
- D. Documentation equipment

**Answer:** C



**Explanation:**

While hard drives may be useful in the kit (for instance, if they store BC/DR data such as inventory lists, baselines, and patches), they are not necessarily required. All the other items should be included.

**NEW QUESTION 168**

- (Exam Topic 4)

Which of the following is a valid risk management metric?

- A. KPI
- B. KRI
- C. SOC
- D. SLA

**Answer: B**

**Explanation:**

KRI stands for key risk indicator. KRIs are the red flags if you will in the world of risk management. When these change, they indicate something is amiss and should be looked at quickly to determine if the change is minor or indicative of something important.

**NEW QUESTION 170**

- (Exam Topic 4)

Being in a cloud environment, cloud customers lose a lot of insight and knowledge as to how their data is stored and their systems are deployed.

Which concept from the ISO/IEC cloud standards relates to the necessity of the cloud provider to inform the cloud customer on these issues?

- A. Disclosure
- B. Transparency
- C. Openness
- D. Documentation

**Answer: B**

**Explanation:**

Transparency is the official process by which a cloud provider discloses insight and information into its configurations or operations to the appropriate audiences. Disclosure, openness, and documentation are all terms that sound similar to the correct answer, but none of them is the correct term in this case.

**NEW QUESTION 171**

- (Exam Topic 4)

Whereas a contract articulates overall priorities and requirements for a business relationship, which artifact enumerates specific compliance requirements, metrics, and response times?

- A. Service level agreement
- B. Service level contract
- C. Service compliance contract
- D. Service level amendment

**Answer: A**

**Explanation:**

The service level agreement (SLA) articulates minimum requirements for uptime, availability, processes, customer service and support, security controls, auditing requirements, and any other key aspect or requirement of the contract. Although the other choices sound similar to the correct answer, none is the proper term for this concept.

**NEW QUESTION 174**

- (Exam Topic 4)

When using a SaaS solution, what is the capability provided to the customer?

- A. To use the provider's applications running on a cloud infrastructure
- B. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- C. The consumer does manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- D. To use the consumer's applications running on a cloud infrastructure
- E. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- F. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- G. To use the consumer's applications running on a cloud infrastructure
- H. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- I. The consumer does manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.
- J. To use the provider's applications running on a cloud infrastructure
- K. The applications are accessible from various client devices through either a thin client interface, such as a web browser (for example, web-based email), or a program interface
- L. The consumer does not manage or control the underlying cloud infrastructure, including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.

**Answer: D**

**Explanation:**

According to “The NIST Definition of Cloud Computing,” in SaaS, “The capability provided to the consumer is to use the provider’s applications running on a cloud infrastructure. The applications are accessible from various client devices through either a thin client interface, such as a web browser (e.g., web-based e-mail), or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage, or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.”

**NEW QUESTION 176**

- (Exam Topic 4)

Which of the following is NOT one of the official risk rating categories?

- A. Critical
- B. Low
- C. Catastrophic
- D. Minimal

**Answer:** C

**Explanation:**

The official categories of cloud risk ratings are Minimal, Low, Moderate, High, and Critical.

**NEW QUESTION 181**

- (Exam Topic 4)

Tokenization requires two distinct \_\_\_\_\_.

- A. Authentication factors
- B. Personnel
- C. Databases
- D. Encryption

**Answer:** C

**Explanation:**

In order to implement tokenization, there will need to be two databases: the database containing the raw, original data, and the token database containing tokens that map to original data. Having two-factor authentication is nice, but certainly not required. Encryption keys are not necessary for tokenization. Two-person integrity does not have anything to do with tokenization.

**NEW QUESTION 183**

- (Exam Topic 3)

What is a serious complication an organization faces from the compliance perspective with international operations?

- A. Multiple jurisdictions
- B. Different certifications
- C. Different operational procedures
- D. Different capabilities

**Answer:** A

**Explanation:**

When operating within a global framework, a security professional runs into a multitude of jurisdictions and requirements, which often may not be clearly applicable or may be in contention with each other. These requirements can involve the location of the users and the type of data they enter into systems, the laws governing the organization that owns the application and any regulatory requirements they may have, and finally the appropriate laws and regulations for the jurisdiction housing the IT resources and where the data is actually stored, which may be multiple jurisdictions as well. Different certifications would not come into play as a challenge because the major IT and data center certifications are international and would apply to any cloud provider. Different capabilities and different operational procedures would be mitigated by the organization's selection of a cloud provider and would not be a challenge if an appropriate provider was chosen, regardless of location.

**NEW QUESTION 188**

- (Exam Topic 3)

Where is a DLP solution generally installed when utilized for monitoring data in transit?

- A. Network perimeter
- B. Database server
- C. Application server
- D. Web server

**Answer:** A

**Explanation:**

To monitor data in transit, a DLP solution would optimally be installed at the network perimeter, to ensure that data leaving the network through various protocols conforms to security controls and policies. An application server or a web server would be more appropriate for monitoring data in use, and a database server would be an example of a location appropriate for monitoring data at rest.

**NEW QUESTION 189**

- (Exam Topic 3)

Modern web service systems are designed for high availability and resiliency. Which concept pertains to the ability to detect problems within a system, environment, or application and programmatically invoke redundant systems or processes for mitigation?

- A. Elasticity
- B. Redundancy
- C. Fault tolerance
- D. Automation

**Answer:** C

**Explanation:**

Fault tolerance allows a system to continue functioning, even with degraded performance, if portions of it fail or degrade, without the entire system or service being taken down. It can detect problems within a service and invoke compensating systems or functions to keep functionality going. Although redundancy is similar to fault tolerance, it is more focused on having additional copies of systems available, either active or passive, that can take up services if one system goes down. Elasticity pertains to the ability of a system to resize to meet demands, but it is not focused on system failures. Automation, and its role in maintaining large systems with minimal intervention, is not directly related to fault tolerance.

**NEW QUESTION 192**

- (Exam Topic 3)

Data centers have enormous power resources that are distributed and consumed throughout the entire facility. Which of the following standards pertains to the proper fire safety standards within that scope?

- A. IDCA
- B. BICSI
- C. NFPA
- D. Uptime Institute

**Answer:** C

**Explanation:**

The National Fire Protection Association (NFPA) publishes a broad range of fire safety and design standards for many different types of facilities. Building Industry Consulting Services International (BICSI) issues certifications for data center cabling. The Uptime Institute publishes the most widely known and used standard for data center topologies and tiers. The International Data Center Authority (IDCA) offers the Infinity Paradigm, which takes a macro-level approach to data center design.

**NEW QUESTION 196**

- (Exam Topic 3)

An SLA contains the official requirements for contract performance and satisfaction between the cloud provider and cloud customer. Which of the following would NOT be a component with measurable metrics and requirements as part of an SLA?

- A. Network
- B. Users
- C. Memory
- D. CPU

**Answer:** B

**Explanation:**

Dealing with users or user access would not be an appropriate item for inclusion in an SLA specifically. However, user access and user experience would be covered indirectly through other metrics. Memory, CPU, and network resources are all typically included within an SLA for availability and response times when dealing with any incidents.

**NEW QUESTION 198**

- (Exam Topic 3)

Clustered systems can be used to ensure high availability and load balancing across individual systems through a variety of methodologies.

What process is used within a clustered system to ensure proper load balancing and to maintain the health of the overall system to provide high availability?

- A. Distributed clustering
- B. Distributed balancing
- C. Distributed optimization
- D. Distributed resource scheduling

**Answer:** D

**Explanation:**

Distributed resource scheduling (DRS) is used within all clustered systems as the method for providing high availability, scaling, management, workload distribution, and the balancing of jobs and processes. None of the other choices is the correct term in this case.

**NEW QUESTION 201**

- (Exam Topic 3)

With a cloud service category where the cloud customer is provided a full application framework into which to deploy their code and services, which storage types are MOST likely to be available to them?

- A. Structured and unstructured
- B. Structured and hierarchical
- C. Volume and database
- D. Volume and object

**Answer:** A

**Explanation:**

The question is describing the Platform as a Service (PaaS) cloud offering, and as such, structured and unstructured storage types will be available to the customer. Volume and object are storage types associated with IaaS, and although the other answers present similar-sounding storage types, they are a mix of real and fake names.

**NEW QUESTION 205**

- (Exam Topic 3)

Which cloud deployment model is MOST likely to offer free or very cheap services to users?

- A. Hybrid
- B. Community
- C. Public
- D. Private

**Answer:** C

**Explanation:**

Public clouds offer services to anyone, regardless of affiliation, and are the most likely to offer free services to users. Examples of public clouds with free services include iCloud, Dropbox, and OneDrive. Private cloud models are designed for specific customers and for their needs, and would not offer services to the public at large, for free or otherwise. A community cloud is specific to a group of similar organizations and would not offer free or widely available public services. A hybrid cloud model would not fit the specifics of the question.

**NEW QUESTION 210**

- (Exam Topic 3)

Which cloud deployment model would be ideal for a group of universities looking to work together, where each university can gain benefits according to its specific needs?

- A. Private
- B. Public
- C. Hybrid
- D. Community

**Answer:** D

**Explanation:**

A community cloud is owned and maintained by similar organizations working toward a common goal. In this case, the universities would all have very similar needs and calendar requirements, and they would not be financial competitors of each other. Therefore, this would be an ideal group for working together within a community cloud. A public cloud model would not work in this scenario because it is designed to serve the largest number of customers, would not likely be targeted toward specific requirements for individual customers, and would not be willing to make changes for them. A private cloud could accommodate such needs, but would not meet the criteria for a group working together, and a hybrid cloud spanning multiple cloud providers would not fit the specifics of the question.

**NEW QUESTION 212**

- (Exam Topic 3)

Which cloud storage type is typically used to house virtual machine images that are used throughout the environment?

- A. Structured
- B. Unstructured
- C. Volume
- D. Object

**Answer:** D

**Explanation:**

Object storage is typically used to house virtual machine images because it is independent from other systems and is focused solely on storage. It is also the most appropriate for handling large individual files. Volume storage, because it is allocated to a specific host, would not be appropriate for the storing of virtual images. Structured and unstructured are storage types specific to PaaS and would not be used for storing items used throughout a cloud environment.

**NEW QUESTION 217**

- (Exam Topic 3)

If a key feature of cloud computing that your organization desires is the ability to scale and expand without limit or concern about available resources, which cloud deployment model would you MOST likely be considering?

- A. Public
- B. Hybrid
- C. Private
- D. Community

**Answer:** A

**Explanation:**

Public clouds, such as AWS and Azure, are massive systems run by major corporations, and they account for a significant share of Internet traffic and services. They are always expanding, offer enormous resources to customers, and are the least likely to run into resource constraints compared to the other deployment models. Private clouds would likely have the resources available for specific uses and could not be assumed to have a large pool of resources available for expansion. A community cloud would have the same issues as a private cloud, being targeted to similar organizations. A hybrid cloud, because it spans multiple clouds, would not fit the bill either, without the use of individual cloud models.

**NEW QUESTION 221**

- (Exam Topic 3)

Within a federated identity system, which of the following would you be MOST likely to use for sending information for consumption by a relying party?

- A. XML
- B. HTML
- C. WS-Federation
- D. SAML

**Answer:** D

**Explanation:**

The Security Assertion Markup Language (SAML) is the most widely used method for encoding and sending attributes and other information from an identity provider to a relying party. WS-Federation, which is used by Active Directory Federation Services (ADFS), is the second most used method for sending information to a relying party, but it is not a better choice than SAML. XML is similar to SAML in the way it encodes and labels data, but it does not have all of the required extensions that SAML does. HTML is not used within federated systems at all.

**NEW QUESTION 224**

- (Exam Topic 3)

DNSSEC was designed to add a layer of security to the DNS protocol. Which type of attack was the DNSSEC extension designed to mitigate?

- A. Account hijacking
- B. Snooping
- C. Spoofing
- D. Data exposure

**Answer:** C

**Explanation:**

DNSSEC is an extension to the regular DNS protocol that utilizes digital signing of DNS query results, which can be verified to come from an authoritative source. This verification mitigates the ability for a rogue DNS server to be used to spoof query results and to direct users to malicious sites. DNSSEC provides for the verification of the integrity of DNS queries. It does not provide any protection from snooping or data exposure. Although it may help lessen account hijacking by preventing users from being directed to rogue sites, it cannot by itself eliminate the possibility.

**NEW QUESTION 228**

- (Exam Topic 3)

Although much of the attention given to data security is focused on keeping data private and only accessible by authorized individuals, of equal importance is the trustworthiness of the data.

Which concept encapsulates this?

- A. Validity
- B. Integrity
- C. Accessibility
- D. Confidentiality

**Answer:** B

**Explanation:**

Integrity refers to the trustworthiness of data and whether its format and values are true and have not been corrupted or otherwise altered through unauthorized means. Confidentiality refers to keeping data from being access or viewed by unauthorized parties. Accessibility means that data is available and ready when needed by a user or service. Validity can mean a variety of things that are somewhat similar to integrity, but it's not the most appropriate answer in this case.

**NEW QUESTION 232**

- (Exam Topic 3)

If a company needed to guarantee through contract and SLAs that a cloud provider would always have available sufficient resources to start their services and provide a certain level of provisioning, what would the contract need to refer to?

- A. Limit
- B. Reservation
- C. Assurance
- D. Guarantee

**Answer:** B

**Explanation:**

A reservation guarantees to a cloud customer that they will have access to a minimal level of resources to run their systems, which will help mitigate against DoS attacks or systems that consume high levels of resources. A limit refers to the enforcement of a maximum level of resources that can be consumed by or allocated to a cloud customer, service, or system. Both guarantee and assurance are terms that sound similar to reservation, but they are not correct choices.

**NEW QUESTION 237**

- (Exam Topic 3)

Which cloud storage type requires special consideration on the part of the cloud customer to ensure they do not program themselves into a vendor lock-in situation?

- A. Unstructured
- B. Object
- C. Volume
- D. Structured

**Answer:** D

**Explanation:**



Structured storage is designed, maintained, and implemented by a cloud service provider as part of a PaaS offering. It is specific to that cloud provider and the way they have opted to implement systems, so special care is required to ensure that applications are not designed in a way that will lock the cloud customer into a specific cloud provider with that dependency. Unstructured storage for auxiliary files would not lock a customer into a specific provider. With volume and object storage, because the cloud customer maintains their own systems with IaaS, moving and replicating to a different cloud provider would be very easy.

**NEW QUESTION 239**

- (Exam Topic 3)

In the wake of many scandals with major corporations involving fraud and the deception of investors and regulators, which of the following laws was passed to govern accounting and financial records and disclosures?

- A. GLBA
- B. Safe Harbor
- C. HIPAA
- D. SOX

**Answer: D**

**Explanation:**

The Sarbanes-Oxley Act (SOX) regulates the financial and accounting practices used by organizations in order to protect shareholders from improper practices and accounting errors. The Health Insurance Portability and Accountability Act (HIPAA) pertains to the protection of patient medical records and privacy. The Gramm-Leach-Bliley Act (GLBA) focuses on the use of PII within financial institutions. The Safe Harbor program was designed by the US government as a way for American companies to comply with European Union privacy laws.

**NEW QUESTION 244**

- (Exam Topic 3)

Most APIs will support a variety of different data formats or structures.

However, the SOAP API will only support which one of the following data formats?

- A. XML
- B. XSLT
- C. JSON
- D. SAML

**Answer: A**

**Explanation:**

The Simple Object Access Protocol (SOAP) protocol only supports the Extensible Markup Language (XML) data format. Although the other options are all data formats or data structures, they are not supported by SOAP.

**NEW QUESTION 247**

- (Exam Topic 3)

Which data state would be most likely to use TLS as a protection mechanism?

- A. Data in use
- B. Data at rest
- C. Archived
- D. Data in transit

**Answer: D**

**Explanation:**

TLS would be used with data in transit, when packets are exchanged between clients or services and sent across a network. During the data-in-use state, the data is already protected via a technology such as TLS as it is exchanged over the network and then relies on other technologies such as digital signatures for protection while being used. The data-at-rest state primarily uses encryption for stored file objects. Archived data would be the same as data at rest.

**NEW QUESTION 252**

4 to 80.6 degrees Fahrenheit (or 18 to 27 degrees Celsius) as the optimal temperature range for data centers. None of these options is the recommendation from ASHRAE.

- A. Mastered
- B. Not Mastered

**Answer: A**

**NEW QUESTION 253**

- (Exam Topic 3)

Along with humidity, temperature is crucial to a data center for optimal operations and protection of equipment.

Which of the following is the optimal temperature range as set by ASHRAE?

- A. 69.8 to 86.0 degrees Fahrenheit (21 to 30 degrees Celsius)
- B. 51.8 to 66.2 degrees Fahrenheit (11 to 19 degrees Celsius)
- C. 64.4 to 80.6 degrees Fahrenheit (18 to 27 degrees Celsius)
- D. 44.6 to 60.8 degrees Fahrenheit (7 to 16 degrees Celsius)

**Answer: C**

**Explanation:**



The American Society of Heating, Refrigeration, and Air Conditioning Engineers (ASHRAE) recommends

**NEW QUESTION 255**

- (Exam Topic 3)

There is a large gap between the privacy laws of the United States and those of the European Union. Bridging this gap is necessary for American companies to do business with European companies and in European markets in many situations, as the American companies are required to comply with the stricter requirements. Which US program was designed to help companies overcome these differences?

- A. SOX
- B. HIPAA
- C. GLBA
- D. Safe Harbor

**Answer:** D

**Explanation:**

The Safe Harbor regulations were developed by the Department of Commerce and are meant to serve as a way to bridge the gap between privacy regulations of the European Union and the United States. Due to the lack of adequate privacy laws and protection on the federal level in the US, European privacy regulations generally prohibit the exporting of PII from Europe to the United States. Participation in the Safe Harbor program is voluntary on the part of US organizations. These organizations must conform to specific requirements and policies that mirror those from the EU, thus possibly fulfilling the EU requirements for data sharing and export. This way, American businesses can be allowed to serve customers in the EU. The Health Insurance Portability and Accountability Act (HIPAA) pertains to the protection of patient medical records and privacy. The Gramm-Leach-Bliley Act (GLBA) focuses on the use of PII within financial institutions. The Sarbanes-Oxley Act (SOX) regulates the financial and accounting practices used by organizations in order to protect shareholders from improper practices and errors.

**NEW QUESTION 256**

- (Exam Topic 3)

With IaaS, what is responsible for handling the security and control over the volume storage space?

- A. Management plane
- B. Operating system
- C. Application
- D. Hypervisor

**Answer:** B

**Explanation:**

Volume storage is allocated via a LUN to a system and then treated the same as any traditional storage. The operating system is responsible for formatting and securing volume storage as well as controlling all access to it. Applications, although they may use volume storage and have permissions to write to it, are not responsible for its formatting and security. Both a hypervisor and the management plane are outside of an individual system and are not responsible for managing the files and storage within that system.

**NEW QUESTION 257**

- (Exam Topic 3)

Firewalls are used to provide network security throughout an enterprise and to control what information can be accessed--and to a certain extent, through what means.

Which of the following is NOT something that firewalls are concerned with?

- A. IP address
- B. Encryption
- C. Port
- D. Protocol

**Answer:** B

**Explanation:**

Firewalls work at the network level and control traffic based on the source, destination, protocol, and ports. Whether or not the traffic is encrypted is not a factor with firewalls and their decisions about routing traffic. Firewalls work primarily with IP addresses, ports, and protocols.

**NEW QUESTION 262**

- (Exam Topic 3)

Which one of the following threat types to applications and services involves the sending of requests that are invalid and manipulated through a user's client to execute commands on the application under the user's own credentials?

- A. Injection
- B. Missing function-level access control
- C. Cross-site scripting
- D. Cross-site request forgery

**Answer:** D

**Explanation:**

A cross-site request forgery (CSRF) attack forces a client that a user has used to authenticate to an application to send forged requests under the user's own credentials to execute commands and requests that the application thinks are coming from a trusted client and user. Although this type of attack cannot be used to steal data directly because the attacker has no way of seeing the results of the commands, it does open other ways to compromise an application. Missing function-level access control exists where an application only checks for authorization during the initial login process and does not further validate with each function call. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes. An injection attack is where a malicious actor sends commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries.

#### NEW QUESTION 266

- (Exam Topic 3)

What type of storage structure does object storage employ to maintain files?

- A. Directory
- B. Hierarchical
- C. tree
- D. Flat

**Answer:** D

#### Explanation:

Object storage uses a flat file system to hold storage objects; it assigns files a key value that is then used to access them, rather than relying on directories or descriptive filenames. Typical storage layouts such as tree, directory, and hierarchical structures are used within volume storage, whereas object storage maintains a flat structure with key values.

#### NEW QUESTION 269

- (Exam Topic 3)

Where is a DLP solution generally installed when utilized for monitoring data at rest?

- A. Network firewall
- B. Host system
- C. Application server
- D. Database server

**Answer:** B

#### Explanation:

To monitor data at rest appropriately, the DLP solution would be installed on the host system where the data resides. A database server, in some situations, may be an appropriate answer, but the host system is the best answer because a database server is only one example of where data could reside. An application server processes data and typically sits between the data and presentation zones, and as such, does not store data at rest. A network firewall would be more appropriate for data in transit because it is not a place where data would reside.

#### NEW QUESTION 270

- (Exam Topic 3)

In order to comply with regulatory requirements, which of the following secure erasure methods would be available to a cloud customer using volume storage within the IaaS service model?

- A. Demagnetizing
- B. Shredding
- C. Degaussing
- D. Cryptographic erasure

**Answer:** D

#### Explanation:

Cryptographic erasure is a secure method to destroy data by destroying the keys that were used to encrypt it. This method is universally available for volume storage on IaaS and is also extremely quick. Shredding, degaussing, and demagnetizing are all physically destructive methods that would not be permitted within a cloud environment using shared resources.

#### NEW QUESTION 274

- (Exam Topic 3)

Many different common threats exist against web-exposed services and applications. One attack involves attempting to leverage input fields to execute queries in a nested fashion that is unintended by the developers.

What type of attack is this?

- A. Injection
- B. Missing function-level access control
- C. Cross-site scripting
- D. Cross-site request forgery

**Answer:** A

#### Explanation:

An injection attack is where a malicious actor sends commands or other arbitrary data through input and data fields with the intent of having the application or system execute the code as part of its normal processing and queries. This can trick an application into exposing data that is not intended or authorized to be exposed, or it can potentially allow an attacker to gain insight into configurations or security controls. Missing function-level access control exists where an application only checks for authorization during the initial login process and does not further validate with each function call. Cross-site request forgery occurs when an attack forces an authenticated user to send forged requests to an application running under their own access and credentials. Cross-site scripting occurs when an attacker is able to send untrusted data to a user's browser without going through validation processes.

#### NEW QUESTION 279

- (Exam Topic 3)

Data center and operations design traditionally takes a tiered, topological approach.

Which of the following standards is focused on that approach and is prevalently used throughout the industry?

- A. IDCA
- B. NFPA
- C. BICSI

D. Uptime Institute

**Answer:** D

**Explanation:**

The Uptime Institute publishes the most widely known and used standard for data center topologies and tiers. The National Fire Protection Association (NFPA) publishes a broad range of fire safety and design standards for many different types of facilities. Building Industry Consulting Services International (BICSI) issues certifications for data center cabling. The International Data Center Authority (IDCA) offers the Infinity Paradigm, which takes a macro-level approach to data center design.

**NEW QUESTION 280**

- (Exam Topic 3)

Which aspect of cloud computing pertains to cloud customers only paying for the resources and services they actually use?

- A. Metered service
- B. Measured billing
- C. Metered billing
- D. Measured service

**Answer:** D

**Explanation:**

Measured service is the aspect of cloud computing that pertains to cloud services and resources being billed in a metered way, based only on the level of consumption and duration of the cloud customer. Although they sound similar to the correct answer, none of the other choices is the actual cloud terminology.

**NEW QUESTION 283**

- (Exam Topic 3)

Within a SaaS environment, what is the responsibility on the part of the cloud customer in regard to procuring the software used?

- A. Maintenance
- B. Licensing
- C. Development
- D. Purchasing

**Answer:** B

**Explanation:**

Within a SaaS implementation, the cloud customer licenses the use of the software from the cloud provider because SaaS delivers a fully functional application to the customer. With SaaS, the cloud provider is responsible for the entire software application and any necessary infrastructure to develop, run, and maintain it. The purchasing, development, and maintenance are fully the responsibility of the cloud provider.

**NEW QUESTION 288**

- (Exam Topic 3)

ISO/IEC has established international standards for many aspects of computing and any processes or procedures related to information technology.

Which ISO/IEC standard has been established to provide a framework for handling eDiscovery processes?

- A. ISO/IEC 27001
- B. ISO/IEC 27002
- C. ISO/IEC 27040
- D. ISO/IEC 27050

**Answer:** D

**Explanation:**

ISO/IEC 27050 strives to establish an internationally accepted standard for eDiscovery processes and best practices. It encompasses all steps of the eDiscovery process, including the identification, preservation, collection, processing, review, analysis, and the final production of the requested data archive. ISO/IEC 27001 is a general security specification for an information security management system. ISO/IEC 27002 gives best practice recommendations for information security management. ISO/IEC 27040 is focused on the security of storage systems.

**NEW QUESTION 293**

- (Exam Topic 3)

Different types of audits are intended for different audiences, such as internal, external, regulatory, and so on. Which of the following audits are considered "restricted use" versus being for a more broad audience?

- A. SOC Type 2
- B. SOC Type 1
- C. SOC Type 3
- D. SAS-70

**Answer:** B

**Explanation:**

SOC Type 1 reports are intended for restricted use, only to be seen by the actual service organization, its current clients, or its auditors. These reports are not intended for wider or public distribution. SAS-70 audit reports have been deprecated and are no longer in use, and both the SOC Type 2 and 3 reports are designed to expand upon the SOC Type 1 reports and are for broader audiences.

**NEW QUESTION 298**

- (Exam Topic 3)

Which of the following is NOT one of the main intended goals of a DLP solution?

- A. Showing due diligence
- B. Preventing malicious insiders
- C. Regulatory compliance
- D. Managing and minimizing risk

**Answer: B**

**Explanation:**

Data loss prevention (DLP) extends the capabilities for data protection beyond the standard and traditional security controls that are offered by operating systems, application containers, and network devices. DLP is not specifically implemented to counter malicious insiders, and would not be particularly effective in doing so, because a malicious insider with legitimate access would have other ways to obtain data. DLP is a set of practices and controls to manage and minimize risk, comply with regulatory requirements, and show due diligence with the protection of data.

**NEW QUESTION 302**

- (Exam Topic 3)

Many tools and technologies are available for securing or monitoring data in transit within a data center, whether it is a traditional data center or a cloud.

Which of the following is NOT a technology for securing data in transit?

- A. VPN
- B. TLS
- C. DNSSEC
- D. HTTPS

**Answer: C**

**Explanation:**

DNSSEC is an extension of the normal DNS protocol that enables a system to verify the integrity of a DNS query resolution by signing it from the authoritative source and verifying the signing chain. It is not used for securing data transmissions or exchanges. HTTPS is the most common method for securing web service and data calls within a cloud, and TLS is the current standard for encrypting HTTPS traffic. VPNs are widely used for securing data transmissions and service access.

**NEW QUESTION 305**

- (Exam Topic 3)

Although the REST API supports a wide variety of data formats for communications and exchange, which data formats are the most commonly used?

- A. SAML and HTML
- B. XML and SAML
- C. XML and JSON
- D. JSON and SAML

**Answer: C**

**Explanation:**

JavaScript Object Notation (JSON) and Extensible Markup Language (XML) are the most commonly used data formats for the Representational State Transfer (REST) API and are typically implemented with caching for increased scalability and performance. Extensible Markup Language (XML) and Security Assertion Markup Language (SAML) are both standards for exchanging encoded data between two parties, with XML being for more general use and SAML focused on authentication and authorization data. HTML is used for authoring web pages for consumption by web browsers

**NEW QUESTION 307**

- (Exam Topic 3)

Configurations and policies for a system can come from a variety of sources and take a variety of formats. Which concept pertains to the application of a set of configurations and policies that is applied to all systems or a class of systems?

- A. Hardening
- B. Leveling
- C. Baselines
- D. Standards

**Answer: C**

**Explanation:**

Baselines are a set of configurations and policies applied to all new systems or services, and they serve as the basis for deploying any other services on top of them. Although standards often form the basis for baselines, the term is applicable in this case. Hardening is the process of securing a system, often through the application of baselines. Leveling is an extraneous but similar term to baselining.

**NEW QUESTION 308**

- (Exam Topic 3)

If you are running an application that has strict legal requirements that the data cannot reside on systems that contain other applications or systems, which aspect of cloud computing would be prohibitive in this case?

- A. Multitenancy
- B. Broad network access
- C. Portability
- D. Elasticity

**Answer: A**

**Explanation:**

Multitenancy is the aspect of cloud computing that involves having multiple customers and applications running within the same system and sharing the same resources. Although considerable mechanisms are in place to ensure isolation and separation, the data and applications are ultimately using shared resources. Broad network access refers to the ability to access cloud services from any location or client. Portability refers to the ability to easily move cloud services between different cloud providers, whereas elasticity refers to the capabilities of a cloud environment to add or remove services, as needed, to meet current demand.

**NEW QUESTION 312**

- (Exam Topic 2)

Which of the following is a widely used tool for code development, branching, and collaboration?

- A. GitHub
- B. Maestro
- C. Orchestrator
- D. Conductor

**Answer:** A

**Explanation:**

GitHub is an open source tool that developers leverage for code collaboration, branching, and versioning.

**NEW QUESTION 314**

- (Exam Topic 2)

Which OSI layer does IPsec operate at?

- A. Network
- B. transport
- C. Application
- D. Presentation

**Answer:** A

**Explanation:**

A major difference between IPsec and other protocols such as TLS is that IPsec operates at the Internet network layer rather than the application layer, allowing for complete end-to-end encryption of all communications and traffic.

**NEW QUESTION 315**

- (Exam Topic 2)

What concept does the "I" represent with the STRIDE threat model?

- A. Integrity
- B. Information disclosure
- C. IT security
- D. Insider threat

**Answer:** B

**Explanation:**

Perhaps the biggest concern for any user is having their personal and sensitive information disclosed by an application. There are many aspects of an application to consider with security and protecting this information, and it is very difficult for any application to fully ensure security from start to finish. The obvious focus is on security within the application itself, as well as protecting and storing the data.

**NEW QUESTION 320**

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the oversight of processes and systems, as well as to ensuring their compliance with specific policies and regulations?

- A. Governance
- B. Regulatory requirements
- C. Service-level agreements
- D. Auditability

**Answer:** D

**Explanation:**

Auditing involves reports and evidence that show user activity, compliance with controls and regulations, the systems and processes that run and what they do, as well as information and data access and modification records. A cloud environment adds additional complexity to traditional audits because the cloud customer will not have the same level of access to systems and data as they would in a traditional data center.

**NEW QUESTION 324**

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the requirements placed on a system or application by law, policy, or requirements from standards?

- A. regulatory requirements
- B. Auditability
- C. Service-level agreements
- D. Governance



**Answer:** A

**Explanation:**

Regulatory requirements are those imposed upon businesses and their operations either by law, regulation, policy, or standards and guidelines. These requirements are specific either to the locality in which the company or application is based or to the specific nature of the data and transactions conducted.

**NEW QUESTION 326**

- (Exam Topic 2)

Which of the following is NOT a function performed by the handshake protocol of TLS?

- A. Key exchange
- B. Encryption
- C. Negotiation of connection
- D. Establish session ID

**Answer:** B

**Explanation:**

The handshake protocol negotiates and establishes the connection as well as handles the key exchange and establishes the session ID. It does not perform the actual encryption of data packets.

**NEW QUESTION 331**

- (Exam Topic 2)

Which type of audit report is considered a "restricted use" report for its intended audience?

- A. SAS-70
- B. SSAE-16
- C. SOC Type 1
- D. SOC Type 2

**Answer:** C

**Explanation:**

SOC Type 1 reports are considered "restricted use" reports. They are intended for management and stakeholders of an organization, clients of the service organization, and auditors of the organization. They are not intended for release beyond those audiences.

**NEW QUESTION 334**

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud provider, regardless of which cloud model is used?

- A. Platform
- B. Data
- C. Physical environment
- D. Infrastructure

**Answer:** C

**Explanation:**

Regardless of which cloud-hosting model is used, the cloud provider always has sole responsibility for the physical environment.

**NEW QUESTION 339**

- (Exam Topic 2)

Which of the cloud deployment models offers the easiest initial setup and access for the cloud customer?

- A. Hybrid
- B. Community
- C. Private
- D. Public

**Answer:** D

**Explanation:**

Because the public cloud model is available to everyone, in most instances all a customer will need to do to gain access is set up an account and provide a credit card number through the service's web portal. No additional contract negotiations, agreements, or specific group memberships are typically needed to get started.

**NEW QUESTION 343**

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud customer, regardless of which cloud model is used?

- A. Infrastructure
- B. Platform
- C. Application
- D. Data

**Answer:** D

**Explanation:**



Regardless of which cloud-hosting model is used, the cloud customer always has sole responsibility for the data and its security.

#### NEW QUESTION 345

- (Exam Topic 2)

Which value refers to the amount of data an organization would need to recover in the event of a BCDR situation in order to reach an acceptable level of operations?

- A. SRE
- B. RTO
- C. RPO
- D. RSL

**Answer: C**

#### Explanation:

The recovery point objective (RPO) is defined as the amount of data a company would need to maintain and recover in order to function at a level acceptable to management. This may or may not be a restoration to full operating capacity, depending on what management deems as crucial and essential.

#### NEW QUESTION 346

- (Exam Topic 2)

Which approach is typically the most efficient method to use for data discovery?

- A. Metadata
- B. Content analysis
- C. Labels
- D. ACLs

**Answer: A**

#### Explanation:

Metadata is data about data. It contains information about the type of data, how it is stored and organized, or information about its creation and use.

#### NEW QUESTION 347

- (Exam Topic 2)

Which of the cloud deployment models requires the cloud customer to be part of a specific group or organization in order to host cloud services within it?

- A. Community
- B. Hybrid
- C. Private
- D. Public

**Answer: A**

#### Explanation:

A community cloud model is where customers that share a certain common bond or group membership come together to offer cloud services to their members, focused on common goals and interests.

#### NEW QUESTION 348

- (Exam Topic 2)

Which of the following is the sole responsibility of the cloud customer, regardless of which cloud model is used?

- A. Platform
- B. Infrastructure
- C. Governance
- D. Application

**Answer: C**

#### Explanation:

Regardless of which cloud-hosting model is used, the cloud customer always has sole responsibility for the governance of systems and data.

#### NEW QUESTION 351

- (Exam Topic 2)

From a security perspective, which of the following is a major concern when evaluating possible BCDR solutions?

- A. Access provisioning
- B. Auditing
- C. Jurisdictions
- D. Authorization

**Answer: C**

#### Explanation:

When a security professional is considering cloud solutions for BCDR, a top concern is the jurisdiction where the cloud systems are hosted. If the jurisdiction is different from where the production systems are hosted, they may be subjected to different regulations and controls, which would make a seamless BCDR solution far more difficult.

#### NEW QUESTION 354

- (Exam Topic 2)

With software-defined networking, what aspect of networking is abstracted from the forwarding of traffic?

- A. Routing
- B. Session
- C. Filtering
- D. Firewalling

**Answer:** C

#### Explanation:

With software-defined networking (SDN), the filtering of network traffic is separated from the forwarding of network traffic so that it can be independently administered.

#### NEW QUESTION 355

- (Exam Topic 2)

Which of the following is NOT part of a retention policy?

- A. Format
- B. Costs
- C. Accessibility
- D. Duration

**Answer:** B

#### Explanation:

The data retention policy covers the duration, format, technologies, protection, and accessibility of archives, but does not address the specific costs of its implementation and maintenance.

#### NEW QUESTION 358

- (Exam Topic 2)

Which of the following service categories entails the least amount of support needed on the part of the cloud customer?

- A. SaaS
- B. IaaS
- C. DaaS
- D. PaaS

**Answer:** A

#### Explanation:

With SaaS providing a fully functioning application that is managed and maintained by the cloud provider, cloud customers incur the least amount of support responsibilities themselves of any service category.

#### NEW QUESTION 362

- (Exam Topic 2)

Which of the following is NOT a factor that is part of a firewall configuration?

- A. Encryption
- B. Port
- C. Protocol
- D. Source IP

**Answer:** A

#### Explanation:

Firewalls take into account source IP, destination IP, the port the traffic is using, as well as the network protocol (UDP/TCP). Whether or not the traffic is encrypted is not something a firewall is concerned with.

#### NEW QUESTION 367

- (Exam Topic 2)

What concept does the "A" represent in the DREAD model?

- A. Affected users
- B. Authentication
- C. Affinity
- D. Authorization

**Answer:** A

#### Explanation:

Affected users refers to the percentage of users who would be impacted by a successful exploit. Scoring ranges from 0, which means no users are impacted, to 10, which means all users are impacted.

#### NEW QUESTION 372

- (Exam Topic 2)

Which value refers to the percentage of production level restoration needed to meet BCDR objectives?

- A. RPO
- B. RTO
- C. RSL
- D. SRE

**Answer:** C

**Explanation:**

The recovery service level (RSL) is a percentage measure of the total typical production service level that needs to be restored to meet BCDR objectives in the case of a failure.

**NEW QUESTION 375**

- (Exam Topic 2)

Which of the cloud cross-cutting aspects relates to the assigning of jobs, tasks, and roles, as well as to ensuring they are successful and properly performed?

- A. Service-level agreements
- B. Governance
- C. Regulatory requirements
- D. Auditability

**Answer:** B

**Explanation:**

Governance at its core is the idea of assigning jobs, takes, roles, and responsibilities and ensuring they are satisfactory performed.

**NEW QUESTION 377**

- (Exam Topic 2)

Which of the following service capabilities gives the cloud customer the most control over resources and configurations?

- A. Desktop
- B. Platform
- C. Infrastructure
- D. Software

**Answer:** C

**Explanation:**

The infrastructure service capability gives the cloud customer substantial control in provisioning and configuring resources, including processing, storage, and network resources.

**NEW QUESTION 379**

- (Exam Topic 2)

How many additional DNS queries are needed when DNSSEC integrity checks are added?

- A. Three
- B. Zero
- C. One
- D. Two

**Answer:** B

**Explanation:**

DNSSEC does not require any additional DNS queries to be performed. The DNSSEC integrity checks and validations are all performed as part of the single DNS lookup resolution.

**NEW QUESTION 381**

- (Exam Topic 2)

What type of security threat is DNSSEC designed to prevent?

- A. Account hijacking
- B. Snooping
- C. Spoofing
- D. Injection

**Answer:** C

**Explanation:**

DNSSEC is designed to prevent the spoofing and redirection of DNS resolutions to rogue sites.

**NEW QUESTION 384**

- (Exam Topic 2)

At which stage of the BCDR plan creation phase should security be included in discussions?

- A. Define scope
- B. Analyze

- C. Assess risk
- D. Gather requirements

**Answer:** A

**Explanation:**

Security should be included in discussions from the very first phase when defining the scope. Adding security later is likely to incur additional costs in time and money, or will result in an incomplete or inadequate plan.

**NEW QUESTION 385**

- (Exam Topic 2)

What type of host is exposed to the public Internet for a specific reason and hardened to perform only that function for authorized users?

- A. Proxy
- B. Bastion
- C. Honeypot
- D. WAF

**Answer:** B

**Explanation:**

A bastion host is a server that is fully exposed to the public Internet, but is extremely hardened to prevent attacks and is usually dedicated for a specific application or usage; it is not something that will serve multiple purposes. This singular focus allows for much more stringent security hardening and monitoring.

**NEW QUESTION 387**

- (Exam Topic 2)

Which of the following technologies is used to monitor network traffic and notify if any potential threats or attacks are noticed?

- A. IPS
- B. WAF
- C. Firewall
- D. IDS

**Answer:** D

**Explanation:**

An intrusion detection system (IDS) is designed to analyze network packets, compare their contents or characteristics against a set of configurations or signatures, and alert personnel if anything is detected that could constitute a threat or is otherwise designated for alerting.

**NEW QUESTION 389**

- (Exam Topic 2)

Which of the following should NOT be part of the requirement analysis phase of the software development lifecycle?

- A. Functionality
- B. Programming languages
- C. Software platform
- D. Security requirements

**Answer:** D

**Explanation:**

Security requirements should be incorporated into the software development lifecycle (SDLC) from the earliest requirement gathering stage and should be incorporated prior to the requirement analysis phase.

**NEW QUESTION 393**

- (Exam Topic 2)

What strategy involves replacing sensitive data with opaque values, usually with a means of mapping it back to the original value?

- A. Masking
- B. Anonymization
- C. Tokenization
- D. Obfuscation

**Answer:** C

**Explanation:**

Tokenization is the practice of utilizing a random and opaque "token" value in data to replace what otherwise would be a sensitive or protected data object. The token value is usually generated by the application with a means to map it back to the actual real value, and then the token value is placed in the data set with the same formatting and requirements of the actual real value so that the application can continue to function without different modifications or code changes.

**NEW QUESTION 398**

- (Exam Topic 2)

Which of the following is NOT one of five principles of SOC Type 2 audits?

- A. Privacy
- B. Processing integrity
- C. Financial

D. Security

**Answer:** C

**Explanation:**

The SOC Type 2 audits include five principles: security, privacy, processing integrity, availability, and confidentiality.

**NEW QUESTION 402**

- (Exam Topic 2)

What must SOAP rely on for security?

- A. Encryption
- B. Tokenization
- C. TLS
- D. SSL

**Answer:** A

**Explanation:**

Simple Object Access Protocol (SOAP) uses Extensible Markup Language (XML) for passing data, and it must rely on the encryption of those data packages for security.

**NEW QUESTION 405**

- (Exam Topic 2)

What strategy involves hiding data in a data set to prevent someone from identifying specific individuals based on other data fields present?

- A. Anonymization
- B. Tokenization
- C. Masking
- D. Obfuscation

**Answer:** A

**Explanation:**

With data anonymization, data is manipulated in such a way so as to prevent the identification of an individual through various data objects, and is often used in conjunction with other concepts such as masking.

**NEW QUESTION 407**

- (Exam Topic 2)

Which data point that auditors always desire is very difficult to provide within a cloud environment?

- A. Access policy
- B. Systems architecture
- C. Baselines
- D. Privacy statement

**Answer:** B

**Explanation:**

Cloud environments are constantly changing and often span multiple physical locations. A cloud customer is also very unlikely to have knowledge and insight into the underlying systems architecture in a cloud environment. Both of these realities make it very difficult, if not impossible, for an organization to provide a comprehensive systems design document.

**NEW QUESTION 412**

- (Exam Topic 2)

Which of the following service capabilities gives the cloud customer an established and maintained framework to deploy code and applications?

- A. Software
- B. Desktop
- C. Platform
- D. Infrastructure

**Answer:** C

**Explanation:**

The platform service capability provides programming languages and libraries from the cloud provider, where the customer can deploy their own code and applications into a managed and controlled framework.

**NEW QUESTION 415**

- (Exam Topic 2)

Which of the following would NOT be a reason to activate a BCDR strategy?

- A. Staffing loss
- B. Terrorism attack
- C. Utility disruptions
- D. Natural disaster

**Answer:** A

**Explanation:**

The loss of staffing would not be a reason to declare a BCDR situation because it does not impact production operations or equipment, and the same staff would be needed for a BCDR situation.

**NEW QUESTION 417**

- (Exam Topic 2)

Who would be responsible for implementing IPsec to secure communications for an application?

- A. Developers
- B. Systems staff
- C. Auditors
- D. Cloud customer

**Answer:** B

**Explanation:**

Because IPsec is implemented at the system or network level, it is the responsibility of the systems staff. IPsec removes the responsibility from developers, whereas other technologies such as TLS would be implemented by developers.

**NEW QUESTION 418**

- (Exam Topic 2)

Which security concept is focused on the trustworthiness of data?

- A. Integrity
- B. Availability
- C. Nonrepudiation
- D. Confidentiality

**Answer:** A

**Explanation:**

Integrity is focused on the trustworthiness of data as well as the prevention of unauthorized modification or tampering of it. A prime consideration for maintaining integrity is an emphasis on the change management and configuration management aspects of operations, so that all modifications are predictable, tracked, logged, and verified, whether they are performed by actual human users or systems processes and scripts.

**NEW QUESTION 419**

- (Exam Topic 2)

Unlike SOC Type 1 reports, which are based on a specific point in time, SOC Type 2 reports are done over a period of time. What is the minimum span of time for a SOC Type 2 report?

- A. Six months
- B. One month
- C. One year
- D. One week

**Answer:** A

**Explanation:**

SOC Type 2 reports are focused on the same policies and procedures, as well as their effectiveness, as SOC Type 1 reports, but are evaluated over a period of at least six consecutive months, rather than a finite point in time.

**NEW QUESTION 420**

- (Exam Topic 2)

Which aspect of cloud computing makes data classification even more vital than in a traditional data center?

- A. Interoperability
- B. Virtualization
- C. Multitenancy
- D. Portability

**Answer:** C

**Explanation:**

With multiple tenants within the same hosting environment, any failure to properly classify data may lead to potential exposure to other customers and applications within the same environment.

**NEW QUESTION 424**

- (Exam Topic 1)

What is the biggest concern with hosting a key management system outside of the cloud environment?

- A. Confidentiality
- B. Portability
- C. Availability
- D. Integrity



**Answer:** C

**Explanation:**

When a key management system is outside of the cloud environment hosting the application, availability is a primary concern because any access issues with the encryption keys will render the entire application unusable.

**NEW QUESTION 426**

- (Exam Topic 1)

Which of the following publishes the most commonly used standard for data center design in regard to tiers and topologies?

- A. IDCA
- B. Uptime Institute
- C. NFPA
- D. BICSI

**Answer:** B

**Explanation:**

The Uptime Institute publishes the most commonly used and widely known standard on data center tiers and topologies. It is based on a series of four tiers, with each progressive increase in number representing more stringent, reliable, and redundant systems for security, connectivity, fault tolerance, redundancy, and cooling.

**NEW QUESTION 427**

- (Exam Topic 1)

Which of the following roles is responsible for creating cloud components and the testing and validation of services?

- A. Cloud auditor
- B. Inter-cloud provider
- C. Cloud service broker
- D. Cloud service developer

**Answer:** D

**Explanation:**

The cloud service developer is responsible for developing and creating cloud components and services, as well as for testing and validating services.

**NEW QUESTION 431**

- (Exam Topic 1)

Which of the following roles is responsible for peering with other cloud services and providers?

- A. Cloud auditor
- B. Inter-cloud provider
- C. Cloud service broker
- D. Cloud service developer

**Answer:** B

**Explanation:**

The inter-cloud provider is responsible for peering with other cloud services and providers, as well as overseeing and managing federations and federated services.

**NEW QUESTION 435**

- (Exam Topic 1)

Which of the following may unilaterally deem a cloud hosting model inappropriate for a system or application?

- A. Multitenancy
- B. Certification
- C. Regulation
- D. Virtualization

**Answer:** C

**Explanation:**

Some regulations may require specific security controls or certifications be used for hosting certain types of data or functions, and in some circumstances they may be requirements that are unable to be met by any cloud provider.

**NEW QUESTION 436**

- (Exam Topic 1)

When is a virtual machine susceptible to attacks while a physical server in the same state would not be?

- A. When it is behind a WAF
- B. When it is behind an IPS
- C. When it is not patched
- D. When it is powered off

**Answer:** D

**Explanation:**

A virtual machine is ultimately an image file residing a file system. Because of this, even when a virtual machine is "powered off," it is still susceptible to attacks and modification. A physical server that is powered off would not be susceptible to attacks.

**NEW QUESTION 437**

- (Exam Topic 1)

From a legal perspective, what is the most important first step after an eDiscovery order has been received by the cloud provider?

- A. Notification
- B. Key identification
- C. Data collection
- D. Virtual image snapshots

**Answer:** A

**Explanation:**

The contract should include requirements for notification by the cloud provider to the cloud customer upon the receipt of such an order. This serves a few important purposes. First, it keeps communication and trust open between the cloud provider and cloud customers. Second, and more importantly, it allows the cloud customer to potentially challenge the order if they feel they have the grounds or desire to do so.

**NEW QUESTION 440**

- (Exam Topic 1)

Which of the following attempts to establish an international standard for eDiscovery processes and best practices?

- A. ISO/IEC 31000
- B. ISO/IEC 27050
- C. ISO/IEC 19888
- D. ISO/IEC 27001

**Answer:** B

**Explanation:**

ISO/IEC 27050 strives to establish an internationally accepted standard for eDiscovery processes and best practices. It encompasses all steps of the eDiscovery process: identification, preservation, collection, processing, review, analysis, and the final production of the requested data.

**NEW QUESTION 443**

- (Exam Topic 1)

What type of segregation and separation of resources is needed within a cloud environment for multitenancy purposes versus a traditional data center model?

- A. Virtual
- B. Security
- C. Physical
- D. Logical

**Answer:** D

**Explanation:**

Cloud environments lack the ability to physically separate resources like a traditional data center can. To compensate, cloud computing logical segregation concepts are employed. These include VLANs, sandboxing, and the use of virtual network devices such as firewalls.

**NEW QUESTION 444**

- (Exam Topic 1)

What is the biggest negative to leasing space in a data center versus building or maintain your own?

- A. Costs
- B. Control
- C. Certification
- D. Regulation

**Answer:** B

**Explanation:**

When leasing space in a data center, an organization will give up a large degree of control as to how it is built and maintained, and instead must conform to the policies and procedures of the owners and operators of the data center.

**NEW QUESTION 449**

- (Exam Topic 1)

Which of the following storage types is most closely associated with a database-type storage implementation?

- A. Object
- B. Unstructured
- C. Volume
- D. Structured

**Answer:** D

**Explanation:**

Structured storage involves organized and categorized data, which most closely resembles and operates like a database system would.

**NEW QUESTION 452**

- (Exam Topic 1)

What controls the formatting and security settings of a volume storage system within a cloud environment?

- A. Management plane
- B. SAN host controller
- C. Hypervisor
- D. Operating system of the host

**Answer: D**

**Explanation:**

Once a storage LUN is allocated to a virtual machine, the operating system of that virtual machine will format, manage, and control the file system and security of the data on that LUN.

**NEW QUESTION 456**

- (Exam Topic 1)

Which of the following is the optimal humidity level for a data center, per the guidelines established by the America Society of Heating, Refrigeration, and Air Conditioning Engineers (ASHRAE)?

- A. 30-50 percent relative humidity
- B. 50-75 percent relative humidity
- C. 20-40 percent relative humidity
- D. 40-60 percent relative humidity

**Answer: D**

**Explanation:**

The guidelines from ASHRAE establish 40-60 percent relative humidity as optimal for a data center.

**NEW QUESTION 458**

- (Exam Topic 1)

If you're using iSCSI in a cloud environment, what must come from an external protocol or application?

- A. Kerberos support
- B. CHAP support
- C. Authentication
- D. Encryption

**Answer: D**

**Explanation:**

iSCSI does not natively support encryption, so another technology such as IPsec must be used to encrypt communications.

**NEW QUESTION 463**

- (Exam Topic 1)

Which of the following threat types can occur when baselines are not appropriately applied or unauthorized changes are made?

- A. Insecure direct object references
- B. Unvalidated redirects and forwards
- C. Security misconfiguration
- D. Sensitive data exposure

**Answer: C**

**Explanation:**

Security misconfigurations occur when applications and systems are not properly configured or maintained in a secure manner. This can be caused from a shortcoming in security baselines or configurations, unauthorized changes to system configurations, or a failure to patch and upgrade systems as the vendor releases security patches.

**NEW QUESTION 465**

- (Exam Topic 1)

Which of the following cloud aspects complicates eDiscovery?

- A. Resource pooling
- B. On-demand self-service
- C. Multitenancy
- D. Measured service

**Answer: C**

**Explanation:**

With multitenancy, eDiscovery becomes more complicated because the data collection involves extra steps to ensure that only those customers or systems that are within scope are turned over to the requesting authority.

#### NEW QUESTION 469

- (Exam Topic 1)

Which term relates to the application of scientific methods and practices to evidence?

- A. Forensics
- B. Methodical
- C. Theoretical
- D. Measured

**Answer:** A

#### **Explanation:**

Forensics is the application of scientific and methodical processes to identify, collect, preserve, analyze, and summarize/report digital information and evidence.

#### NEW QUESTION 470

- (Exam Topic 1)

What type of PII is regulated based on the type of application or per the conditions of the specific hosting agreement?

- A. Specific
- B. Contractual
- C. regulated
- D. Jurisdictional

**Answer:** B

#### **Explanation:**

Contractual PII has specific requirements for the handling of sensitive and personal information, as defined at a contractual level. These specific requirements will typically document the required handling procedures and policies to deal with PII. They may be in specific security controls and configurations, required policies or procedures, or limitations on who may gain authorized access to data and systems.

#### NEW QUESTION 473

- (Exam Topic 1)

Which of the following roles is responsible for preparing systems for the cloud, administering and monitoring services, and managing inventory and assets?

- A. Cloud service business manager
- B. Cloud service deployment manager
- C. Cloud service operations manager
- D. Cloud service manager

**Answer:** C

#### **Explanation:**

The cloud service operations manager is responsible for preparing systems for the cloud, administering and monitoring services, providing audit data as requested or required, and managing inventory and assets.

#### NEW QUESTION 476

- (Exam Topic 1)

Which of the following is NOT a regulatory system from the United States federal government?

- A. PCI DSS
- B. FISMA
- C. SOX
- D. HIPAA

**Answer:** A

#### **Explanation:**

The payment card industry data security standard (PCI DSS) pertains to organizations that handle credit card transactions and is an industry regulatory standard, not a governmental one.

#### NEW QUESTION 479

- (Exam Topic 1)

Which of the following represents a prioritization of applications or cloud customers for the allocation of additional requested resources when there is a limitation on available resources?

- A. Provision
- B. Limit
- C. Reservation
- D. Share

**Answer:** D

#### **Explanation:**

The concept of shares within a cloud environment is used to mitigate and control the request for resource allocations from customers that the environment may not have the current capability to allow. Shares work by prioritizing hosts within a cloud environment through a weighting system that is defined by the cloud provider. When periods of high utilization and allocation are reached, the system automatically uses scoring of each host based on its share value to determine which hosts get access to the limited resources still available. The higher the value a particular host has, the more resources it will be allowed to utilize.

#### NEW QUESTION 482

- (Exam Topic 1)

Which of the following is not a risk management framework?

- A. COBIT
- B. Hex GBL
- C. ISO 31000:2009
- D. NIST SP 800-37

**Answer:** B

**Explanation:**

Hex GBL is a reference to a computer part in Terry Pratchett's fictional Discworld universe. The rest are not.

#### NEW QUESTION 485

- (Exam Topic 1)

Which of the following is not a component of contractual PII?

- A. Scope of processing
- B. Value of data
- C. Location of data
- D. Use of subcontractors

**Answer:** C

**Explanation:**

The value of data itself has nothing to do with it being considered a part of contractual

#### NEW QUESTION 488

- (Exam Topic 1)

Which of the following pertains to fire safety standards within a data center, specifically with their enormous electrical consumption?

- A. NFPA
- B. BICSI
- C. IDCA
- D. Uptime Institute

**Answer:** A

**Explanation:**

The standards put out by the National Fire Protection Association (NFPA) cover general fire protection best practices for any type of facility, but also specific publications pertaining to IT equipment and data centers.

#### NEW QUESTION 489

- (Exam Topic 1)

What does the management plane typically utilize to perform administrative functions on the hypervisors that it has access to?

- A. Scripts
- B. RDP
- C. APIs
- D. XML

**Answer:** C

**Explanation:**

The functions of the management plane are typically exposed as a series of remote calls and function executions and as a set of APIs. These APIs are typically leveraged through either a client or a web portal, with the latter being the most common.

#### NEW QUESTION 491

- (Exam Topic 1)

Which United States program was designed to enable organizations to bridge the gap between privacy laws and requirements of the United States and the European Union?

- A. GLBA
- B. HIPAA
- C. Safe Harbor
- D. SOX

**Answer:** C

**Explanation:**

Due to the lack of an adequate privacy law or protection at the federal level in the United States, European privacy regulations generally prohibit the exporting or sharing of PII from Europe with the United States. Participation in the Safe Harbor program is voluntary on behalf of an organization, but it does require them to conform to specific requirements and policies that mirror those from the EU. Thus, organizations can fulfill requirements for data sharing and export and possibly serve customers in the EU.

#### NEW QUESTION 492

- (Exam Topic 1)

What type of masking strategy involves making a separate and distinct copy of data with masking in place?

- A. Dynamic
- B. Replication
- C. Static
- D. Duplication

**Answer: C**

**Explanation:**

With static masking, a separate and distinct copy of the data set is created with masking in place. This is typically done through a script or other process that takes a standard data set, processes it to mask the appropriate and predefined fields, and then outputs the data set as a new one with the completed masking done.

**NEW QUESTION 496**

- (Exam Topic 1)

Which United States law is focused on accounting and financial practices of organizations?

- A. Safe Harbor
- B. GLBA
- C. SOX
- D. HIPAA

**Answer: C**

**Explanation:**

The Sarbanes-Oxley (SOX) Act is not an act that pertains to privacy or IT security directly, but rather regulates accounting and financial practices used by organizations. It was passed to protect stakeholders and shareholders from improper practices and errors, and it sets forth rules for compliance, regulated and enforced by the Securities and Exchange Commission (SEC). The main influence on IT systems and operations is the requirements it sets for data retention, specifically in regard to what types of records must be preserved and for how long.

**NEW QUESTION 497**

- (Exam Topic 1)

Which jurisdiction lacks specific and comprehensive privacy laws at a national or top level of legal authority?

- A. European Union
- B. Germany
- C. Russia
- D. United States

**Answer: D**

**Explanation:**

The United States lacks a single comprehensive law at the federal level addressing data security and privacy, but there are multiple federal laws that deal with different industries.

**NEW QUESTION 500**

- (Exam Topic 1)

Which of the following roles is responsible for gathering metrics on cloud services and managing cloud deployments and the deployment processes?

- A. Cloud service business manager
- B. Cloud service operations manager
- C. Cloud service manager
- D. Cloud service deployment manager

**Answer: D**

**Explanation:**

The cloud service deployment manager is responsible for gathering metrics on cloud services, managing cloud deployments and the deployment process, and defining the environments and processes.

**NEW QUESTION 504**

- (Exam Topic 1)

What is a serious complication an organization faces from the perspective of compliance with international operations?

- A. Different certifications
- B. Multiple jurisdictions
- C. Different capabilities
- D. Different operational procedures

**Answer: B**

**Explanation:**

When operating within a global framework, a security professional runs into a multitude of jurisdictions and requirements, and many times they might be in contention with one other or not clearly applicable. These requirements can include the location of the users and the type of data they enter into systems, the laws governing the organization that owns the application and any regulatory requirements they may have, as well as the appropriate laws and regulations for the jurisdiction housing the IT resources and where the data is actually stored, which might be multiple jurisdictions as well.



**NEW QUESTION 507**  
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